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OVERVIEW & SCRUTINY COMMITTEE

Monday, 11 March 2019 at 6.00 pm
Conference Room, Civic Centre, Silver
Street, Enfield, EN1 3XA

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Councillors : Derek Levy (Chair), Huseyin Akpinar, Tolga Aramaz, Susan Erbil,
Gina Needs (Vice-Chair), Lee David-Sanders and Edward Smith

Education Statutory Co-optees: 1 vacancy (Church of England diocese representative), Simon Goulden (other faiths/denominations representative), Tony Murphy (Catholic diocese representative), Alicia Meniru & 1 vacancy (Parent Governor Representative).

Enfield Youth Parliament Co-optees (2)
Support Officer – Andy Ellis (Governance & Scrutiny Officer)
Stacey Gilmour (Governance & Scrutiny Officer)

AGENDA – PART 1

1. **WELCOME & APOLOGIES**
2. **DECLARATIONS OF INTEREST**

Members of the Council are invited to identify any disclosable pecuniary, other pecuniary or non-pecuniary interests relevant to the items on the agenda.

3. **CALL IN OF DECISION: POTENTIAL CHANGES TO WASTE AND RECYCLING COLLECTIONS** (Pages 1 - 136)

To receive and consider a report from the Director of Law and Governance outlining details of a call-in received on the Cabinet Decision taken on Potential Changes to Waste and Recycling Collections (Report No. 199).

The decision that has been called in was a Cabinet Decision taken on 13 February 2019 and included on the Publication of Decision List No: 51/18-19 (List Ref: 1/51/18-19) issued on 15 February 2019.

It is proposed that consideration of the call-in be structured as follows:

- Brief outline of the reasons for the call-in by representative (s) of the members who have called in the decision

- Response to the reasons provided for the Call-in by a Cabinet Member responsible for taking the decision
- Debate by Overview and Scrutiny Committee and agreement of action to be taken

Please also see the Part 2 agenda.

4. MINUTES OF THE MEETING HELD ON 12 FEBRUARY 2019 (Pages 137 - 148)

To agree the minutes of the meeting held on 12 February 2019.

5. DATES OF FUTURE MEETINGS

To note the dates of future meetings as follows:

Call in meeting

- Monday 11th March, 6pm

Provisional Call-Ins

- Tuesday 26 March 2019
- Thursday 11 April 2019

Please note, the business meeting of the Overview & Scrutiny Committee will be held on:

- Wednesday 3 April 2019

MUNICIPAL YEAR 2018/2019 REPORT NO. 199**MEETING TITLE AND DATE:**

**Overview & Scrutiny
Committee,
11 March 2019**

REPORT OF:

Director of Law & Governance

Agenda – Part: 1	Item:
Subject: Call in of Report: Potential Changes to Waste and Recycling Collections	
Wards: All	
Key Decision No: KD 4810	
Cabinet Member consulted: N/A	

Contact officers and telephone numbers:

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1. EXECUTIVE SUMMARY

- 1.1 This report details a call-in submitted in relation to the following decision:
Cabinet Decision (taken on 13/02/19)
- 1.2 Details of this decision were included on Publication of Decision List No. 51/18-19 (Ref.1/51/18-19 – issued on 15 February 2019)
- 1.3 In accordance with the Council's Constitution, Overview and Scrutiny Committee is asked to consider the decision that has been called-in for review.
- 1.4 The members who have called-in this decision do not believe it falls outside of the Council's Policy Framework.

2. RECOMMENDATIONS

2.1 That Overview and Scrutiny Committee considers the called-in decision and either:

- (a) Refers the decision back to the decision-making person or body for reconsideration setting out in writing the nature of its concerns. The decision-making person or body then has 14 working days in which to reconsider the decision; or
- (b) Refer the matter to full Council; or
- (c) Confirm the original decision.

Once the Committee has considered the called-in decision and makes one of the recommendations listed at (a), (b) or (c) above, the call-in process is completed. A decision cannot be called in more than once.

If a decision is referred back to the decision-making person or body; the implementation of that decision shall be suspended until such time as the decision-making person or body reconsiders and either amends or confirms the decision, but the outcome on the decision should be reached within 14 working days of the reference back. The Committee will subsequently be informed of the outcome of any such decision.

3. BACKGROUND/ INTRODUCTION

3.1 Please refer to Section 3 in the Decision Report.

4. ALTERNATIVE OPTIONS CONSIDERED

None – Under the terms of the call-in procedure within the Council's Constitution, Overview & Scrutiny Committee is required to consider any eligible decision called-in for review. The alternative options available to Overview & Scrutiny Committee under the Council's Constitution, when considering any call-in, have been detailed in section 2 above.

5. REASONS FOR RECOMMENDATIONS

To comply with the call-in procedure within the Council's Constitution.

6. COMMENTS OF THE EXECUTIVE DIRECTOR RESOURCES AND CUSTOMER SERVICES AND OTHER DEPARTMENTS

6.1 Financial Implications

The financial implications relating to the called-in decision have been detailed in Section 6.1 of the Cabinet Decision Report.

6.2 Legal Implications

S 21, S 21A-21C Local Government Act 2000, s.19 Police and Justice Act 2006 and regulations made under s.21E Local Government Act 2000 define the functions of the Overview and Scrutiny committee. The functions of the committee include the ability to consider, under the call-in process, decisions of Cabinet, Cabinet Sub-Committees, individual Cabinet Members or of officers under delegated authority.

Part 4, Section 18 of the Council's Constitution sets out the procedure for call-in. Overview and Scrutiny Committee, having considered the decision may: refer it back to the decision-making person or body for reconsideration; refer to full Council or confirm the original decision.

The Constitution also sets out at section 18.2, decisions that are exceptions to the call-in process.

6.3 Property Implications

The property implications relating to the called-in decision have been detailed in Section 6.3 of the Cabinet Decision Report.

7. KEY RISKS

The key risks identified relating to the called-in decision have been detailed in the Cabinet Decision Report.

8. IMPACT ON COUNCIL PRIORITIES - CREATING A LIFETIME OF OPPORTUNITIES IN ENFIELD

The way in which the called-in decision impacts on the Council priorities relating to good homes in well-connected neighbourhoods, sustain strong and healthy communities and build our local economy to create a thriving place have been detailed in the Cabinet Decision Report.

9. EQUALITIES IMPACT IMPLICATIONS

The equalities impact implications relating to the called-in decision have been detailed in the Cabinet Decision Report.

10. PERFORMANCE MANAGEMENT IMPLICATIONS

The performance management implications identified relating to the called-in decision have been detailed in the Cabinet Decision Report.

11. HEALTH AND SAFETY IMPLICATIONS

The health and safety implications identified relating to the called-in decision have been detailed in the Cabinet Decision Report.

12. PUBLIC HEALTH IMPLICATIONS

The public health implications identified relating to the called-in decision have been detailed in the Cabinet Decision Report.

Background Papers

None

APPENDIX 1

**Call-In: Cabinet Decision: Potential changes to
Waste and Recycling collections**

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MUNICIPAL YEAR 2018/2019 REPORT NO. **159**

MEETING TITLE AND DATE:
Cabinet – 13th February
2019

REPORT OF:
Executive Director of
Place

Agenda – Part: 1

Item: 4

Subject: Potential Changes to Waste and Recycling Collections

Wards: All
Key Decision No: 4810

Cabinet Member consulted: All

Contact officer and telephone number: Doug Wilkinson 02083792422

E mail: doug.wilkinson@enfield.gov.uk

1. EXECUTIVE SUMMARY

- 1.1 It is proposed that the Council adopts a revised waste and recycling collection system for kerbside properties with a wheeled bin. The recommended proposal is:
- To collect refuse every fortnight rather than weekly (collections from the property will be made on the alternative week to collections for dry recycling)
 - To collect dry recycling every fortnight rather than weekly (collections from the property will be made on the alternative week to collections for refuse)
 - To provide a new service of a weekly separate food waste collection
 - To introduce a £65 per year charge to collect garden waste from households that opt into the scheme (additional bins per property will be charged at £65 per year)
 - recruitment of 2 additional Recycling Officers
 - recruitment of 2 additional Enforcement Officers
 - To invest £500k in Street Cleaning Services.
- 1.2 The investment of £500k per year into Street Cleaning Services will be a total of £2.2m re-invested in Street Services over the 5-year business plan as set out in table in paragraph 6.1.13.
- 1.3 The total net savings over the 5-year business plan will be £7.5m from Waste Services.
- 1.4 The Council has been clear from the start of this process what the criteria for evaluating the proposals would be. This was also published in the Consultation documents to ensure transparency and fairness. Ongoing funding reductions, unfunded inflationary and demographic cost pressures mean significant savings or increased income is required in 2019/20. In addition, the Council will be required to find around £12 million further savings in 2020/21. Therefore, the primary driver is financial savings, and then conformity with the London Mayor's Environment Strategy and to consider the responses of the Consultation. The Consultation had 5,602 responses.
- 1.5 Financial savings for Proposal 7 were significantly higher when compared to any other proposal or the current collection system, it conforms with the Mayor's Environment Strategy by providing separate food waste collections and has a projected step change in recycling to 49%. Proposal 7 was the least preferred amongst the respondents of the Consultation at 9%. Retaining the current system was the preferred proposal amongst respondents (66%).
- 1.6 Feedback given during the Consultation has been considered and proposed measures that would mitigate against these concerns have been addressed within this report. Any proposed measures will be introduced at the appropriate time and communicated to residents in advance. Some examples of these measures are:

- investing £500k into street cleansing and fly tipping. This is equivalent to 19 additional street sweepers / 57 kilometres of streets swept per day or 114 kilometres of streets litter picked per day
- trialling some garden waste collection points at selected parks across the borough from April 2020 and collecting limited amounts of leaf fall directly from properties from Autumn 2020
- exchange small (140 litre) dry recycling bins and garden waste bins for bigger bins for free during the rollout of that service and a policy to collect as much recycling as a household presents.
- four new full-time posts (2 Sc 6 enforcement and 2 Sc 6 recycling officers) plus an annual communication budget of £100k.

1.7 It is proposed that separate weekly food waste collections and the introduction of a charge for garden waste collections are implemented from November 2019, with the introduction of fortnightly dry recycling collections and fortnightly refuse collections in Spring 2020.

1.8 It is proposed that a clear governance structure will be developed for the project to ensure delivery is progressed and political oversight is maintained. A Strategic Delivery Board will be created with the Cabinet Member for Environment being the chair and other Members included on the board as well as a range of officers. A request has been submitted to other local authorities who have delivered similar changes, to have their senior officers act as critical friends as part of the board.

1.9 Ongoing revenue cost will be £500k reinvestment in street cleansing and £259k additional staff and communications and one-off mobilisation costs of £2.28 million, funded through flexible use of capital receipts to retain maximum savings benefit. When fully implemented the recommended changes will generate an annual gross saving of around £2.8 million and a net saving of £2,040,034 every year thereafter.

2. RECOMMENDATIONS

It is recommended that Cabinet approves:

2.1 The adoption and implementation of Proposal 7 for kerbside properties with a wheeled bin of; fortnightly refuse collections, fortnightly dry recycling collections, a new separate weekly food waste collection and the introduction of a charge of £65 per year for collecting garden waste from properties that opt into the service as set out in this report.

2.2 The creation of a Strategic Delivery Board made up of members and officers (such members to be appointed by the Leader of the Council) to oversee the implementation of the new service arrangements.

2.3 To delegate to the Director of Environment (in consultation with the Cabinet Member for Environment) the decision to procure, negotiate and award contracts (in accordance with the Council's Procurement Rules) for the vehicles and any works and services as appropriate associated with the implementation of the recommended proposal.

2.4 The one-off mobilisation and capital expenditure, of £2.28 million will be funded by the flexible use of capital receipts and £759K (£500k investment and £259k new posts and communications) will be revenue.

2.6 To delegate to the Director of Environment (in consultation with the Cabinet Member for Environment) the decision to make operational amendments to any of the proposals as set out in this report.

3. BACKGROUND

- 3.1 Since 2010 Enfield Council has had to save £178 million because of Government spending cuts and increasing pressure on services.
- 3.2 Local government is facing an extremely challenging financial outlook following a prolonged period of austerity and disproportionate growth in demand for services which is becoming unsustainable. The like-for-like change in public spending with that for local government funding over the decade to 2019-20, shows that core funding from central government to the London Borough of Enfield (LBE) will have fallen by 50% in real terms.
- 3.3 The budget for 2019/20 comes at a time of considerable uncertainty for local government, with the as yet unknown implications of the 2019 Spending Review, the Fair Funding Review, further Business Rates Retention, and Brexit making financial planning extremely difficult.
- 3.4 Ongoing funding reductions and unfunded inflationary and demographic cost pressures means £18 million of savings or increase income is required in 2019/20 and about £12 million further savings for the following year 2020/21.
- 3.5 Currently LBE spends approximately £15.1 million on collecting, treating and disposing of waste and recycling across the borough.
- 3.6 Waste disposal costs are likely to significantly increase and are related to the construction of the new Energy from Waste and Resource Recovery Facility planned at the Eco park in Edmonton. This is being delivered by the North London Waste Authority (NLWA). LBE is the statutory Waste Collection Authority and the NLWA is the statutory Waste Disposal Authority for LBE. Furthermore, the cost of processing dry recyclables has, and is, expected to significantly increase, creating a potential future budget pressure of around £665k per year.
- 3.7 Additionally, the former Department of Communities and Local Government (DCLG) gave LBE a grant of £2.46 million in 2012/13 to retain weekly collections for waste and recycling which has now ceased (2018/19). The Government does not intend to restart this funding.
- 3.8 LBE has been reviewing a number of areas across the organisation to try to meet the current and future budget gap. As part of this process, officers within waste services have worked with Eunomia Research & Consulting Ltd, who are experts in the waste and resources sector and have undertaken waste collection modelling for over 170 authorities, including 40% of English authorities, to identify potential savings that could contribute towards the overall financial gap. Using proven sophisticated modelling software different ways of collecting waste and recycling collections from kerbside properties with a wheeled bin have been considered.
- 3.9 There are approximately 130,000 properties in Enfield; 90,000 of these are kerbside (87,500 of these have wheeled bins and 2,500 bagged). The proposals are for the 87,500 kerbside properties and exclude properties using a bagged collection service (approximately 2,500 households). Communal collections from flats and estates or hard to reach properties such as flats above shops (around 40,000) have also been excluded. A strategy to tackle waste and recycling from these properties is currently being developed between officers in Waste Services and Housing Services as these

property types have different requirements and issues compared to kerbside properties with wheeled bins.

- 3.10 Current kerbside waste and recycling collections from properties with wheeled bins are:
- refuse collected weekly
 - mixed dry recycling collected weekly
 - mixed garden and food waste collected fortnightly (with no charge for collecting garden waste)
- 3.11 A decision was taken by the Cabinet Member for Environment to go out to public consultation on the proposed changes to waste services. Advice was taken from Legal Services to ensure the format and information provided was legal and fair. This included seven proposals and the current service. The information was clear and set out the criteria by which any decisions would be made.

Consultation

- 3.12 The Public Consultation on the Waste Collection Service (the Consultation) ran for 10 consecutive weeks between 29 October 2018 and 6 January 2019.
- 3.13 The Consultation sought residents' views on the seven proposals and retaining the current collection system. The feedback from the Consultation has been conscientiously considered to help inform the recommendation for change.
- 3.14 The Consultation included information on why LBE was proposing to change the way it provides the waste and recycling collections, details of the proposals, and the criteria that would be used to develop a recommendation and the design of any future services.
- 3.15 An online version and hard copies of the Consultation were made available to residents across the borough. A copy of the Consultation can be found in **Appendix 1** and the Consultation findings and a summary can be found in **Appendix 2**.
- 3.16 A wide range of promotional activity was undertaken to raise awareness of the Consultation across the borough and a copy of the full Marketing Campaign can be found in **Appendix 3**. Proactive monitoring and promotion of the Consultation was undertaken on a weekly basis throughout the 10-week period to ensure it was accessible to all and representative.
- 3.17 The seven proposals plus retaining the current service are shown in table one below along with projected savings and predicted recycling performance levels.

Table 1: Seven Proposals and Retaining the Current Collection System

Proposal	Description	Potential Max Recycling Rate %	Projected Gross Savings £
Current collection system	Weekly refuse Weekly dry recycling Fortnightly mixed food and garden (no charge)	40%	Increased costs: £665k MRF £996k separate food Increase disposal

Proposal	Description	Potential Max Recycling Rate %	Projected Savings £	Gross
			costs	
Proposal 1	Weekly refuse Weekly dry Weekly separate food Fortnightly charged garden (£65)	38%	£520k	
Proposal 2	Weekly refuse Fortnightly dry Fortnightly mixed food and garden (no charge)	37%	£97k	
Proposal 3	Weekly refuse Fortnightly dry Weekly separate food Fortnightly charged garden (£65)	35%	£1,073k	
Proposal 4	Fortnightly refuse Weekly dry Fortnightly mixed food and garden (no charge)	48%	£1,028k	
Proposal 5	Fortnightly refuse Weekly dry Weekly separate food Fortnightly charged garden (£65)	50%	£2,012k	
Proposal 6	Fortnightly refuse Fortnightly dry Fortnightly mixed food and garden (no charge)	48%	£1,815k	
Proposal 7	Fortnightly refuse Fortnightly dry Weekly separate food Fortnightly charged garden (£65)	49%	£2,800k	

- 3.18 There was a good response to the Consultation with 5,602 people completing the survey. It must be noted that this equates to around 5.5% of the kerbside properties in the borough or less than 2% of the borough population of around 332,705 people.
- 3.19 The findings of the Consultation were presented to Overview and Scrutiny Committee on 31 January and a hard copy of this presentation with the full details of the responses can be found in the Members Library.
- 3.20 The key findings from the Consultation showed that 97% of respondents thought recycling was important.
- 3.21 The majority of respondents (66%) thought introducing a separate weekly collection for food waste would have a positive impact or no impact on their household. 42% thought introducing fortnightly collections for dry recycling would have a positive impact or no impact on their household. 33% thought introducing fortnightly collections for refuse would have a positive impact or no impact on their household, and 28% thought introducing charged fortnightly collections for garden waste at £65 per year would have a positive or no impact on their household.

- 3.22 When asked directly; do you think it is reasonable to charge for garden waste collections, 25% were not against charging; yes (16%) and not sure (9%). 75% thought it was unreasonable to charge for garden waste.
- 3.23 As part of any service design it is important to understand what negative impacts (perceived or actual) there might be on the service user. This makes it possible to consider whether the impact can be designed out by putting additional measures in place to counter the identified impact such as comprehensive communications or adjusting the original design to mitigate against it.
- 3.24 Those who responded negatively were asked how the change might impact on their household. Respondents were also asked what could be put in place to help manage change. A range of reasons were given as to why they thought one of the proposed changes would have a negative impact on their household, the main themes are set out in table two below. These have been addressed with responses and a range of measures have been proposed to help mitigate against any negative impact. These are set out in the Recommended Proposal section of this report.

Table 2: Perceived Negative Impact

Proposed Change	Themes	
Fortnightly refuse	Key themes	Bin size Vermin / smells Litter / fly tipping Health hazard / unhygienic
	Other themes	Nappies Incontinence Missed collections – month of no collections Bank holiday disruption Only one recycling centre Collect a wider range of recycling Council tax already high
Fortnightly Dry Recycling	Key themes	Bin size Discourages recycling Too much packaging from shops Worry about Christmas
	Other themes	Put recycling materials into the refuse bin
Separate Weekly Food Waste	Key themes	Not needed Why separate from garden Vermin / insects Smell Little food waste Health hazard Bin shown too small
	Other themes	None
Charged Fortnightly Garden (@£65 per year)	Key themes	Already paid by Council Tax Don't want to pay Fly tipping Extra car journeys to the tip Disincentive to recycle Street leaves for Council

Proposed Change	Themes	
	Other themes	Impact on street scene Rented properties Seasonal service Alternatives for those that can't pay
What could help manage change		Larger bins More material that could be recycled Reduce Council Tax Another Reuse and Recycling Centre

- 3.25 Respondents were asked to what extent they agreed or disagreed that each of the proposals should be adopted or whether the current service should be retained. To summarise the responses to the seven proposals it can generally be said that there was no strong majority for any of the proposals, 66% of respondents preferred to retain the current collections with 46% strongly agreeing and 20% agreeing.

Benchmarking

- 3.26 Table three below uses WRAP data (2017) and provides an indication of what waste and recycling collection frequencies are present in other councils (391 councils) across the UK, giving a national context.

Table 3: Waste and Recycling Collections across the UK (WRAP 2017)

Material Stream	Collection Frequency	Number of Councils	%
Refuse	Weekly or more	72	18%
	* Fortnightly	303	78%
	3-4 weeks	16	4%
	Total	391	100%
Dry recycling	Weekly or more	86	22%
	* Fortnightly	297	76%
	3-4 weeks	8	2%
	Total	391	100%
Garden	Free	104	27%
	* Charged	206	53%
	No service	13	3%
	Mixed with food - free	68	17%
	Total	391	100%
Food	* Weekly	160	41%
	Fortnightly	2	1%
	No collection – mixed with refuse	161	41%
	Mixed with garden waste – free	68	17%
	Total	391	100%

- 3.27 Out of the 33 London boroughs 13 councils operate a fortnightly refuse collection with a charged garden service (with others currently exploring this option), as set out

in the table below. Seven of these councils operate a less than weekly dry recycling collection compared to a weekly service, and these are highlighted in yellow. The table below also shows the recycling performance increase from making the change from weekly refuse to fortnightly refuse, with a separate weekly food waste collection. The performance ranges from 3.7 percent to 13.5 percent with the average increase being 9.5%. Enfield borough's characteristics are particularly comparable with Croydon and Ealing.

Table 4: Collection Systems with Recycling Performance

London Borough	Recycling Performance %		
	Before	After	Increase %
Bexley	41.6%	50.7%	9.1
Brent	33.4%	42.5%	9.1
Bromley	36.4	49.1	12.7
Camden	26.7%	30.3%	3.7
Croydon	33.5%	44.3%	10.8
Ealing	43.0%	50.7%	7.7
Haringey	25.7%	35.8%	10.1
Harrow	27.6%	39.6%	12.0
Hounslow	Jul -17		n/a
Kingston upon Thames	Oct – 17		n/a
Lewisham	Oct – 17		n/a
Merton	Oct – 18		n/a
Sutton	36.5%	50.0%	13.5%

Evaluation of Proposals

- 3.28 LBE has been clear from the start of this process what the criteria for evaluating the proposal would be. This was also published in the Consultation documents to ensure transparency and fairness.
- 3.29 The seven proposals, and the current collection system have been considered against the pre-agreed criteria.
- 3.30 The primary driver of the evaluation is the financial savings that can be achieved. The evaluation also takes into account conformity with the Mayor's Environment Strategy, and the responses to the Consultation.
- 3.31 Since 2010 LBE has had to save £178 million because of reductions in revenue support grant. Ongoing funding reductions means a further £18 million of savings or increase income is required in 2019/20. In addition, demands on services have significantly increased.
- 3.32 Table one (provided earlier in this report) sets out the saving that each of the proposals is projected to deliver. These savings have been modelled and tested by Waste Services, Eunomia Research & Consulting Ltd and LBE finance service.
- 3.33 Financial Evaluation – If LBE retained the current collection service there is likely to be increased costs for processing dry recycling and refuse disposal. Proposals 1, 2, 3 and 4 project relatively low savings compared to proposals 5, 6 and 7. Proposals 5, 6 and 7 project the highest savings. Given LBE's financial position and the need to set a sustainable budget that continues to ensure the delivery of local services

only proposals 5, 6 and 7 are considered to deliver an adequate saving and therefore meet the financial criterion. The current collection service would actually, in the medium term, increase costs to LBE. Table five below summarises this.

Table 5: Financial Evaluation

Proposal	Description	Projected Gross Savings (£)
Current collection system	- Weekly refuse - Weekly dry recycling - Fortnightly mixed food and garden (free)	Increased costs: £665k MRF £996k separate food Increase disposal costs?
Proposal 1	- Weekly refuse - Weekly dry - Weekly separate food - Fortnightly Charged garden (£65)	£520k
Proposal 2	- Weekly refuse - Fortnightly dry - Fortnightly mixed food and garden (free)	£97k
Proposal 3	- Weekly refuse - Fortnightly dry - Weekly separate food - Fortnightly Charged garden (£65)	£1,073k
Proposal 4	- Fortnightly refuse - Weekly dry - Fortnightly mixed food and garden (free)	£1,028k
Proposal 5	- Fortnightly refuse - Weekly dry - Weekly separate food - Fortnightly Charged garden (£65)	£2,012k
Proposal 6	- Fortnightly refuse - Fortnightly dry - Fortnightly mixed food and garden (free)	£1,815k
Proposal 7	- Fortnightly refuse - Fortnightly dry - Weekly separate food - Fortnightly Charged garden (£65)	£2,800k

3.34 The Mayor's London Environment Strategy (the Strategy) sets out policy direction around waste management for London borough's and includes a minimum level of service provision required for households. The Strategy includes providing a separate food waste collection by 2020 (this is sent for recycling / processing) which if implemented in isolation would cost LBE around £996k per year. The list of the minimum standard required by this Strategy (that is relevant to kerbside properties) is set out below:

- six main dry recycling materials collected (glass, cans, paper, plastic bottles, mixed rigid plastics such as tubs, pots and trays - LBE is already compliant)
- separate food waste collections by 2020
- boroughs are encouraged to consider a range of measures to restrict refuse waste.

3.35 The Strategy also sets a 50% recycling target for local authority collected waste. This is to encourage local authorities to continue striving for high recycling performance.

- 3.36 The Mayor has regulatory powers to ensure that the statutory waste authorities' plans, services and contracts are in general conformity with Mayoral waste strategies and policies. The Mayor has the power to direct a waste collection authority where their waste activities are considered detrimental to the implementation of the municipal waste provisions of the London Environment Strategy. The Mayor also has a role to play in facilitating and supporting good practice.
- 3.37 Evaluation – Conformity with the Mayors Environment Strategy (recycling performance) - retaining the current collection system and proposals 1, 2 and 3 project relatively low recycling rates compared to proposals 4, 5, 6 and 7. Proposals 4, 5, 6 and 7 project a step change in recycling rates and therefore conforms with the Mayors Strategy to encourage local authorities to strive for high recycling performance (circa 50%), and therefore meets this element of the criteria.
- 3.38 Retaining the current collection system and proposals 2, 4 and 6 do not provide a separate food waste collection. Proposals 1, 3, 5 and 7 provide a separate food waste collection and therefore conforms with the Mayors Strategy for local authorities to provide a separate food waste collection and meets this element of the criteria. Table six below summarises the proposals and the current system against the Mayor's Strategy criterion.

Table 6: Conformity with the Mayors Strategy

Proposal	Description	Step Change in Recycling	Separate Food Waste Collection
Current collection system	<ul style="list-style-type: none"> - Weekly refuse - Weekly dry recycling - Fortnightly mixed food and garden (free) 	40%	No
Proposal 1	<ul style="list-style-type: none"> - Weekly refuse - Weekly dry - Weekly separate food - Fortnightly Charged garden (£65) 	38%	Yes
Proposal 2	<ul style="list-style-type: none"> - Weekly refuse - Fortnightly dry - Fortnightly mixed food and garden (free) 	37%	No
Proposal 3	<ul style="list-style-type: none"> - Weekly refuse - Fortnightly dry - Weekly separate food - Fortnightly Charged garden (£65) 	35%	Yes
Proposal 4	<ul style="list-style-type: none"> - Fortnightly refuse - Weekly dry - Fortnightly mixed food and garden (free) 	48%	No
Proposal 5	<ul style="list-style-type: none"> - Fortnightly refuse - Weekly dry - Weekly separate food - Fortnightly Charged garden (£65) 	50%	Yes
Proposal 6	<ul style="list-style-type: none"> - Fortnightly refuse - Fortnightly dry - Fortnightly mixed food and garden (free) 	48%	No
Proposal 7	<ul style="list-style-type: none"> - Fortnightly refuse - Fortnightly dry - Weekly separate food - Fortnightly Charged garden (£65) 	49%	Yes

- 3.39 Evaluation - Consultation Responses -The table below summarises the percentage of consultees who 'strongly agreed' or 'tend to agree' with each proposal. Retention of the current service was the most popular choice followed by proposals 1 and 2.

Table 7: Consultation Evaluation

Proposal	Description	Strongly Agree	Tend to Agree	Total Agreed
Current collection system	- Weekly refuse - Weekly dry recycling - Fortnightly mixed food and garden (free)	46%	20%	66%
Proposal 1	- Weekly refuse - Weekly dry - Weekly separate food - Fortnightly Charged garden (£65)	17%	14%	31%
Proposal 2	- Weekly refuse - Fortnightly dry - Fortnightly mixed food and garden (free)	14%	17.5%	31.5%
Proposal 3	- Weekly refuse - Fortnightly dry - Weekly separate food - Fortnightly Charged garden (£65)	4.5%	8.5%	13%
Proposal 4	- Fortnightly refuse - Weekly dry - Fortnightly mixed food and garden (free)	11%	13%	24%
Proposal 5	- Fortnightly refuse - Weekly dry - Weekly separate food - Fortnightly Charged garden (£65)	5%	6%	11%
Proposal 6	- Fortnightly refuse - Fortnightly dry - Fortnightly mixed food and garden (free)	7%	7%	14%
Proposal 7	- Fortnightly refuse - Fortnightly dry - Weekly separate food - Fortnightly Charged garden (£65)	5.5%	3%	8.5%

- 3.40 Table eight brings together how each of the proposals perform in relation to the criteria set out at the start of the Consultation.

Table 8: Evaluation Criteria

Proposal	Description	Finance	Mayors Strategy		Consultation	Total
			Food	Recycling		
Current collection system	- Weekly refuse - Weekly dry recycling - Fortnightly mixed food and garden (free)	N	N	N	Y	1
Proposal 1	- Weekly refuse - Weekly dry - Weekly separate food - Fortnightly Charged garden (£65)	N	Y	N	N	1
Proposal 2	- Weekly refuse - Fortnightly dry - Fortnightly mixed food and garden (free)	N	N	N	N	0

Proposal	Description	Finance	Mayors Strategy		Consultation	Total
			Food	Recycling		
Proposal 3	- Weekly refuse - Fortnightly dry - Weekly separate food - Fortnightly Charged garden (£65)	N	Y	N	N	1
Proposal 4	- Fortnightly refuse - Weekly dry - Fortnightly mixed food and garden (free)	N	N	Y	N	1
Proposal 5	- Fortnightly refuse - Weekly dry - Weekly separate food - Fortnightly Charged garden (£65)	Y	Y	Y	N	3
Proposal 6	- Fortnightly refuse - Fortnightly dry - Fortnightly mixed food and garden (free)	Y	N	Y	N	2
Proposal 7	- Fortnightly refuse - Fortnightly dry - Weekly separate food - Fortnightly Charged garden (£65)	Y	Y	Y	N	3

3.41 Based on the evaluation of the proposals and the current collection system no proposal or the current system meet all of the criteria. Proposals 5 and 7 meet the majority of the criteria requirements compared to all the other proposals being considered. The key difference between proposal 5 and 7 is that Proposal 7 projects around a further £800k. As financial savings is considered the primary criterion then Proposal 7 best meets the requirements of the set criteria.

Recommendation Proposal

3.42 It is proposed that the current waste and recycling collection system is replaced with Proposal 7 which consists of:

- fortnightly collections for refuse
- fortnightly collections for dry recycling
- separate weekly collections for food waste
- fortnightly collections for a charged garden waste service (at £65 per year)
- recruitment of 2 additional Recycling Officers
- recruitment of 2 additional Enforcement Officers
- re-investment of £500k in Street Cleaning Services (equivalent to 19 additional street sweepers / 57 kilometres of street sweeping per day or 114 kilometres for streets litter picked per day. Street Services was the popular suggestion to re-invest the £500k from the consultation responses.

3.43 The proposed recommendation has been shared and consulted on with the trade unions: GMB, Unite and Unison. As there are predicted to be no redundancies the trade unions support a gross saving of around £2.8 million delivered by adopting Proposal 7.

- 3.44 The proposal creates new jobs: additional enforcement officers, new recycling officer posts and possible further job creation through the investment £500k such as increases in street cleaning and fly tipping resources, these were welcomed by the trade unions.
- 3.45 It is important to understand what challenges there might be on the service user as highlighted earlier in the Consultation section. Feedback given during the Consultation has been considered and proposed measures that would mitigate against these concerns have been set out in table nine below. Any proposed measures will be introduced at the appropriate time and communicated to residents in advance.

Table 9: You said, we will

You said	We will
<p><u>Fly tipping issues</u></p> <p>There was a perception that fly tipping would be a problem as a result of charging for garden waste and / or fortnightly collections for refuse.</p>	<p>There is no correlation between charging for garden waste and / or collecting refuse fortnightly with significant increases in fly tipping.</p> <p>However, it is proposed that through the creation of jobs, additional recycling and enforcement resources will be employed during the mobilisation stage of any change to ensure the service rolls out smoothly and no unforeseen impacts occur such as increased fly tipping. It is also proposed that two permanent recycling officers and two enforcement officers will be employed. Along with a substantial communication budget (£120k for the mobilisation and £100k year-on-year) to help raise awareness of the service and improve engagement with residents. For example, communications and marketing will be developed that raise awareness of what can be recycled and how people can manage their waste better.</p> <p>It is proposed that £500k is invested into street cleansing and fly tipping activities. It is proposed that the investment is used in areas identified of need and is not fixed to specific areas. If this is invested into street cleaning it would equate to 19 additional operatives or an additional 57 kilometres of street sweeping per day or 114 kilometres of streets litter picked per day.</p>
<p><u>Bin size for refuse</u></p> <p>There was a perception that the standard refuse bin would be too small.</p>	<p>Waste Minimisation is an overarching national and international strategy. Reducing the amount of waste households produce is key to achieving this. Composition analysis shows that around 50% of the contents of the average refuse bin could still be recycled, with most of this being food waste.</p> <p>To promote waste minimisation it is proposed that there is no change to the current size of the refuse bin.</p> <p>Instead, through the introduction of a weekly separate food waste collection service, additional capacity will be available to the separate food waste for recycling (46 litres over a two-week period). More than one food caddy can be</p>

You said	We will
	<p>requested if required. New food caddies' and replacements will be free of charge. Additional capacity for dry recycling is proposed as set out later in this table.</p> <p>Restricting the refuse bin and providing additional food waste capacity will encourage more food waste to be recycled weekly.</p> <p>It is proposed that additional recycling officers and a communication budget will support education around how residents can recycle more.</p> <p>In addition to the extra food waste capacity, LBE's existing policy for larger refuse bins means that families of five or more or those with two children in nappies can request a bigger bin (240 litre bin for refuse). It is proposed that the current policy is extended to those households with a disability or health issues e.g. Absorbent Hygiene Products. Each household will be assessed on its own merit, as per existing arrangements. It is proposed that any bigger bin request under the larger bin policy during that service change roll-out would be free of charge.</p> <p>Waste minimisation and improving recycling will play an important role and the proposed new resource and communication budget will be used to support residents to reduce waste and recycle more.</p>
<p><u>Bin size for dry</u></p> <p>Capacity concerns raised</p> <p><u>Fortnightly dry recycling discourages recycling</u></p> <p><u>Worried about too much packaging / internet shopping</u></p> <p><u>Worry about Christmas</u></p>	<p>LBE wants to encourage recycling and will collect as much recycling material as residents wish to put out, therefore it is proposed that households with a smaller dry recycling bin (140 litre) can exchange it for a larger bin (240 litre), free of charge during the service change roll-out. It is also proposed that any additional dry recycling presented is collected on the designated collection day. Dry recyclables can be put out for collection in clear dry bags (available from LBE on request) or as large pieces of cardboard and this includes Christmas collections. Material must be presented in a way that does not cause a litter nuisance and communications will support this messaging.</p> <p>It is proposed that two additional recycling officers and a communication budget (£100k per year) will support education around how residents can recycle more, tips on how to compact recyclables such as squeeze drink bottles to make more space in the bin and waste minimisation e.g. produce less packaging in the first instance.</p>
<p><u>Food caddy bin</u></p> <p>There was a perception that the</p>	<p>Through the introduction of a weekly separate food waste collection service, additional capacity will be available to the separate food waste for recycling (46 litres over a two-week period). More than one food caddy can be requested if</p>

You said	We will
<p>new food caddy would be too small</p>	<p>required. New food caddies' and replacements will be free of charge. Additional capacity for dry recycling is proposed as set out in this table.</p> <p>Food liners (a total of 52) will be provided to the relevant households.</p>
<p><u>Charging for garden waste collections is already covered by Council Tax</u></p> <p><u>Don't want to pay</u></p> <p>There was general negativity that respondents did not want to pay for their garden waste to be collected.</p>	<p>The garden waste service is a non-statutory service, which means LBE is not required to provide a service.</p> <p>Currently the service is an opt-out, whereas the proposal assumes an opt-in. This means only those residents who want to dispose of garden waste from their doorstep can subscribe. It is proposed that a second 240 litre bin for garden waste is available on request for £65 per year. It is proposed that 140 litre garden bins can be exchanged for a 240 litre bin free of charge for those that subscribe to the charged garden service during the roll-out of the new service.</p> <p>It is proposed households that generate small amounts of garden waste can take their recycling to Barrowell Green Reuse and Recycling Centre or home compost. To support this, it is proposed that LBE will provide free compost bins which will be available on request.</p> <p>Entry into Barrowell Green Reuse and Recycling Centre will be reviewed to explore improvements that enable pedestrian access.</p> <p>It is proposed that LBE trials for one-year additional garden collection points which will be made available in Spring and in Autumn at:</p> <ul style="list-style-type: none"> • Pymmes – Park Lane entrance • Jubilee Park – Galliard Entrance • Albany Park – Conop Road entrance (Tennis courts / Car Park) • Trent Park – Cockfoster Road Entrance – Public car park <p>It is proposed that Christmas tree collections will remain in parks. Christmas tree collections from properties will also remain in place.</p>
<p><u>Collection of leaves generated by Council trees</u></p> <p>The Consultation identified a very small number of</p>	<p>It is proposed that LBE trials ad-hoc collections for small amounts of leaf fall during the leafing season and review after year one. Residents can contact LBE and arrange a one-off separate collection for leaves during Autumn, maximum three clear bags per property in any one year (provided by LBE).</p>

You said	We will
<p>respondents that do not generate sufficient garden waste to subscribe to the charged scheme but do collect leaves from their property or their street during Autumn. The leaves are from trees that are owned by the Council.</p>	
<p><u>Missed collections and bank holiday collections</u></p> <p>Concerns were raised that if a bin was not collected there would be no collection for a month.</p>	<p>LBE's policy is that any bin not collected due to the collection crew will be collected within one working day. It is proposed that the current policy remains.</p> <p>With the exception of Christmas, bin collections remain unchanged during bank holidays. During the two weeks over Christmas and New Year collections are enhanced and days are changed slightly. These changes are communicated to residents. It is proposed that this policy remains unchanged.</p>
<p><u>Wider range of recycling materials</u></p>	<p>LBE currently collects a wide range of dry recycling materials and is comparable with the other six boroughs in North London. A communication strategy will be developed to support the roll-out of any new service and raise awareness of the materials that can be recycled.</p>
<p><u>Vermin / Smells / Unhygienic</u></p> <p>Concerns were raised around smells, vermin and hygiene with moving to fortnightly collections for refuse and separate food waste collections.</p>	<p>It is proposed that food waste ('smelly waste') will be collected weekly in a 23 litre container. This means food recycling would be collected more frequently compared to the existing arrangements and that there should not be a build-up of 'smelly waste'.</p> <p>In addition, it is proposed that two rolls of 26 caddy liners per year (which is the same as 1 liner per week) are made available to each property affected by the proposed changes for free. It is proposed that LBE trials delivering liners directly to each property in year 1, with the intention to continue delivering directly or making liners available in LBE buildings and libraries in year 2.</p>
<p><u>An additional Reuse and Recycling Centre</u></p>	<p>There is a proposal to build a new Reuse and Recycling Centre in Enfield as part of the construction of the NLWA new Energy from Waste and Resource Recovery Facility planned at the Eco park in Edmonton.</p>

Implementation

- 3.46 An experienced delivery board already exists for this project. This includes officers with previous experience of service change at LBE and across London. This board will be refreshed to include officers from Procurement, Communications and workforce representatives from the Trade Unions. In addition, a Strategic Delivery Board with clear governance will be created.
- 3.47 The Cabinet Member for Environment being the chair and other Members included on the board as well as a range of relevant officers. A request has been submitted to other local authorities who have already delivered these type of service changes and operate a similar service to have a senior officer act as a critical friend on the board.
- 3.48 It is expected that resident's current collection day will remain unchanged. It is proposed that one-week dry recycling is collected from a property, and the alternative week refuse is collected. Food recycling will be collected every week on the same day as either refuse or dry recycling. For those that subscribe to the service, garden waste will be collected on the same day with either dry recycling or refuse.
- 3.49 It is proposed that charging for fortnightly collections for garden waste will be an annual subscription of £65 per bin from 1 April every year. It is proposed that charging for fortnightly garden waste collections start in November 2019 and that the subscription lasts until 31 March 2021. This effectively means an 18-month subscription period (6-months free) as an introductory offer. Annual (12-month) subscriptions to the service will start from 1 April 2021 onwards.
- 3.50 It is proposed that the service changes are rolled out over a 6-month period. Separate weekly food waste collections and a charged garden service at £65 would be introduced in November 2019 and fortnightly collections for dry recycling and for refuse collections would be introduced in Spring 2020. A proposed timeline is shown in Figure one overleaf.

Figure 1: Proposed timeline

	Feb 2019	Mar 2019	Apr 2019	May 2019	Jun 2019	Jul 2019	Aug 2019	Sep 2019	Oct 2019	Nov 2019	Dec 2019	Jan 2020	Feb 2020	Mar 2020	Apr 2020	May 2020	Jun 2020
Decision taken																	
Project Governance – Create Project Delivery Board (to include Cabinet Member/ Members)																	
Procure Food Waste Vehicles																	
Develop ICT System																	
Recruit Implementation Staff																	
Develop Communication and Marketing Strategy and material																	
Introduce new Food Waste Collections																	
Introduce Charged Garden Collections																	
Introduce fortnightly collections for refuse																	
Introduce fortnightly collections for dry recycling – option 7 only																	

- 3.51 It is proposed that ongoing resource is provided to support the changes and includes £100k per year for ongoing communications and 2 Sc6 new permanent

Recycling Officers and 2 Sc6 new Enforcement officers. Table 10 provides a summary of the revenue costs.

- 3.52 The proposed comprehensive communications and engagement campaign will be delivered to keep residents informed about service changes and give guidance on how best to take advantage of the new arrangements. These communication activities will build on the successful promotion of the Consultation which elicited 5,602 responses from across all corners of the borough – the highest response rate recorded for any LBE consultation.
- 3.53 Communications will be delivered through a wide range of channels and activities to reach all service users. All 87,500 households in the borough will be reached through utilising the waste facilities themselves (sticker campaigns on bins, calendars, livery on refuse trucks) as well as leaflet drops and LBE publications. Additional targeted communications will be delivered to hard-to-reach residents and communities through digital and social media campaigns, community newspapers, forums and groups and on-line community networks. An extensive programme of face-to-face engagement activities including door knocking and community events will compliment this comprehensive communications campaign.
- 3.54 This commitment to keeping residents informed and engaged in the waste and recycling collection system will be enabled by significant, long-term investment in dedicated communications resources. These will deliver up-to-date service information, advise and guide residents on the best way to use the new facilities and encourage behaviour change to help support a sustainable service and borough.
- 3.55 Sustainability - The new service will be developed with sustainability in mind, this will include low emission vehicles and will also explore the feasibility of electric vehicles where possible. Project initiatives and proposals will consider any alternatives there may be to reduce vehicle usage. Promotion of recycling and waste minimisation will play an important role in the roll-out of the services changes. This is important as recycling helps protect the environment, it also reduces the need for extracting (mining, quarrying and logging), refining and processing raw materials all of which create substantial air and water pollution. As recycling saves energy it also reduces greenhouse gas emissions, which helps to tackle climate change.
- 3.56 The recommended proposal is likely to see a significant reduction in the amount of green waste being transported around the borough and an increase in composting with free bins being distributed to those households that require them. Composting at home is a more sustainable method of processing the garden waste.

Table 10: Full Year Projected Savings for Proposal 7

Gross Projected Savings	£2,799,034
Revenue Growth – staff and comms	£259,000
Revenue Growth – Proposal (Investment into Street Cleaning and Fly Tipping)	£500,000
Projected Annual Net Savings	£2,040,034

- 3.57 The service and financial modelling have been produced by Eunomia Research & Consulting Ltd using proven sophisticated software specially designed for the waste and recycling industry. Eunomia have worked with over 170 local authorities nationally to help them make savings and redesign services.

- 3.58 Eunomia Research & Consulting Ltd has worked with LBE for several years, consequently they have detailed knowledge of the service, its key cost drivers and the factors that influence those drivers. These metrics have been tested by operational managers and have been used to create a robust and detailed cost model that underpins the savings created by the chosen proposal.
- 3.59 To help support the roll-out of the service changes it is proposed that a one-off mobilisation cost of £2.28 million is allocated (capital receipts). £1.06 million of this is for a dedicated mobilisation team and up to £1.22 million will be for the capital costs of free replacement bigger bins, new food waste caddies and liners.
- 3.60 North London Waste Authority who dispose of refuse, Biffa Waste Services Ltd who is contracted to process LBE's dry recycling, food waste and garden waste once collected, and Suez UK Ltd who operates Barrowell Reuse and Recycling centre are aware of the potential changes and have confirmed they have capacity and resources to manage any impacts that may result from the service change.

4 ALTERNATIVE OPTIONS CONSIDERED

- 4.1 The primary driver of the evaluation is the financial savings that can be achieved. The evaluation also takes into account conformity with the Mayor's Environment Strategy, and the responses to the consultation.
- 4.2 Proposals 1 to 6, the current collection system and the recommended proposal have been considered against the pre-agreed criteria. Proposals 1 to 6 and retaining the current collection system least aligned with the set criteria.

5. REASONS FOR RECOMMENDATIONS

- 5.1 LBE has been clear from the start of this process what the criteria for evaluating the proposals would be. This was also published in the Consultation documents to ensure transparency and fairness. These were primarily financial savings, and then conformity with the London Mayor's Environment Strategy and to consider the responses of the Consultation.
- 5.2 Financial savings for Proposal 7 were significantly higher when compared to any other proposal or the current collection system and would make a considerable single contribution to the savings target for 2019/20 and the current budget gap of around £12 million for 2020/21. It conforms with the Mayor's Environment Strategy by providing separate food waste collections and has a projected step change in recycling to 49%. Proposal 7 was the least preferred amongst the respondents of the Consultation at 9%. With the exception of retaining the current system there was no clear majority for any of the proposals.
- 5.3 As part of any service design it is important to understand what challenges there might be on the service user as highlighted earlier in the Consultation section. Feedback given during the Consultation has been considered and proposed measures that would mitigate against these concerns have been set out in the Proposal Section of this report. Any proposed measures will be introduced at the appropriate time and communicated to residents in advance.

6. COMMENTS FROM OTHER DEPARTMENTS

6.1 Financial Implications

- 6.1.1 The service costs around £15.1m million (2017/18 actual cost) – this total includes NLWA disposal, Waste Operations, Waste client, Civic Amenity Site, Comingled Dry Recycling and Organic Waste costs.
- 6.1.2 LBE has a challenging savings target of £18 million by 2019/20, and a further saving (currently around £12 million will need to be found in 2020/21).
- 6.1.3 In preparation to find savings to contribute to the overall savings target, proposals regarding different collection systems from kerbside properties with wheeled bin(s) have been explored for waste and recycling services.
- 6.1.4 The seven proposals plus retaining the current service were modelled by a Waste specialist company “Eunomia Research & Consulting Ltd”, in collaboration with Council officers (Waste Operations, Finance and Fleet). The seven proposals, and the current collection system were considered against the pre-agreed criteria. The primary driver of the evaluation was the financial savings that can be achieved. The evaluation also took into account conformity with the Mayor’s Environment Strategy, and the responses to the Consultation.
- 6.1.5 Eunomia Research & Consulting Ltd used purpose-built financial analysis models to determine the level of savings achievable. The savings from the proposals fall into three main categories. Staffing and vehicle costs, treatment costs and income from the uptake in the chargeable garden waste service. Eunomia routinely use this modelling analysis to support private waste contractors (when they bid for local authority contracts) in addition to supporting other local authorities undertaking similar exercises.
- 6.1.6 The vehicle and staffing costs are calculated from the reduced number of ‘vehicle rounds’. The reduction proposed in Proposal 7 has been verified by the operational Head of Waste Services who has nearly 25 years of experience of running waste services both in the public and private sector. The treatment costs are calculated by the diversion of waste streams into the cheaper processing streams. In this respect a conservative diversion rate has been used (by Eunomia) significantly below the 49% recycling rate that this proposal can achieve. The increased recycling rates with this proposal have also been considered by officers within LBE and by NLWA authority officers and they consider them to be realistic. The take up of the chargeable garden waste service has been based upon the average level of take up of similar local authorities (this is calculated using the CIPFA Nearest Neighbour Model). This figure is 27% but a figure of 25% has been used for the financial model. Eunomia Research & Consulting Ltd has considerable experience in modelling the uptake of garden waste chargeable services and has done so successfully for other local authorities.
- 6.1.7 The LBE’s finance team has been involved in the project from day one. They have reviewed the financial consequences and outcomes and are satisfied with their

accuracy. The Section 151 Officer is satisfied that a robust process has been followed in the modelling and saving assumptions.

- 6.1.8 Based on the outcome of the evaluation and Consultation returns, this report proposes the adoption and implementation of the recommended Proposal 7 at kerbside properties with a wheeled bin of fortnightly refuse collections, fortnightly dry recycling collections, a new separate weekly food waste collection and the introduction of a charge of £65 per year for collecting garden waste for properties that opt into the service.
- 6.1.9 It is proposed that charging for fortnightly collections for garden waste will be an annual subscription of £65 per bin from 1 April every year. It is proposed that charging for fortnightly garden waste collections start in November 2019 and that the subscription lasts until 31 March 2021.
- 6.1.10 The recommended proposal assumes a recycling rate of 49% and garden waste charge participation rate of 25%, which is deemed to be prudent and achievable by internal officers and Eunomia Research & Consulting Ltd. This is based on benchmarking data against similar authorities with a similar sociodemographic outlook, in context with LBE's current and historic service uptake.
- 6.1.11 In order to achieve the 49% recycling rate, the recommend proposal proposes an investment of £259k per annum (four new full-time posts (2 SC6 enforcement and 2 SC6 recycling officers), plus yearly communication budget of £100k.
- 6.1.12 LBE is also proposing a permanent growth investment of £500k into street cleansing and fly tipping. This is equivalent to 19 additional street sweepers. A Cabinet Member report will be produced to agree the allocation of the £500k investment into street cleansing and fly tipping services.
- 6.1.13 The estimated costs of implementing Proposal 7 are: - ongoing revenue cost will be the proposed £500k reinvestment into street cleansing and fly tipping, £259k additional staff and communications. There will be one-off mobilisation costs of £2.283m, funded through flexible use of capital receipts (see tables below). Officers have taken a prudent approach to mobilisation.

5 Year Business Plan – Savings Profile						
	Year 1	Year 2	Year 3 (Full Year Saving)	Year 4	Year 5	Total Over 5 Years
	2019/20	2020/21	2021/22	2022/23	2023/24	
Garden Waste Charge	-£697,133	-£697,133	-£1,394,266	-£1,394,266	-£1,394,266	-£5,577,064
Residual Waste Disposal		-£1,172,325	-£1,172,325	-£1,172,325	-£1,172,325	-£4,689,300
Food and Garden Waste Treatment		-£115,897	-£115,897	-£115,897	-£115,897	-£463,588
Dry Recycling Treatment		£767,863	£767,863	£767,863	£767,863	£3,071,452
Caddy Replacement		£13,650	£13,650	£13,650	£13,650	£54,600
Staff		-£537,529	-£537,529	-£537,529	-£537,529	-£2,150,116
Vehicles		-£360,530	-£360,530	-£360,530	-£360,530	-£1,442,120
Additional Costs due to Phasing proposal (separate weekly food collection) @ £72.827k per month (5 months effect)	£364,135	£0	£0	£0	£0	£364,135
Net Saving	-£332,998	-£2,101,901	-£2,799,034	-£2,799,034	-£2,799,034	-£10,832,001
Investment of £259k per annum (four new full-time posts (2 SC6 enforcement and 2 SC6 recycling officers), plus yearly communication budget of £100k.	£107,917	£259,000	£259,000	£259,000	£259,000	£1,143,917
Net Saving	-£225,081	-£1,842,901	-£2,540,034	-£2,540,034	-£2,540,034	-£9,688,084
Growth						
The Council is also proposing a permanent investing £500k into street cleansing and fly tipping (£200k in year 1)	£200,000	£500,000	£500,000	£500,000	£500,000	£2,200,000
Net Budget Impact (Saving)	-£25,081	-£1,342,901	-£2,040,034	-£2,040,034	-£2,040,034	-£7,488,084
The Council is also proposing a permanent investing £500k into street cleansing and fly tipping. This is equivalent to 19 additional street sweepers. A report will be produced to agree the allocation of the £500k investment into street cleansing and fly tipping services (subject to discussion with the environment cabinet member).						

Mobilisation One Off Costs			
	2019/20	2020/21	Total
Recycling Engagement Officer (Temp) x 2 scale 6	£23,000	£11,500	£34,500
Enforcement Officer x 1 (temp)	£15,000	£7,500	£22,500
Dedicated Mobilisation Team	£94,545	£35,455	£130,000
Existing Operations Team	£13,357	£3,643	£17,000
Communication Budget	£120,000	£0	£120,000
Caddy Liners	£296,210	£0	£296,210
Plastic recycling bags for leaves and side waste recycling	£0	£580	£580
Proposals	£10,000	£0	£10,000
Mobilisation Cost One-off Revenue Total	£572,113	£58,677	£630,790
ICT	£50,000	£0	£50,000
Purchase and delivery of kitchen caddy, and kerbside caddy, and delivery of liners	£293,125	£0	£293,125
Purchase and exchange of refuse larger bins	£113,750	£0	£113,750
Purchase and exchange of refuse larger bins	£198,188	£198,188	£396,375
Collect garden bins that do not subscribe to service - big bang	£225,944	£0	£225,944
Compost bins give away	£102,961	£51,481	£154,442
Dry Recycling bin exchange and replacement	£198,188	£198,188	£396,375
Garden bin exchange and replacement	£14,500	£7,250	£21,750
Mobilisation Cost One-off Capital Total	£1,196,655	£455,106	£1,651,761
Grand Total	£1,768,768	£513,783	£2,282,551

6.1.14 Sensitivity Analysis - this section is Part 2

6.1.15 Retaining the current collection system (do-nothing option) would result in significant cost increases, and savings will need to be found from other LBE services to cover the projected increase in costs. The status quo current costs are projected to rise significantly, and the cost of processing dry recyclables has, and is, expected to significantly increase, creating a potential future budget pressure of around £665k per year. Household waste disposal costs are also likely to significantly increase creating further budget pressures (currently unknown), which will be associated with the replacement or use of third-party facility. An introduction of a separate food waste collection (Mayor's London Environment Strategy) will create an additional cost of £996k.

6.1.16 There are no redundancy implications as result of this proposal, as the staffing reductions will be met by reducing the existing agency staff costs (agency cover). Instead the proposal creates new jobs: 2 Sc6 additional enforcement officers, 2 Sc6 new recycling officer posts and possible further job creation through the investment £500,000 such as increases in street cleaning and fly tipping resources.

6.1.17 A key implication of this proposal is to ensure that payment system is in place to collect the income and record this information for service delivery. This will be one of the key workstreams governed by the Strategic Delivery Board.

6.2 Legal Implications

- 6.2.1 The recommendations to implement the proposed changes to waste and recycling services following public consultation are within the Council's powers and duties. The recommendations in this report will help ensure effective implementation of the changes. The Council has a statutory duty under section 45 of the Environmental Protection Act 1990 to arrange for the collection of waste. Under the Controlled Waste (England and Wales) Regulations 2012, it is permissible to charge for the collection of garden waste.
- 6.2.2 In making its decision, and to ensure that the decision-making process is lawful, the Council needs to conscientiously consider the consultation responses. The results and summary are set out at Appendix 2 to this report.
- 6.2.3 As part of these recommendations, an equality impact assessment has been prepared. This will enable decision makers to exercise the Council's duties generally under the Equality Act 2010 to have due regard to the need to eliminate unlawful discrimination, harassment and victimisation; and advance equality of opportunity between people who share a protected characteristic and those who do not and foster good relations between those who share a protected characteristic and those who do not. (The relevant protected characteristics are age, disability, gender reassignment, pregnancy and maternity, race, religion or belief, sex and sexual orientation). Decision-makers must consider the equality impact assessment and must consider how their decision will contribute towards meeting the Council's public sector equality duties, whilst also taking into account other relevant circumstances such as economic and practical considerations.
- 6.2.4 The municipal waste provisions of the London Environment Strategy state a minimum level of service which waste authorities must undertake. The Council also has a duty to undertake waste responsibilities in general conformity with the strategy. The Mayor has the power under s356 of The Greater London Authority Act 1999 to direct the Council if its waste activities are considered detrimental to the implementation of the municipal waste provisions of the London Environment Strategy. Those options that do not provide for separate food waste collection do not enable the Council to move towards the Strategy's aim of separate collection by 2020.
- 6.2.5 Under the Waste (England and Wales) (Amendment) Regulations 2012 it is a requirement that every waste collection Authority have in place separate collections for waste paper, metal, plastic and glass where they are necessary to facilitate or improve recovery and are technically, environmentally and economically practicable (TEEP), unless an Authority could show it was not technically, environmentally or economically practicable to do so.
- 6.2.6 A TEEP Assessment has been undertaken on the Council's current proposed recycling collection service and had concluded that separate collection was not technically, environmentally and economically practicable.

6.3 Property Implications

None

7 KEY RISKS

The key risks arising from the recommendations will be managing reaction from the proposals and managing the implementation of the proposals. This will be mitigated by a comprehensive communications plan and a full Risk Register will be developed by the Board before and throughout the implementation of the proposals.

8 IMPACT ON COUNCIL PRIORITIES – CREATING A LIFETIME OF OPPORTUNITIES IN ENFIELD

8.2 Good homes in well-connected neighbourhoods

The preferred proposal can contribute to our Corporate Plan outcomes to create and sustain thriving, affordable neighbourhoods by ensuring services are maintained at a level that can meet evidenced need in the borough whilst contributing to savings targets. The ability to maintain a high standard of waste collection to households and preserve the public realm will help continue and enhance the position of LBE as a place to invest and as a great place to live. If implemented and managed correctly, the reconfiguration of services should assist with longer term transformational goals and strategic outcomes for the borough adding value to housing, regeneration and inward investment opportunities.

8.3 Sustain strong and healthy communities

The proposal can contribute positively to our strategic goals of making LBE a healthier and greener place by providing services that can allow people to take greater responsibility for how they manage their waste and encourage recycling, composting and assist with meeting our ambitions for a clean green environment as stated in our Corporate Plan. The proposal should also be able to contribute to wider, identified public health outcomes by contributing to the creation of conditions in the borough where healthy lifestyle and healthy living can be set in the correct context. The proposal ensures that LBE fulfils its obligations outlined within The Mayor's London Environment Strategy and that the delivery model is sustainable for the future.

8.4 Build our local economy to create a thriving place

The new proposals will allow us to work ever more closely with our local business customers to help underpin a strong, ongoing response that can help deliver a strong and competitive local economy and vibrant town centres that benefit all residents. The knowledge that a new, sustainably costed model is in place that can still deliver a level of service that is of the highest standard should contribute to business confidence. The successful implementation of the recommended proposal can also influence our emerging town centre plans and help create context for our new Local Plan. The proposal should also help us approach the delivery of other aspects of environmental works with greater confidence as we know a fundamental tenet

of how we manage the environment has been secured. This should benefit our ambitions as expressed in our Corporate Plan and our ambition to preserve heritage, maintain the quality of our parks and green space and contribute to the delivery of an Enfield that is a place to enjoy from childhood to old age.

9 EQUALITIES IMPACT IMPLICATIONS

A full EIA can be found in Appendix 4.

10 PERFORMANCE AND DATA IMPLICATIONS

- 10.1 Recycling Performance will continue to be monitored through quarterly statutory returns and submissions to Waste Data Flow which will allow the Council to assess any positive or negative impact of the change in delivery model in terms of performance. These measures are built into DMT and EMT scorecards to allow constant overview and scrutiny.
- 10.2 The remit of the project delivery board and strategic board will be to regularly monitor the performance and costs reductions delivered by the changes. This in turn will feed into the wider corporate performance monitoring process.
- 10.3 The collection and recording of this data allows benchmarking with neighbouring or statistically similar boroughs to take place

11 HEALTH AND SAFETY IMPLICATIONS

In accordance with its legal duties as an employer under the Health and Safety at Work etc Act 1974 and other relevant legislation, the Waste Service has risk assessments, control measures and safe methods of working in place to ensure the safety of its employees and the public. As part of the implementation of the proposed service changes, these risk assessments, controls and safe methods of work will be reviewed, revised where needed and implemented to reflect any new risks that are identified.

12 HR IMPLICATIONS

The proposed recommendation has been shared and consulted on with the trade unions: GMB, Unite and Unison. As there are predicted to be no redundancies the trade unions support a gross saving of around £2.8 million delivered by adopting Proposal 7. The proposal creates new jobs: additional enforcement officers, new recycling officer posts and possible further job creation through the investment £500k such as increases in street cleaning and fly tipping resources, these were welcomed by the trade unions.

13 PUBLIC HEALTH IMPLICATIONS

- 13.1 Waste and recycling is a widely used and accessible service to all residents in the borough and LBE has a statutory duty to collect waste. The recommended proposal will mean waste is collected differently from current arrangements at kerbside properties that have a wheeled bin. The new

service will be developed with sustainability in mind, this will include low emission vehicles and will also explore the feasibility of electric vehicles where possible. Project initiatives and proposals will consider any alternatives there may be to reduce vehicle usage. Reducing vehicle usage has positive implications for pollution and congestion.

- 13.2 The recommended proposal includes a new weekly collection of food waste which is more frequent compared to existing arrangements. This is a positive change as it will encourage perishable material to be collected more frequently and will contribute towards recycling and composting. This is important as recycling helps protect the environment, it also reduces the need for extracting (mining, quarrying and logging), refining and processing raw materials all of which create substantial air and water pollution. As recycling saves energy it also reduces greenhouse gas emissions, which helps to tackle climate change. Food waste is a national issue and composting would help to mitigate its effects.
- 13.3 There is a commitment to keeping residents informed and engaged in the waste and recycling collection system. This will be enabled by significant, long-term investment in dedicated communications resources. These will deliver up-to-date service information, advise and guide residents on the best way to use the new facilities and encourage behaviour change to help support a sustainable service and borough. This type of communication support will encourage general behaviour change about how much waste is produced such as what food is brought in the first place.
- 13.4 All waste collections have the potential to be abused however there is no evidence that an alternative weekly collection service has any more impact than a weekly collection service.

Background Papers

Approval to undertake a public consultation for Potential Changes to the Waste & Recycling Collection Services – KD4703

Waste Consultation Responses Final

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WASTE COLLECTION SERVICE CONSULTATION

The closing date for responses is 6 January 2019

HAVE YOUR SAY

This consultation should take between 5-10 minutes to complete



www.enfield.gov.uk/waste



Consultation on your waste collection service

CONTEXT

Why is change needed?

Since 2010 Enfield Council has made savings of £178million due to Government spending cuts and increasing demand pressure on services. We need to make a further saving of £18million in 2019/2020 in order to balance the budget.

After years of cutbacks there are no more easy savings to be made and some difficult decisions are needed to ensure we can make further savings whilst setting a sustainable budget. Some of the difficult decisions we have to consider may mean that the Council delivers services differently. We can also use the Council's reserves but these are limited and / or increase Council tax further.

We spend around £15 million per year on collecting and disposing of household rubbish and recycling across the borough. Costs for treating recycling are increasing and the cost of disposing of your household rubbish (grey-lid bin), which is significantly more than recycling treatment costs, are also likely to increase. If savings are not made through the household rubbish and recycling collection service, then the Council will have to identify and implement savings in other services from across the Council.

We currently collect your household rubbish (grey-lid bin) weekly, your dry recycling (blue-lid bin) weekly and your mixed food and garden waste (green-lid bin) fortnightly.

We are proposing changes to the collections for household rubbish and recycling from properties **with a wheeled bin**.

We are **not** proposing any change to flats with shared bins, or flats that don't have a wheeled bin.

What is our proposal?

We have looked at what arrangements other councils have in place and what would be a reasonable change to how we could make household rubbish and / or recycling collections.

We have developed seven proposals for collecting your household rubbish and recycling. Information on alternative proposals considered and on how we got to these seven proposals can be found at **www.enfield.gov.uk/kd4703**

The criteria for the options appraisal will be financial savings, conformity with the Mayor's Environment Strategy, and the responses to the consultation. To that end, the Council is facing significant budget pressures and the primary driver will be the amount of financial savings projected. All options will be considered in light of the consultation responses and all relevant factors will be considered before a decision is reached.

The London Mayor has produced an Environment Strategy for London, visit **www.london.gov.uk**. To comply with the strategy, we should be looking at what we can do to recycle more of the waste we collect from across the borough and collect food waste separately for recycling by 2020. We currently collect food waste mixed together with garden waste, but it is still recycled.

We are seeking your views on the future of the waste collection service, we have developed seven proposals to consult on along with keeping the current service as it is and an opportunity for you to provide us with any alternative suggestions or comments. The projected costs, savings and recycling benefits for the seven proposals and our current service are set out in the box below.

Proposal	Week 1*	Week 2*	Potential Recycling Rate %	Projected Gross Savings £
1 <ul style="list-style-type: none"> Weekly household rubbish Weekly dry recycling Weekly food waste Fortnightly charged garden waste (£65 a year) 			38%	£520,000
2 <ul style="list-style-type: none"> Weekly household rubbish Fortnightly dry recycling Fortnightly mixed food & garden waste 			37%	£97,000
3 <ul style="list-style-type: none"> Weekly household rubbish Fortnightly dry recycling Weekly food waste Fortnightly charged garden waste (£65 a year) 			35%	£1,073,000
4 <ul style="list-style-type: none"> Fortnightly household rubbish Weekly dry recycling Fortnightly mixed food & garden waste 			48%	£1,028,000
5 <ul style="list-style-type: none"> Fortnightly household rubbish Weekly dry recycling Weekly food waste Fortnightly charged garden waste (£65 a year) 			50%	£2,012,000
6 <ul style="list-style-type: none"> Fortnightly household rubbish Fortnightly dry recycling Fortnightly mixed food & garden waste 			48%	£1,815,000
7 <ul style="list-style-type: none"> Fortnightly household rubbish Fortnightly dry recycling Weekly food waste Fortnightly charged garden waste (£65 a year) 			49%	£2,800,000
Current <ul style="list-style-type: none"> Weekly household rubbish Weekly dry recycling Fortnightly mixed food & garden waste 			Currently 37%	Increased costs



*pictures do not reflect actual collection schedules, example only

Changing the way we collect our household rubbish and recycling means we could save between £97,000 and £2.8 million every year and possibly reinvest money back into services if the savings allows this. For example, the high projected savings in proposal 7 could provide us with an opportunity to reinvest some money, £500,000 back into our street cleaning and fly tip removals, a service which could improve the general appearance of your area and still make significant savings of over £2 million. This Council's priorities include a commitment to achieving a clean and tidy environment for Enfield.

We would like your views on this and any other suggestions you may have for putting the money back into Council services.

Proposals 2 and 3 do not increase our recycling performance where proposals 1, 4, 5, 6 and 7 do increase our recycling performance.

Proposals 2, 4 and 6 will not enable the Council to meet the London Strategy objectives of delivering a separate food waste collection service by 2020, where proposals 1, 3, 5 and 7 would provide a separate food waste collection.

We appreciate you may have concerns with all or some of the proposals. Some concerns may already be addressed through our current policies which you may not be aware of. For more information visit www.enfield.gov.uk/wastecollection. If you still have concerns, then we would like to hear your views on what we could do to help manage any change.

Increasing how much we recycle dry recycling in your blue-lid bin, mixed food and garden waste in your green lidded bin or food collected separately is good for the environment and saves money because every tonne of recycling is cheaper to treat than it is to dispose of household rubbish.

Waste collection service consultation

This consultation should take between 5-10 minutes to complete

This paper version is an alternative to the online consultation and under no circumstances should both be completed

The closing date for responses is 6 January 2019

If you require any assistance in completing the consultation then please email consultation@enfield.gov.uk

Please return completed copies to a library or other Council buildings.

Alternatively you can return by post to:

Consultation team
B Block South
Civic Centre
Silver Street
Enfield
EN1 3XA



Before we ask you about our proposals, we would like to ask some questions about your household, the property in which you live and the collection service you receive. This information will enable us to better understand the feedback we receive.

Section 1: Your household and property

Q1 How many people live in your household?

- | | | |
|--------------------------------|-------------------------------|--|
| <input type="checkbox"/> One | <input type="checkbox"/> Four | <input type="checkbox"/> More than six |
| <input type="checkbox"/> Two | <input type="checkbox"/> Five | |
| <input type="checkbox"/> Three | <input type="checkbox"/> Six | |

Q2 How would you describe the property you live in?

- | | | |
|-------------------------------------|--|-----------------------------------|
| <input type="checkbox"/> Flat | <input type="checkbox"/> Semi detached | <input type="checkbox"/> Not sure |
| <input type="checkbox"/> Maisonette | <input type="checkbox"/> Detached | |
| <input type="checkbox"/> Terraced | <input type="checkbox"/> Other | |

If 'Other', please specify

Section 2: Collection service

Q3 Which of the following do you have? Please select all those that apply

- Grey-lid bin (household rubbish)
- Grey sack (household rubbish)
- Blue-lid bin (dry recycling)
- Blue sack (dry recycling)
- Green-lid bin (mixed food and garden waste)
- Communal bin
- Not sure

Q4 Which of the following do you use? Please select all those that apply

- Grey-lid bin (household rubbish)
- Grey sack (household rubbish)
- Blue-lid bin (dry recycling)
- Blue sack (dry recycling)
- Green-lid bin (garden and food waste)
- Communal bin

Q5 Do you have a larger grey-lid bin for your household rubbish?

- Yes
- No (Go to Q6)
- Not sure (Go to Q6)

IF 'YES' ABOVE - Please tell us why you have a larger grey-lid bin than the standard

Q6 Do you use a compost bin?

- Yes No Not sure

Section 3: Recycling

Q7 How important is recycling to you?

- Very important Not important at all
- Fairly important Not sure
- Not very important

Q8 How much of your food waste do you recycle?

- All (Go to Q9) A little Not sure
- Most (Go to Q9) Very little
- Some None

Only answer **Q8a if you DO NOT recycle All or Most of your food waste**

Q8a Please tell us why you do not recycle most of your food waste? Please select all those that apply

- We don't produce food waste I believe it smells / attracts flies / unhygienic
- I'd rather just put food waste in my household rubbish Other
- I don't think recycling is important

If 'Other', please specify

Section 4: Proposals

Proposal	Week 1*	Week 2*	Potential Recycling Rate %	Projected Gross Savings £
1 <ul style="list-style-type: none"> Weekly household rubbish Weekly dry recycling Weekly food waste Fortnightly charged garden waste (£65 a year) 			38%	£520,000
2 <ul style="list-style-type: none"> Weekly household rubbish Fortnightly dry recycling Fortnightly mixed food & garden waste 			37%	£97,000
3 <ul style="list-style-type: none"> Weekly household rubbish Fortnightly dry recycling Weekly food waste Fortnightly charged garden waste (£65 a year) 			35%	£1,073,000
4 <ul style="list-style-type: none"> Fortnightly household rubbish Weekly dry recycling Fortnightly mixed food & garden waste 			48%	£1,028,000
5 <ul style="list-style-type: none"> Fortnightly household rubbish Weekly dry recycling Weekly food waste Fortnightly charged garden waste (£65 a year) 			50%	£2,012,000
6 <ul style="list-style-type: none"> Fortnightly household rubbish Fortnightly dry recycling Fortnightly mixed food & garden waste 			48%	£1,815,000
7 <ul style="list-style-type: none"> Fortnightly household rubbish Fortnightly dry recycling Weekly food waste Fortnightly charged garden waste (£65 a year) 			49%	£2,800,000
Current <ul style="list-style-type: none"> Weekly household rubbish Weekly dry recycling Fortnightly mixed food & garden waste 			Currently 37%	Increased costs



*pictures do not reflect actual collection schedules, example only

Proposal 1	Projected savings £520,000 Potential recycling rate 38%	Week 1*	Week 2*
<ul style="list-style-type: none"> Weekly household rubbish Weekly dry recycling Weekly food waste Fortnightly charged garden waste (£65 a year) 			

*pictures do not reflect actual collection schedules, example only

Q9 To what extent do you agree or disagree that the Council should adopt proposal 1? Please select one response

- Strongly agree
- Tend to agree
- Neither agree or disagree
- Tend to disagree
- Strongly disagree
- Don't know

Proposal 2	Projected savings £97,000 Potential recycling rate 37%	Week 1*	Week 2*
<ul style="list-style-type: none"> Weekly household rubbish Fortnightly dry recycling Fortnightly mixed food & garden waste 			

*pictures do not reflect actual collection schedules, example only

Q10 To what extent do you agree or disagree that the Council should adopt proposal 2? Please select one response

- Strongly agree
- Tend to agree
- Neither agree or disagree
- Tend to disagree
- Strongly disagree
- Don't know

Proposal 3	Projected savings £1,073,000 Potential recycling rate 35%	Week 1*	Week 2*
<ul style="list-style-type: none"> Weekly household rubbish Fortnightly dry recycling Weekly food waste Fortnightly charged garden waste (£65 a year) 			

*pictures do not reflect actual collection schedules, example only

Q11 To what extent do you agree or disagree that the Council should adopt proposal 3? Please select one response

- Strongly agree
- Tend to agree
- Neither agree or disagree
- Tend to disagree
- Strongly disagree
- Don't know

Proposal 4	Projected savings £1,028,000 Potential recycling rate 48%	Week 1*	Week 2*
<ul style="list-style-type: none"> Fortnightly household rubbish Weekly dry recycling Fortnightly mixed food & garden waste 			

*pictures do not reflect actual collection schedules, example only

Q12 To what extent do you agree or disagree that the Council should adopt proposal 4? Please select one response

- Strongly agree
- Tend to agree
- Neither agree or disagree
- Tend to disagree
- Strongly disagree
- Don't know

Proposal 5	Projected savings £2,012,000 Potential recycling rate 50%	Week 1*	Week 2*
<ul style="list-style-type: none"> Fortnightly household rubbish Weekly dry recycling Weekly food waste Fortnightly charged garden waste (£65 a year) 			

*pictures do not reflect actual collection schedules, example only

Q13 To what extent do you agree or disagree that the Council should adopt proposal 5? Please select one response

- Strongly agree
- Tend to agree
- Neither agree or disagree
- Tend to disagree
- Strongly disagree
- Don't know

Proposal 6	Projected savings £1,815,000 Potential recycling rate 48%	Week 1*	Week 2*
<ul style="list-style-type: none"> Fortnightly household rubbish Fortnightly dry recycling Fortnightly mixed food & garden waste 			

*pictures do not reflect actual collection schedules, example only

Q14 To what extent do you agree or disagree that the Council should adopt proposal 6? Please select one response

- Strongly agree
- Tend to agree
- Neither agree or disagree
- Tend to disagree
- Strongly disagree
- Don't know

Proposal 7	Projected savings £2,800,000 Potential recycling rate 49%	Week 1*	Week 2*
<ul style="list-style-type: none"> Fortnightly household rubbish Fortnightly dry recycling Weekly food waste Fortnightly charged garden waste (£65 a year) 			

*pictures do not reflect actual collection schedules, example only

Q15 To what extent do you agree or disagree that the Council should adopt proposal 7? Please select one response

- Strongly agree
- Tend to agree
- Neither agree or disagree
- Tend to disagree
- Strongly disagree
- Don't know

Current service	Recycling rate 37% Increased costs	Week 1*	Week 2*
<ul style="list-style-type: none">Weekly household rubbishWeekly dry recyclingFortnightly mixed food & garden waste			

*pictures do not reflect actual collection schedules, example only

Q16 To what extent do you agree or disagree that the Council should not change the way we currently collect household rubbish and recycling? *Please select one response*

- Strongly agree
- Tend to agree
- Neither agree or disagree
- Tend to disagree
- Strongly disagree
- Don't know

Section 5: Principles

In this section, we would like to hear your views on the impact of each potential service change

Q17 Do you think it is reasonable to charge for garden waste collections?

- Yes
 No
 Not sure

How would you describe the impact of each of the following in questions 18-21 on your household?

Q18 Fortnightly collection for household rubbish (Grey-lid bin)

- | | |
|--|---|
| <input type="checkbox"/> Very positive (Go to Q19) | <input type="checkbox"/> Fairly negative |
| <input type="checkbox"/> Fairly positive (Go to Q19) | <input type="checkbox"/> Very negative |
| <input type="checkbox"/> Neither positive nor negative (Go to Q19) | <input type="checkbox"/> Not sure (Go to Q19) |

Only answer **Q18a** if you think there will be a negative impact

Q18a Please tell us how you think FORTNIGHTLY COLLECTION FOR HOUSEHOLD RUBBISH (Grey-lid bin) will have a negative impact on your household? *Please use the space below*

Q19 Fortnightly collection for dry recycling (Blue-lid bin)

- | | |
|--|---|
| <input type="checkbox"/> Very positive (Go to Q20) | <input type="checkbox"/> Fairly negative |
| <input type="checkbox"/> Fairly positive (Go to Q20) | <input type="checkbox"/> Very negative |
| <input type="checkbox"/> Neither positive nor negative (Go to Q20) | <input type="checkbox"/> Not sure (Go to Q20) |

Only answer **Q19a** if you think there will be a negative impact

Q19a Please tell us how you think FORTNIGHTLY COLLECTION FOR DRY RECYCLING (Blue-lid bin) will have a negative impact on your household? *Please use the space below*

Q20 Separate weekly food waste collection (New)

- | | |
|--|---|
| <input type="checkbox"/> Very positive (Go to Q21) | <input type="checkbox"/> Fairly negative |
| <input type="checkbox"/> Fairly positive (Go to Q21) | <input type="checkbox"/> Very negative |
| <input type="checkbox"/> Neither positive nor negative (Go to Q21) | <input type="checkbox"/> Not sure (Go to Q21) |

Only answer **Q20a** if you think there will be a negative impact

Q20a Please tell us how you think WEEKLY COLLECTION FOR SEPARATE FOOD WASTE (New) will have a negative impact on your household? *Please use the space below*

Q21 Fortnightly collections for charged garden waste (Green-lid bin £65 per year)

- | | |
|--|---|
| <input type="checkbox"/> Very positive (Go to Q22) | <input type="checkbox"/> Fairly negative |
| <input type="checkbox"/> Fairly positive (Go to Q22) | <input type="checkbox"/> Very negative |
| <input type="checkbox"/> Neither positive nor negative (Go to Q22) | <input type="checkbox"/> Not sure (Go to Q22) |

Only answer **Q21a** if you think there will be a negative impact

Q21a Please tell us how you think FORTNIGHTLY COLLECTIONS FOR CHARGED GARDEN WASTE (Green-lid bin £65 PER YEAR) will have a negative impact on your household?
Please use the space below

Q22 What would help you manage any changes? *Please use the space below*

An additional benefit with Proposal 7 (Fortnightly household rubbish, fortnightly dry recycling, separate weekly food waste and a fortnightly charged garden waste at £65 per year) is a possible re-investment of around £500k into street services, litter clearance and fly tip removals which are currently under pressure.

Q23 What are your views on this and do you have any other suggestions of where to re-invest?

Section 6: Overall

Q24 If you have any other comments, suggestions and/or alternative proposals you would like to make that you feel you have not been able to make elsewhere in this survey, please let us know below.

Section 7: About you

To help us better understand the information you have provided and to enable us to establish if the response to the questionnaire is representative of the borough, please respond to the questions in this section. Any information you provide will be collected, stored and managed in accordance with the General Data Protection Regulation (2018).

Q25 How old are you?

- | | | | | |
|--------------------------------|--------------------------------|--------------------------------|--------------------------------|--|
| <input type="checkbox"/> 18-24 | <input type="checkbox"/> 30-34 | <input type="checkbox"/> 40-44 | <input type="checkbox"/> 50-54 | <input type="checkbox"/> 60 or over |
| <input type="checkbox"/> 25-29 | <input type="checkbox"/> 35-39 | <input type="checkbox"/> 45-49 | <input type="checkbox"/> 55-59 | <input type="checkbox"/> Prefer not to say |

Q26 In which postal district do you live?

- | | | | | |
|------------------------------|------------------------------|------------------------------|------------------------------|--|
| <input type="checkbox"/> EN1 | <input type="checkbox"/> EN4 | <input type="checkbox"/> N22 | <input type="checkbox"/> N13 | <input type="checkbox"/> N21 |
| <input type="checkbox"/> EN2 | <input type="checkbox"/> EN6 | <input type="checkbox"/> N9 | <input type="checkbox"/> N14 | <input type="checkbox"/> Prefer not to say |
| <input type="checkbox"/> EN3 | <input type="checkbox"/> EN8 | <input type="checkbox"/> N11 | <input type="checkbox"/> N18 | |

Q27 Please let us know if you receive any of the following? Please select all those that apply

- | | | |
|--|--|--|
| <input type="checkbox"/> Housing Benefit | <input type="checkbox"/> Universal Credit | <input type="checkbox"/> None of the above |
| <input type="checkbox"/> Council Tax Support | <input type="checkbox"/> Prefer not to say | |

Q28 Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?

- | | |
|--|--|
| <input type="checkbox"/> Yes, limited a lot | <input type="checkbox"/> No |
| <input type="checkbox"/> Yes, limited a little | <input type="checkbox"/> Prefer not to say |

Q29 How would you describe your ethnic origin?

- | | | |
|--|--|--|
| <input type="checkbox"/> English / Welsh / Scottish / Northern Irish / British | <input type="checkbox"/> Kurdish | <input type="checkbox"/> Bangladeshi |
| <input type="checkbox"/> Irish | <input type="checkbox"/> Gypsy / Irish Traveller | <input type="checkbox"/> Sri Lankan |
| <input type="checkbox"/> Greek | <input type="checkbox"/> Romany | <input type="checkbox"/> Chinese |
| <input type="checkbox"/> Greek Cypriot | <input type="checkbox"/> Other Eastern European | <input type="checkbox"/> Caribbean |
| <input type="checkbox"/> Turkish | <input type="checkbox"/> White and Black African | <input type="checkbox"/> Ghanaian |
| <input type="checkbox"/> Turkish Cypriot | <input type="checkbox"/> White and Black Caribbean | <input type="checkbox"/> Somali |
| <input type="checkbox"/> Italian | <input type="checkbox"/> White and Asian | <input type="checkbox"/> Nigerian |
| <input type="checkbox"/> Russian | <input type="checkbox"/> Mixed European | <input type="checkbox"/> Arab |
| <input type="checkbox"/> Polish | <input type="checkbox"/> Indian | <input type="checkbox"/> Prefer not to say |
| | <input type="checkbox"/> Pakistani | <input type="checkbox"/> Other |

If 'Other', please specify

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Thank you for taking the time to complete the survey.

www.enfield.gov.uk/waste



Appendix 2 – Summary of the Consultation

Consultation Approach

The Public Consultation on the Waste Collection Service (the Consultation) ran for 10 consecutive weeks between 29 October 2018 and 6 January 2019.

The seven proposals plus retaining the current service are shown in table A2.1 below along with projected savings and recycling performance levels.

Table A2.1: Seven Proposals and the Retaining the Current Collection System

Proposal	Description	Potential Max Recycling Rate %	Projected Gross Savings £
Current collection system	Weekly refuse Weekly dry recycling Fortnightly mixed food and garden (no charge)	40%	Increased costs: £665k MRF £996k separate food Increase disposal costs?
Proposal 1	Weekly refuse Weekly dry Weekly separate food Fortnightly charged garden (£65)	38%	£520k
Proposal 2	Weekly refuse Fortnightly dry Fortnightly mixed food and garden (no charge)	37%	£97k
Proposal 3	Weekly refuse Fortnightly dry Weekly separate food Fortnightly charged garden (£65)	35%	£1,073k
Proposal 4	Fortnightly refuse Weekly dry Fortnightly mixed food and garden (no charge)	48%	£1,028k
Proposal 5	Fortnightly refuse Weekly dry Weekly separate food Fortnightly charged garden (£65)	50%	£2,012k
Proposal 6	Fortnightly refuse Fortnightly dry Fortnightly mixed food and garden (no charge)	48%	£1,815k
Proposal 7	Fortnightly refuse Fortnightly dry Weekly separate food Fortnightly charged garden (£65)	49%	£2,800k

It was important to state in the documents made available to the public how we would be making the decision to ensure a legal, fair and transparent consultation took

place. The published documents set out the context of the consultation and the criteria which would be used to develop any recommendation. It clearly stated that the criteria were firstly, financial savings, then the ability to conform with the London Mayor's Environment Strategy, and also to take into account the responses to the Consultation. To that end, it was made clear that the primary driver for any recommendation would be the amount of financial savings projected.

Consultation Marketing

The Consultation was an opportunity for residents to share their views on the seven proposals and the option of retaining the current collection system which are being considered by the Council. Feedback received has been considered and will help inform any recommendation for change. The Consultation included information on why the Council was proposing to change the way it provides the waste and recycling collections, details of the proposals, and the criteria that would be used to develop a recommendation.

An online version and hard copies of the Consultation were made available to residents across the borough. A copy of the Consultation questions can be found in **Appendix 1**.

A wide range of promotional activity was undertaken to raise awareness of the Consultation across the borough. Proactive monitoring and promotion of the Consultation was undertaken on a weekly basis throughout the 10-week period to ensure it was accessible to all and representative.

Residents were notified of the Consultation exercise via Our Enfield on 26 November (Council magazine delivered to all homes in the borough), Website, Social Media through Council accounts and shared on community groups, Local Media (including ethnic press), advertisements in public buildings (libraries, Civic Centre), digital campaigns and through outreach in hard to reach areas.

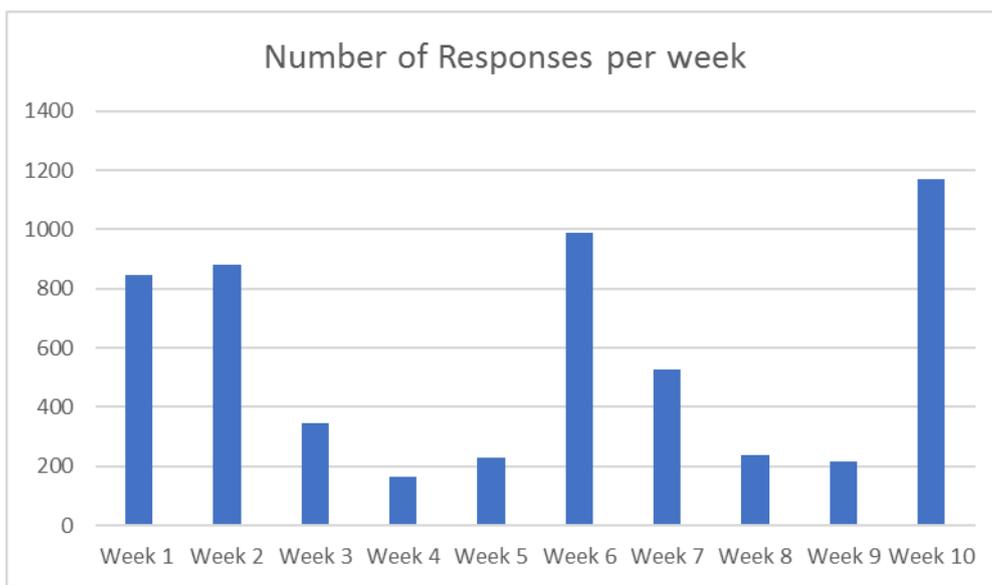
Hard copies were made available at Council buildings (Civic Centre and John Wilkes House), the Council's four main libraries (Ordnance Unity Centre, Edmonton Green, Palmers Green and Enfield Town), and upon individual requests received. Engagement sessions with British Sign Language translators were also arranged. Residents were offered the opportunity to contact the Consultation and Resident Engagement Team if they required assistance or further information. A summary of the Communication Campaign can be found in **Appendix 3**.

There was good response to the waste consultation with 5,602 replies to the Consultation compared to other council consultations, however, this only equates to around 5.5% of the kerbside properties in the borough or less than 2% of the borough population of around 300,000+ people.

Consultation Responses

Figure A2.1 shows the number of responses received over the 10-week period.

Figure A2.1: Number of Responses per Week



Who responded and how the current service is used

Post Code - EN1 (20%) and EN2 (17%) were the highest areas to respond and were over represented compared to the number of kerbside properties within those areas. With the exception of EN3, all areas of the borough were fairly well represented. EN3 was slightly under represented (11% of responses compared to 17% of kerbside properties within that area). Additional marketing was used in this area to increase uptake and included street surveys, targeted digital campaign in the east of the borough and proactive promotion from staff within the Ordnance Unity Centre. Similar measures were used in N9 and N18 which saw increases in responses of 5% and 4% percent respectively.

Age - Respondents aged between 18 years old and 29 years old were under represented (3%) compared to the borough profile (14%). Most responses were received by respondents aged 60 years and above (31% of responses) which was an over-representation of 14% of this group (borough proportion of 60+ is 17%).

Property type - A total of 89% of respondents were from those living in a house, 6% lived in a flat and 4% percent lived in a maisonette (1% was other). A total of 77% was from households with between 2 and 4 people, 13% was from households with 1 person, and 10% from houses with 5 persons or more.

88% of respondents had a standard size bin (140 litres) bin for refuse, and 63.5% said that they recycled all or most of their food waste and 28% of respondents said they composted at home. Main reasons given for not recycling food waste were:

- No facility / space
- Too messy / too much hassle
- Macerator / waste sink

Other minor reasons were:

- Used to but not since moving to fortnightly collections
- Potential of rats
- Give left over food to pets
- Didn't know you could

Respondents views on recycling and the proposals.

The majority of respondents (97%) thought recycling was important.

The majority of respondents (66%) thought introducing a separate weekly collection for food waste would have a positive impact (37%) or no impact (29%) on their household. With 25% of respondents felt that there would be a negative impact and 9% responded not sure.

42% thought introducing fortnightly collections for dry recycling (blue lid) would have a positive impact (26%) or no impact (16%) on their household. With 57% of respondents felt that there would be a negative impact and 1% responded not sure.

33% thought introducing fortnightly collections for refuse (grey lid) would have a positive impact (20%) or no impact (13%) on their household. With 66% of respondents felt that there would be a negative impact and 1% responded not sure.

28% thought introducing charged fortnightly collections for garden waste (green bin) would have a positive (13%) or no impact (15%) on their household. With 68% of respondents felt that there would be a negative impact and 4% responded not sure.

When asked directly; do you think it is reasonable to charge for garden waste collections, 25% were not against charging, yes (16%) and not sure (9%). 75% thought it was unreasonable to charge for garden waste.

Those who responded negatively were asked how the change might impact on their household. Respondents were also asked what could be put in place to help manage change. A range of reasons were given as to why they thought one of the proposed changes would have a negative impact on their household, the main themes are set out in table two below. These have been addressed with responses and a range of measures have been proposed to help mitigate against any negative impact. These are set out in the Recommended Proposal section of the main report.

Table A2.2: Perceived Negative Impact

Proposed Change	Themes	
Fortnightly refuse	Key themes	Bin size Vermin / smells Litter / fly tipping Health hazard / unhygienic
	Other themes	Nappies Incontinence Missed collections – month of no collections Bank holiday disruption Only one recycling centre Collect a wider range of recycling Council tax already high
Fortnightly Dry Recycling	Key themes	Bin size Discourages recycling Too much packaging from shops Worry about Christmas
	Other themes	Put recycling materials into the refuse bin
Separate Weekly Food	Key themes	Not needed Why separate from garden

Proposed Change	Themes	
Waste		Vermin / insects Smell Little food waste Health hazard Bin shown too small
	Other themes	None
Charged Fortnightly Garden (@£65 per year)	Key themes	Already paid by Council Tax Don't want to pay Fly tipping Extra car journeys to the tip Disincentive to recycle Street leaves for Council
	Other themes	Impact on street scene Rented properties Alternatives for those that can't pay

Table A2.3 sets out respondents views on what could help managed any change, views on where investment could go if not into fly tipping and street cleansing and alternative suggestions or comments.

Table A2.3: Themes on Managing Change, Potential Re-Investment, Alternative Suggestions

	Themes	
Managing Change		Larger bins More material that could be recycled More money Reduce Council Tax Another Reuse and Recycling Centre
Reinvestment		Fly tip and street cleansing Enforcement Pavements / Roads / Street lighting Education Free Bulky Waste Collections
Alternative Suggestions / Comments		Enforcement against fly tippers Worried charge will keep going up Suspend green waste in winter

Respondents views on the Proposals and Current Collection System

Respondents were asked to what extent they agreed or disagreed that one of the proposals should be adopted or whether the current service should be retained. To summarise the responses to the seven proposals it can generally be said that there was no strong majority for any of the proposals, 66% of respondents preferred to retain the current collections with 46% strongly agreeing and 20% agreeing.

Table A2.4: Responses on the Proposals and Retaining the Current Collection System

	Strongly Agree	Tend to Agree	Neither agree or disagree	Tend to Disagree	Strongly Disagree	Don't know
Proposal 1	17%	14%	7%	15%	46%	1%

Proposal 2	14%	17.5%	8%	17.5%	42%	1%
Proposal 3	4.5%	8.5%	6%	17%	63%	1%
Proposal 4	11%	13%	6%	13%	56%	1%
Proposal 5	5%	6%	4%	13%	71%	1%
Proposal 6	7%	7%	4.5%	10.5%	70%	1%
Proposal 7	5.5%	3%	3%	9%	79%	0.5%
Current Collections	46%	20%	11%	9.5%	12.5%	1%

LBE's social media accounts (Facebook and Twitter) were active during the entire consultation period. The accounts encouraged people to complete the online consultation, but we also monitored and considered all interactions. However, these interactions were very small in number compared to the overall online consultation figures.

Appendix 3 - Public Consultation on Waste Service Collections Marketing Campaign

Week 1 29 Oct – 4 Nov	Week 2 5 – 11 Nov	Week 3 12 – 18 Nov	Week 4 19 – 25 Nov	Week 5 26 Nov – 2 Dec	Week 6 3 – 9 Dec	Week 7 10 – 16 Dec	Week 8 17 – 23 Dec	Week 9 24 – 30 Dec	Week 10 31 Dec – 6 Jan
Social media FB x 2 TW x1	Social media TW x1	Social media FB x1 TWx1	Social media FBx1	Social media FB x1 TWx2	Social media FBx1	Social media FBx1 TWx1	Social media FBx1 TWx2	Social media FBx1	Social media FBx3 TWx2
Internal screens	Internal screens	Internal screens	Internal screens	Internal screens	Internal screens	Internal screens	Internal screens	Internal screens	Internal screens
Posters in libraries and Council buildings	Posters in libraries and Council buildings	Posters in libraries and Council buildings	Posters in libraries and Council buildings	Posters in libraries and Council buildings	Posters in libraries and Council buildings	Posters in libraries and Council buildings	Posters in libraries and Council buildings	Posters in libraries and Council buildings	Posters in libraries and Council buildings
Letter and poster to VCS groups							BSL sign language sessions 19 th and 22 nd Dec		BSL sign language session 3 rd Jan
Love Your Door Step (LYDS) Facebook	LYDS newsletter			LYDS Newsletter and Social media posts	Loving Local Enfield FB		LYDS Newsletter and Social media posts		LYDS Newsletter Loving Local Enfield FB
Hardcopies sent to 4 hub libraries / Civic / John Wilkes House	Hardcopies in 4 hub libraries / Civic / John Wilkes House	Hardcopies in 4 hub libraries / Civic / John Wilkes House	Hardcopies in 4 hub libraries / Civic / John Wilkes House	Hardcopies in 4 hub libraries / Civic / John Wilkes House	Hardcopies in 4 hub libraries / Civic / John Wilkes House	Hardcopies in 4 hub libraries / Civic / John Wilkes House	Hardcopies in 4 hub libraries / Civic / John Wilkes House	Hardcopies in 4 hub libraries / Civic / John Wilkes House	Hardcopies in 4 hub libraries / Civic / John Wilkes House
	Council E-newsletter – Have your say			Council E-newsletter – News from the Council	Council E-newsletter and Banner ad in jobs/training	Banner ad in things to do places to go e-newsletter	Banner ad in Health & Wellbeing e-newsletter		
	Digital campaign – borough wide				Digital campaign – targeting the east of the borough			Start of last phase digital	Digital campaign – last chance
	Ethnic Press Londra /Parikiaki / Haber live HP EN Magazine	HP – Independent Newspaper		Our Enfield published QP in Londra and Parikiaki HP Enfield		Independent Newspaper QP	Ethnic Press Londra /Parikiaki / Haber live		

				Dispatch					
	Outdoor advertising – Posters	Outdoor advertising – Posters	Outdoor advertising – Posters (final date 21st)						
					Street surveys targeted areas	Street surveys targeted areas	Street surveys targeted areas		

Equalities Impact Assessment – Part 1 – Initial Screening

Details of Officer completing this form:					
Name:	Jayne Paterson	Job Title:	Business Development Manager	Date:	25-1-2019
Dept:	Place	Service:	Waste & Recycling Collection Services		
What change is being proposed? Provide a brief description (and title if applicable)					
<p>Proposed Waste Collection Service Changes</p> <p>The Council currently provides a collection of weekly residual waste, weekly dry recycling, a fortnightly mixed food and garden waste (with no annual subscription fee) from kerbside properties that have a wheeled bin(s). The service costs around £15.1 million per year. The Council's current recycling rate based on latest published data (2017/18) is 35.9 percent compared to 37.2 percent in 2016/17.</p> <p>To find savings and contribute to the overall savings target, Waste Services has explored alternative waste and recycling collection arrangements for kerbside properties with wheeled bin(s).</p> <p>A public consultation on the Waste Collection Service (the Consultation) ran between 29 October 2018 and 6 January 2019. The Consultation gave residents the opportunity to share their views on the 7 proposals and the option of retaining the current collection service.</p> <p>There was a good response to the Consultation with 5,602 replies compared to other Council consultations and this feedback has helped to inform the recommendation made here.</p> <p>The Consultation Marketing Campaign can be found in Appendix 3 of the main report. To summarise, we used a range of promotional activity to raise awareness of the Consultation. We monitored response rates throughout the 10-week period to identify where responses were lower than would be expected for the demographic profile and targeted resources to ensure that the Consultation was inclusive and accessible to all residents. Additional marketing for hard-to-reach residents included the use of different ethnic press to promote the Consultation; 3 British Sign Language events and street surveys carried out in EN3, N9, and N18 to increase uptake.</p> <p>The Council's evaluation criteria were contained in the Consultation documents to ensure transparency and fairness. The criteria are financial savings, conformity with the London Mayors Environment Strategy and to consultation responses.</p> <p>The financial savings provided by Proposal 7 is significantly higher than other proposals or the current collection system, and make a considerable contribution to the savings target of £18 million for 2019/20 and about £12 million further savings for the following year 2020/21. Proposal 7 supports the Mayor's Environment Strategy by providing separate food waste collections and has a projected step change in recycling to 49%.</p> <p>Proposal 7 was the least preferred amongst the respondents of the Consultation at 9% albeit with the exception of retaining the current system there was no clear majority for any of the proposals.</p> <p>Respondents identified a number of potential negative impacts, which have been considered in terms of likelihood and proportionality or mitigated by proposed actions. These are set out in the Recommendation Proposal Section of the main report.</p>					

Briefly summarise the key objectives and expected outcomes of the change and explain why it is needed

It is proposed that the Council adopts a different waste and recycling collection system for kerbside properties with a wheeled bin. The recommended proposal is:

- To collect refuse every fortnight rather than weekly (collections from the property will be made on alternate weeks)
- To collect dry recycling every fortnight rather than weekly (collections from the property will be made on the alternate weeks)
- To provide a new service of a weekly separate food waste collection
- To introduce a £65 per year charge to collect garden waste from households that opt into the scheme (additional bins per property will be charged at £65 per year)

Why the change is needed

The costs of the current collection system are projected to rise significantly whilst the Council needs to make further savings of £18 million in 2019-20, and about £12 million further savings for the following year 2020/21.

The Council will have to identify and implement savings in other services across the Council, use already limited reserves or increase Council Tax charges if savings are not made in the household waste and recycling collection service.

Rationale for the Individual Potential Changes to the Waste and Recycling Service

A separate food waste service

A separate food waste collection is set out in the requirement of the Mayor's London Environment Strategy. To provide a separate service additional costs would be expected in the region of £996k per year.

Fortnightly refuse

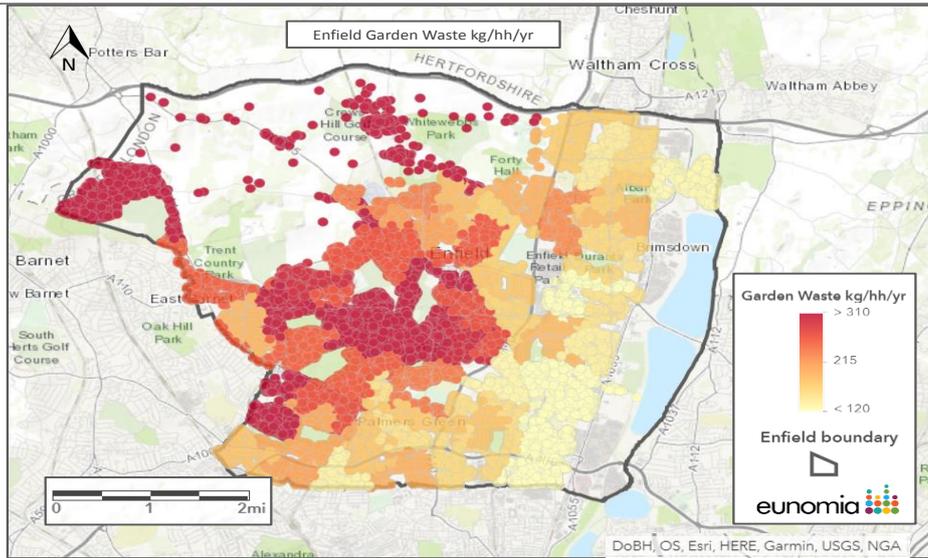
Fortnightly refuse will encourage waste minimisation and recycling by further restricting the amount of residual waste that can be thrown away per week. Other councils that have adopted a similar system have seen increasing in performance from 3% to 13%.

Fortnightly dry recycling

There is little evidence to suggest that changing from weekly to fortnightly recycling will have a significant reduction in recycling tonnage. Based on benchmarking, some of the top performing recycling authorities in the UK offer fortnightly 240 litre recycling collections. Larger or additional recycling bins can be made available, and additional recycling can be put out on collection day in clear bags.

Charging for garden waste

Charging for garden waste is a non-statutory service. It is a service that is not widely used by all residents and has varying participation in the scheme; low users and high users. Tonnage data shows that residents in the west of the Borough use the service noticeably more than residents in the east of the Borough. The heat map below shows the take up of the service across the borough.



Does the proposal?

Affect service users, employees or the wider community	✓	
Have a significant impact on how services are delivered	✓	
Plan to withdraw a service, activity or presence	✓	
Plan to introduce a new service or activity	✓	
Aim to improve access to, or the delivery of a service	✓	
Involve a significant commitment of resources	✓	
Relate to an area where there are known inequalities	✓	

If you have answered NO to all of the questions above then the screening process is complete and you do not need to complete Part 2 – Full Equality Impact Assessment or Part 3 – Action Plan. This decision must be signed off by our Head of Service or Equality Lead below.

Sign off by Head of Service:

Name:		Signature:		Date:	
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Please note: If equality issues are identified during the course of the policy, plan or practice development/review, the EqIA Initial Screening will need to be revisited. This may result in a full EqIA being required where it previously was not.

Equalities Impact Assessment – Part 2 – Full Assessment

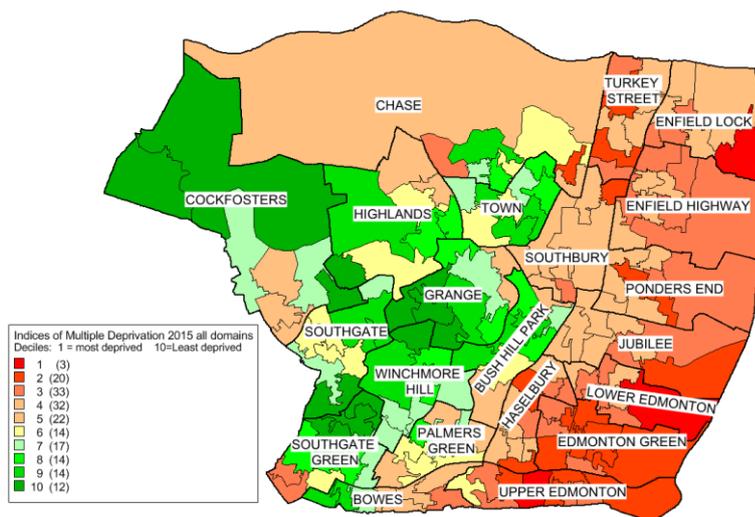
Does the service carry out equalities monitoring? If No, please state why?

The Council does not collect equalities monitoring information from residents using waste and recycling collection service, as this a universal service provided to all households in Enfield and requests for special assistance can be made.

Data is collected through resident satisfaction surveys, but this is dependent on who responds. The Council's borough profile as summarised below gives an overview of the demographic profile for residents and shows an aging and ethnically diverse population.

Enfield is characterised by significant inequalities between the affluent west of the Borough and the deprived east, separated by the A10, which represents both a physical and social boundary between communities, where outcomes for several domains are worse for people living in the east of the Borough. East Enfield is made up of 10 wards either wholly or partially to the east of the A10 (Edmonton Green, Lower Edmonton, Jubilee, Haselbury, Ponders End, Turkey Street, Enfield Lock and Enfield Highway; Upper Edmonton; and Southbury).

East Enfield has the 10 most deprived wards in the Borough and are among the 20% most deprived wards in England (2015 Indices of Multiple Deprivation).



Household income in nine of the 10 wards are below the UK median household income (the exception being Southbury). (Based on data from CACI, 2018)

Life expectancy for men in east Enfield is 7.3 years lower than life expectancy for men in the west and 8.5 years lower for women (life expectancy at birth, ONS 2009-2013)

More adults claim out of work benefits in east Enfield compared to the west of the borough. Every ward in east Enfield is above the Enfield average of 2.5% and the GB average of 2.1% (ONS Claimant Count July 2018)

Option	Description	Age	Gender	Disability	Race	Religion or belief	Sexual orientation	gender reassignment	Pregnancy and maternity	Civic partnership	Socio-economic
Option 7	Fortnightly refuse Fortnightly dry recycling Weekly separate food Fortnightly charged garden (£65 pa)	No	No	No	No	No	No	No	No	No	Yes

Change	Comments
Introduction of an optional garden waste collection service at a cost of £65.00 per annum. A second bin is available for an additional £65 per year	<p>The change from a free fortnightly collection of mixed food and garden waste to a charged system for fortnightly garden waste collections may have a disproportionate impact on low income households with a need for the service regardless of where they live.</p> <p>The Council proposes to mitigate the negative impact on low income households by providing 'give back' offers. These include providing home compost bins to residents adversely affected or people with a need for minimal garden recycling services. The Council will provide these for free. The Council proposes to trial for one-year additional garden collection points which will be made available in Spring and Autumn at selected parks across the borough. and to trial collecting limited amounts of leaf fall directly from properties in Autumn. It is also reviewing the possibility for providing walk-in access to the Reuse and Recycling Centre. Christmas tree collections will also remain.</p>
Potential introduction of a separate weekly food recycling service	<p>The introduction of a weekly food recycling will not have a negative impact on different equality groups. All households will be given food caddies and caddy liners for a period of one year. Providing liners after this period will be reviewed.</p> <p>We need to ensure any changes around a new service is widely communicated. A communications strategy will be developed that is visual and uses simple language to ensure language is not a barrier, and targeted media channels and engagement is used to reach hard to reach groups. During marketing of the Consultation, it was highlighted that better ways to communicate with visually impaired and deaf persons should be considered. It is proposed that as part of any main communication campaigns video material, audio and British Sign Language sessions will be included.</p> <p>An annual budget of £100,000 has been proposed to support the new service, along with additional permanent staff (2 recycling officers and 2 enforcement officers) that will facilitate delivery of the messages. It is also proposed that a mobilisation communication budget of £120,000 and additional staffing resource is made available during the rollout of the changes. This will ensure all residents have access to information regarding the proposed changes.</p>

3	<p>Potential move to fortnightly residual and / or dry recycling collections</p>	<p>The change to fortnightly residual and recycling collections may have a differential impact on some equality groups, for instance older people or people with a disability who may have difficulty with heavier bins because of an increase in their contents.</p> <p>Introducing a separate food waste collection in small 23 litre food caddies means that food waste can be easily separated from the residual waste and will be collected weekly. This means the main heavy element of residual waste will be removed from the residual bin.</p> <p>The current policy of assisted collection will also mitigate any impact and we will promote this in the 'change' communication campaign to make sure that residents are aware of this service.</p> <p>Residents with visual impairments may have difficulty identifying the different types of bins. In the past wheeled bins with notches in the lid have been provided; depending on the number of notches will indicate which bin it is. This could be available if the need arises.</p> <p>The change to fortnightly collection of residual waste is likely to have an impact on larger families, families with two or more children using disposable nappies and people with disabilities or health issues such as those using absorbent hygiene products creating higher than average volumes of residual waste. Current policy provides for additional capacity for larger families or those with two children in nappies. It is proposed that the current policy is extended to those households with a disability or health issues e.g. Absorbent Hygiene Products. Each household will be assessed on its own merit, as per existing arrangements. It is proposed that any bigger bin request under the larger bin policy during that service change rollout would be free of charge. This will therefore mitigate against any impact a less frequent collection may have on these households.</p> <p>Research suggests that BME groups are less likely to recycle and therefore benefit less from the enhanced recycling service. http://www.wrap.org.uk/search-results#stq=BME+&stp=1. The communications campaign will consider ways to engage with BME groups to encourage greater recycling.</p>
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Equalities Impact Assessment – Part 3 – Action Plan

Title of decision/proposal:	Waste Service Re-modelling		
Team:	Waste and Recycling Service	Department:	Environment and Operations (Place)
Service manager:	Jon Sharkey		

Identified Issue	Action Required	Lead Officer	Timescale/ By When	Costs	Review Date / Comments
Socio-economic impact on some groups	Develop and implement 'give back' offers	Debbie Campbell			
Access to information about the service changes	Ensure communication campaigns meet the needs of all residents	Michelle Larche			
Promotion of current policy for assisted collection and additional capacity	Include areas highlighted in the EIA into the communication campaigns	Michelle Larche			

Please insert additional rows above if required

Date to be Reviewed:	This EQIA will be reviewed following consultation on the proposed changes. It will then be included in the programme of retrospective EQIAs to ensure that the service continues to meet the needs of all residents in the Borough.
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Approval by Head of Service

Name:		Signature:	
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On completion this form should be emailed to joanne.stacey@enfield.gov.uk and be appended to any decision report that follows.

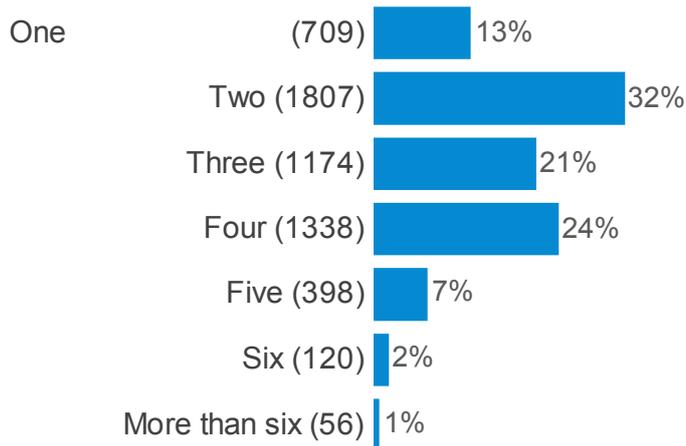
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This report was generated on 07/01/19. Overall 5602 respondents completed this questionnaire.

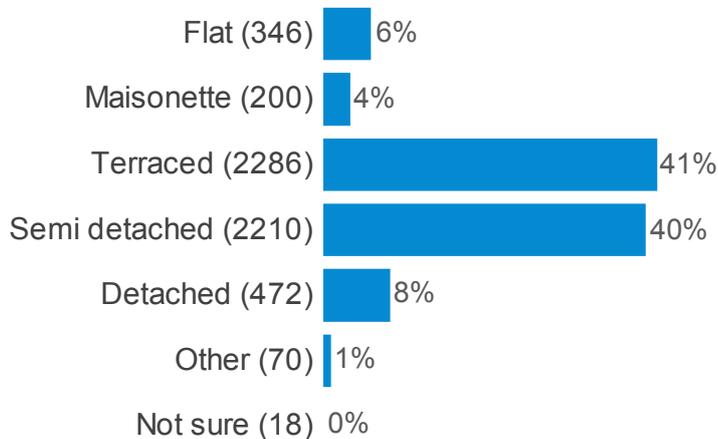
The report has been filtered to show the responses for 'All Respondents'.

The following charts are restricted to the top 12 codes. Lists are restricted to the most recent 100 rows.

How many people live in your household?



How would you describe the property you live in?



If 'Other', please specify

Town House

end of terrace

semi detached bungalow

End or Terrace

End of terrace

Listed Property

If 'Other', please specify

Bungalow

Town house

End of terrace

not sure what that has to do with bins

End of Terrace

End of terrace

End of terrace

End of terrace of three houses.

End of terrace

Detached

End of Terrace

end terrace

Block of flats

Bungalow

End of terrace

End of terrace

End terrace

terraced bungalow

End of terrace

End of terrace

EOT

End of terrace

Bungalow

Bungalow Detached

end terrace

Bungalow

End of terrace

End of Terrace

3 adults 4 kids

End of terrace

Ground Floor flat (2 people - us) - first floor flat (2 people) - we share the 3 bins

end of terrace

End terrace

end terraced

End of terrace

end of terrace

End of terrace

End of terrace

HMO

Ground floor flat semi detached two entrancesp

end terrace

If 'Other', please specify

end of terrace

Bungalow

Town house

Sheltered accommodation

Sheltered accommodation

End of terraced

End of terrace

End of terrace

Self contained garden flat

Bungalow

Sheltered accommodation

Building of 14 flats

End of terrace

Linked detached

bungalow

End of terrace

Link detached

End of terrace

End of terrace

End of terrace

End of terrace

terraced house converted to 2 flats

end of terrace

End of terrace

Converted terraced

End of terraced

Semi detached flat

End of terrace house

End of terrace

End of terrace

house

It's a house with 5 studio flats

Detached

End of terrace

End of terrace

End of terrace

End of terrace

Converted Pub

Mobile home

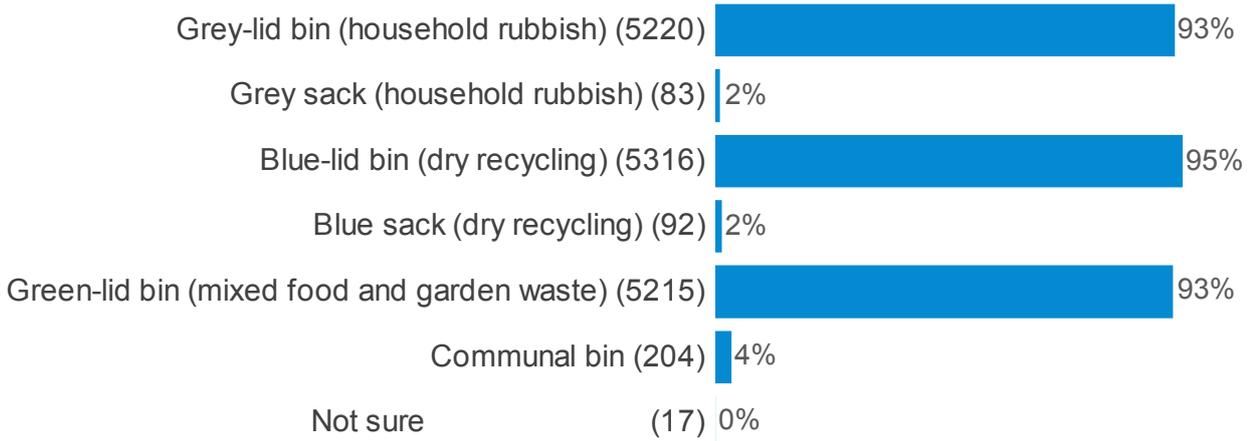
bungalow

Bungalow

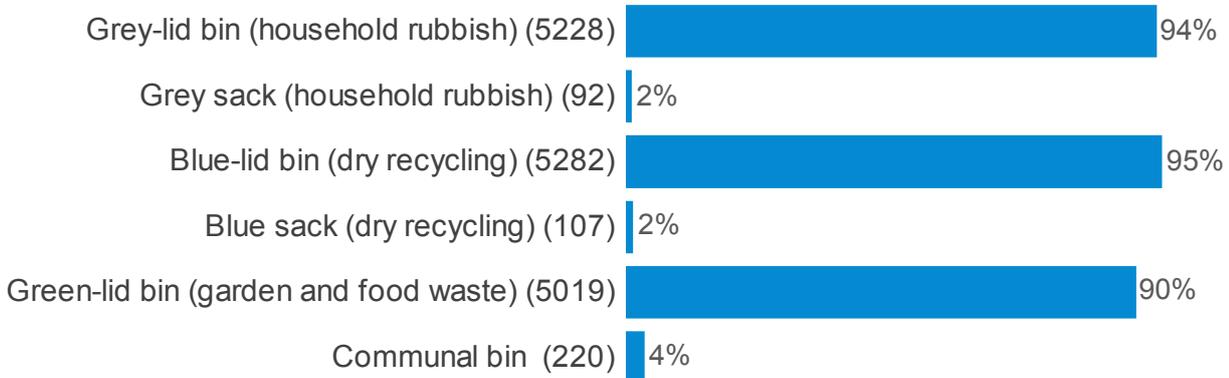
If 'Other', please specify

- House of multi occupation
- Detatched
- End of terrace
- End terrace
- Send of terrace
- Yes

Which of the following do you have? *Please select all those that apply*



Which of the following do you use? *Please select all those that apply*



Do you have a larger grey-lid bin for your household rubbish?



Please tell us why you have a larger grey-lid bin than the standard

We are a large household and have weekly big family dinners for 25 people.

My parents are disabled and therefore generate a lot of waste

This is what we were given

this was what we were supplied

No idea - it was here when I moved in

We are a family of 5 with 2 children in nappies

ALL of our bins are the same size, we need the large bin.

communal bin

Family size

It is what Enfield Council delivered

Not sure

It was provided by the council

Always been there

Always had one

Flat

It's always been there

Always been there

Already there

Because we are a large family and one of which is a toddler in nappies

5 people live in property/ child nappies

6 people at property

Flats

Communal property

Requested one

It fills up.

Many people living at property

We have a lot of rubbish

We had a choice to select when the collections started

There are 5 of us in the household.

Don't know why

Don't know

Don't know, large house?

Requested it as husband being terminally ill

Don't know

5 people in the household

That's what was delivered when bins were introduced as more people were in the household at that time.

It was given to us automatically

Because that is what the L.A issued us

Because I need it

Too much rubbish

Please tell us why you have a larger grey-lid bin than the standard

it's the one we originally issued when wheeled bins replaced rubbish sacks

Have a big family

Lots of nappies, large family

big family

2 under 3-lots of nappies/always had it

Nappies

It was here when we moved into the property.

Large amount of family

we found that the little one was not big enough for our weekly rubbish

We were given a larger bin when my husband became bed bound.

It came with the property when we bought it.

incontinence

Larger household

Because we are a family of 5

We have 5 family members, 1 in nappies and 1 disabled adult who wears night time enuresis pads.

it is shared between three flats

Household of 6, disabled child using incontinence pads

2 toddlers. Household of 7

Because there are four of us and the smaller one would get filled up and does despite recycling

Not enough rubbish is recyclable

It came with the flat (it's owned by a family of 5 who lived there before is)

Young child and 5 individuals

Due to there being 5 people and a dog in our house

Size of family, children in nappies

3 children

Young child

Because there is 5 of us

3 children, 2 in nappies we paid extra for the bin

3 Children in Nappies

As it is shared between four flats

I have a lot of rubbish I'm unable to recycle given I have a baby

Amount of people

2 children in nappies (eldest is disabled & tube fed so lots of waste associated.)

Large family

Family was bigger then

Are there are 6 people in our household. We full completely our recycling, recycle food and garden waste and try to cut back on rubbish

Amount of people and waste used weekly

we need one

Excess medical waste related products and 5/6 people in my household

Because we do!!!

Please tell us why you have a larger grey-lid bin than the standard

Because I have a big family and have a lot of household rubbish

Because until recently there was five adults in the property who created a lot of rubbish

Because the council allocated it to my householder when they first started the recycling scheme.

For the amount of people living at our address

More than 6 people
as supplied

The smaller bi was too small!

The small one was to small for the amount ofnpeople

Family of 5 when bin issued

There are 6 people living here from the age of 16 me my husband and our 4 children

Standard general waste wheeled bin provided by the council

To accommodate the amount of rubbish we have

5 adults & 3 children living in property, so more rubbish is generated.

Because 5 of us live in the house plus we have a lot of visitors and need the larger sized bin it is always full

I have many waist.

We are a.family of 5

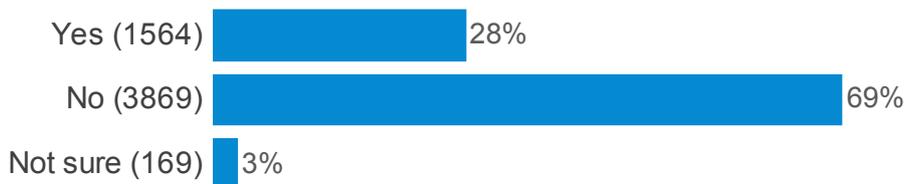
Because I have smaller children for nappies and we are a family of 5.

Because we leave in a three bedroom house with 4 people. I think that reflects the amount of council tax we pay and banding

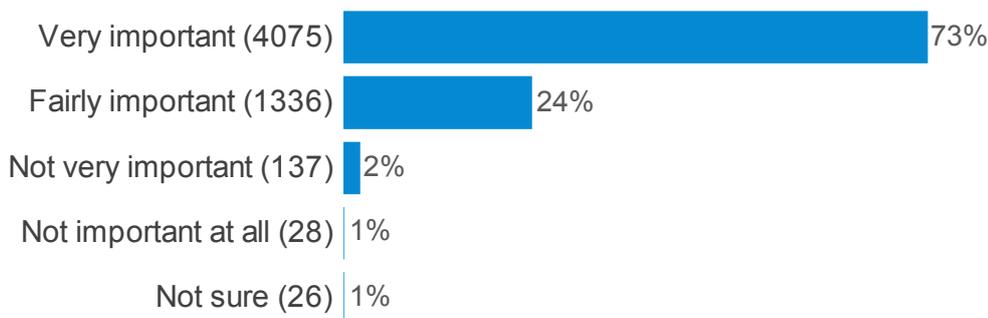
My husband is disabled and incontinent and so I need a larger waste bin

We have the larger grey-lid bin as issued by Enfield Council!

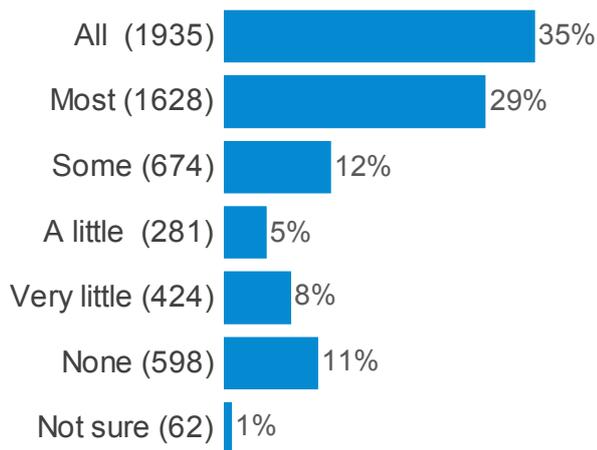
Do you use a compost bin?



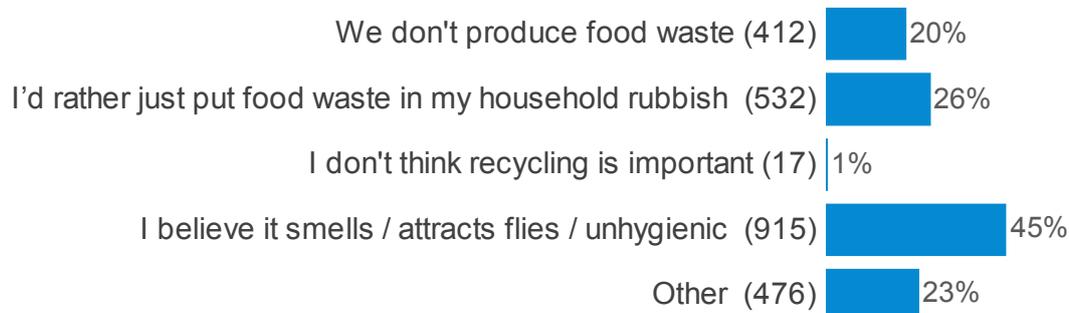
How important is recycling to you?



How much of your food waste do you recycle?



Please tell us why you do not recycle most of your food waste? *Please select all those that apply*



If 'Other', please specify

We don't have a food waste collection for our flats

Most kitchen waste I take to compost on my allotment all year round but not meat, sometimes it goes in green waste or sometime in hot weather I wrap it and put it in the general waste because I dont want it standing for two weeks getting smelly and attracting vermin and flies. My neighbours bin gets disgusting, which lives on my drive, they never clean it.

Since collections wen5 t fortnightly we out most of the food waste in the main rubbish because it smells. You have stopped us recycling food waste because you reduced the collection.

I have got out of the habit of using the compost bin

No facilities to recycle

Bin men don't always take it, then it smells etc

no facility

We have chickens that eat our leftovers and a compost heap

We did recycle our food but on many occasions it was not picked up by the refuse people which led to flys and bad smells and so we had the bin removed.

We put vegetable matter on our garden compost heap. But things like waste meat and bread we do not recycle.

No food waste bins on the development so no option but to dispose of it in the household waste bin.

If 'Other', please specify

We don't have much food waste. We put most food waste in the green bin but only meat related food waste if we know the green bin is going to be collected that week.

Lots given to our dog

I don't have a food waste bin

Sink disposal unit

no space for bin, some food recycled

There are so many limitations on what can be recycled that when in doubt it goes in the main household rubbish. Other European countries have a very clear cut code to follow on how the waste is sorted, I find it unfathomable that this cant be achieved here.

I don't have wasted food We eat/use over 95% of what we buy at least

Unclear where I can put it

Not sure of the best way to wrap food up when putting in the green lidded bin and do I dispose of it everyday (effort to go outside everytime to dispose of food) or store the food in my house bin till collection day (no container for that)

our food waste is only collected fortnightly and we feel it's unhygenic to have it rotting in the garden waste bin for 2 weeks

We don't produce much and most goes in the green bin

Give us a bin to recycle into and I will.

The little waste we have is generally left in our garden for the birds.

Since reduction to fortnightly collection it is not practical to put food waste in the green bin, particularly in the summer, due to issues with rotting food. Weekly food collection is essential in order for this to be a practicable option.

Council took away the communal food waste bin!

We don't have a collection for food waste

We dont have a food bin

The food waste collecting takes a long time. The food waste is not enough to go in the big bin. It smells when left in the kitchen, and when. Left outside in the small. Bin, it attracts foxes who. Make a lot of mess.

We have waste disposal. If we have large volume or large items (large bones) we put them in the recycling bin but during the summer the smell and flies are an issue

I asked for a kitchen caddy for my food waste but never received one.

We have an insinkerator that grinds up food waste in the kitchen sink. Most food waste can go into it but any that can't, goes into the green bin.

We have 3 huge metal communal bins. Our flats have very small kitchensso no room for recycling bins.

The green waste bin is only emptied fortnightly and so smells. I have previously placed food waste in comlistse bags and it was refused. Therefore if food is out loose in bin it attracts maggots and flies. This was awful last year and we had to totally disinfect the bins.

Despite our requests, we have not been given the recycling bin in order to recycle our food and garden waste.

I dont have any means to recycle my food waste

No green bin

Not collected often enough always attract flies and maggots in summer

We have a mascerator

If 'Other', please specify

We have minimal food waste and use some on the garden e.g. banana skins, egg shells, coffee grounds

Do not have the facility to recycle it

I have not got a food waste bin and not sure to put in garden waste bin as not sure when they collect this bin and thus bin would smell bad if not collect I will look into getting kitchen waste bin

Small scraps go down our waste disposal.

When I moved house, there was no green bin at the new address and I can't afford to spend £50 on a bin, while I'm in debt!!!!

Because I'm not sure if bones can go in there

Because the last person filled the bin with rubbish and the bin men wont take it away

Compost it all

i put a lot of it on the compost heap

This is not an option

Mostly composted

As we have an issue in regards to cross contamination some foods that degrade quicker go in our general waste or if our little green bin is full

I do not produce food waste on a daily basis

There are no suitable communal bins supplied by the council. And would be worried for such a large bin attracting flies Etc

The dog eats suitable left overs

The volume generated was quite low and the biodegradable sacks split so I got disillusioned. I mean to try again though.

Green bin only gets collected fortnightly. Unhygienic to leave food for that long.

There is no facility at the flat since I understand that the council took away the recycling bins and green bins due to constant contamination. If there was the opportunity to recycle then I would recycle as much as I could.

We cannot purchase the biodegradable plastic bags that make putting the food into a two weekly collection bin practical. We used to put out the little green hopper bins, but the bin men kept taking them away.

We have a sinkerator so put it down the sink.

I have a compost bin in the garden

Need the small food waste caddy as supplied by Camden and Islington councils. These are compact and can be kept in kitchen then put out on collection day.

Not collected frequently enough so is a real mess in the bins

I don't have a lot of food waste on my own. The small food waste in indoors smells by the time it's full. I recycle food when sister comes to stay. I use for leaves in the winter and garden waste in the summer.

it goes in the green bin but its not collected in winter

Most goes in my compost bin only limited cooked food goes into green bin

Plus living in flats you can't trust the other residents

I have a waste disposal unit that I use for food waste

we have a waste disposal unit that all food goes into

Not sure what is allowed to go in because there are so many rules

Difficult in a flat to keep multiple bins inside

If 'Other', please specify

We do not have facilities to recycle food waste

Need further advice on what is involved.

There is no bin provided for the food waste before we have it and they removed it and seems nobody is collecting them.

We do put some food down the waste disposal

I don't have food rubbish bin

The flats do not have bins for that..They were removed because they became a food source for rats and many fly's!

Don't have food waste bin

Council refused to provide bins to recycle food waste despite asking when I moved into property in 2015!!

We don't have a food waste bin

No means to recycle

We haven't been given a green bin for our food waste.

Because in the last waste collection the only 2 options were to leave your green recycling for 2 weeks to rot and stink, or to be charged for weekly collections.

I have a waste disposal unit

I don't have a food waste bin

In the summer months, the fortnightly collection means that food waste is hanging around which can attract flies/maggots and creates bad odours. In the winter, I produce much less garden waste and therefore it would take a long time to fill the bin with food waste....and food in bins for a prolonged period could attract foxes.

Because the bin was reduced to fortnight collection

Don't have a food waste bin

Do not produce enough food waste to justify the size and space of green food recycling bin when offered

When someone helped me with my garden I told them to put only grass and branches in there but they filled it with dirt and other stuff so it wasn't collected obviously so until I can get someone to sort it I put my food in household bin

They don't collect and it starts to smell

Hard to keep food waste in flat with 2 weekly collection. Sometimes put raw peelings etc in with neighbours green bin (with their permission) or dispose of food waste in household rubbish.

No facility to recycle in my block

We have a waste disposal unit.

When the Green Bins were collected weekly, we used to recycle food waste all the time. Due to the Council's move to fortnightly collections we have experienced maggots on a number of occasions, so now limit what food waste we recycle.

We would recycle almost all our food waste if you provided compostable food bags to put our waste in, as we used to have when we lived in Tower Hamlets. Currently we would have to wrap everything in newspaper before putting it in the bin. Otherwise the food waste will stick to the inside of the bin and rot and attract flies.

we eat what we cook

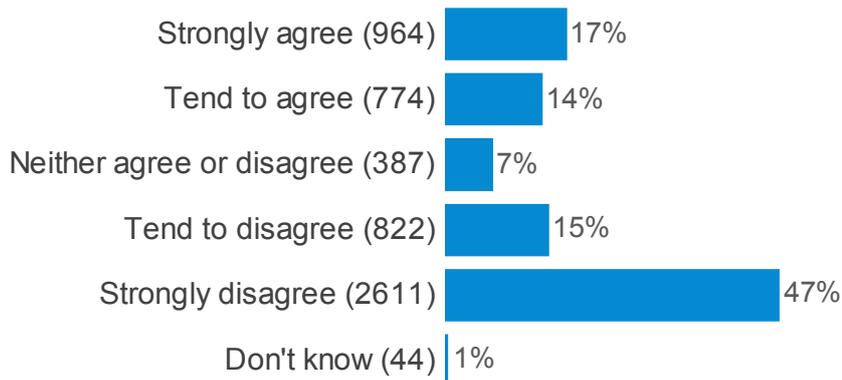
It is unhygienic (and attracts flies in summer) to put food waste in green lid bins that are only collected fortnightly (not weekly; we used to recycle more when weekly collection). The large green lidded bins are difficult to clean out. We tend to recycle more food waste when we remember to purchase biodegradable green sacks for the food waste, which are then put into the green bin. We

If 'Other', please specify

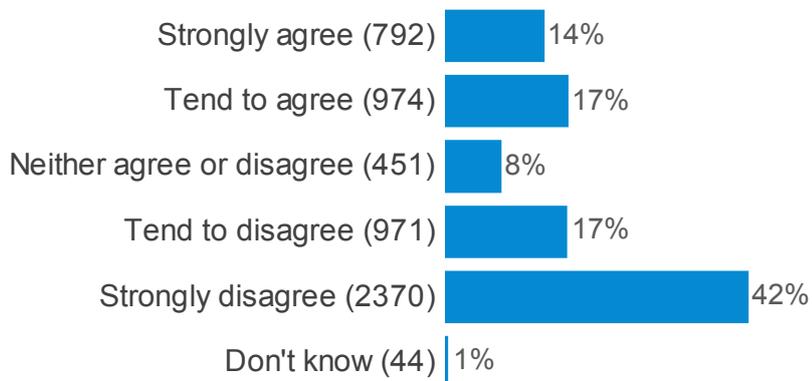
Unclear how to. Also food and garden waste only collected fortnightly-risk of infestation/smell etc
the bin is simply insufficient to use on a day to day basis

Communal Food recycling bin was taken away, due to the smell that carried from the bin waste room
to the communal areas in the building (outside the lifts, etc)

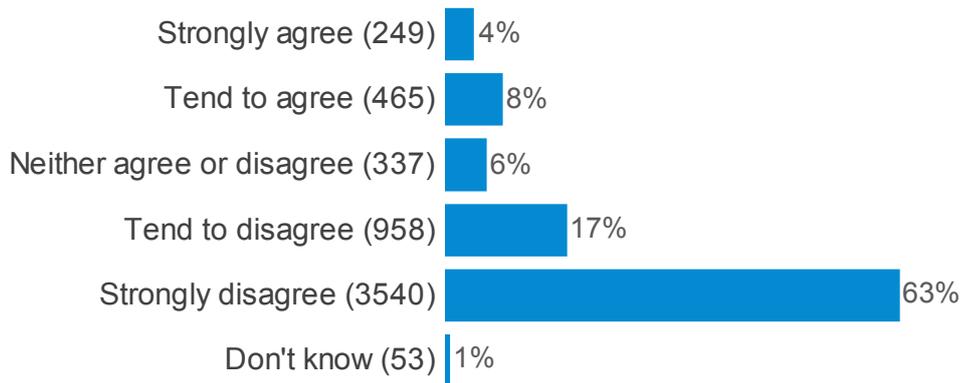
To what extent do you agree or disagree that the Council should adopt proposal 1? **Please select one response**



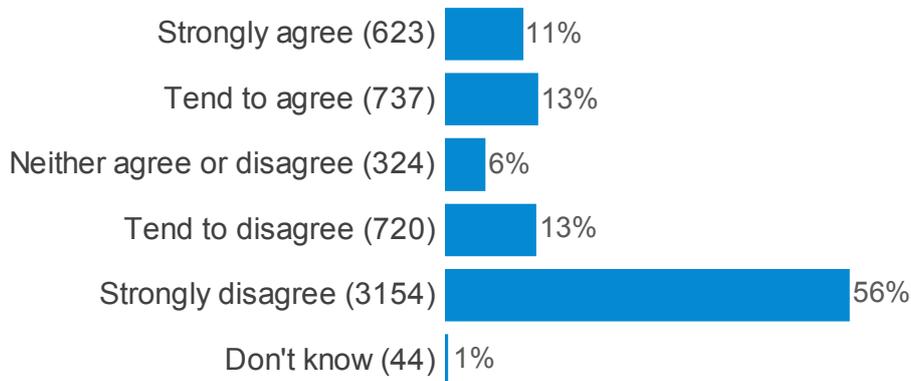
To what extent do you agree or disagree that the Council should adopt proposal 2? **Please select one response**



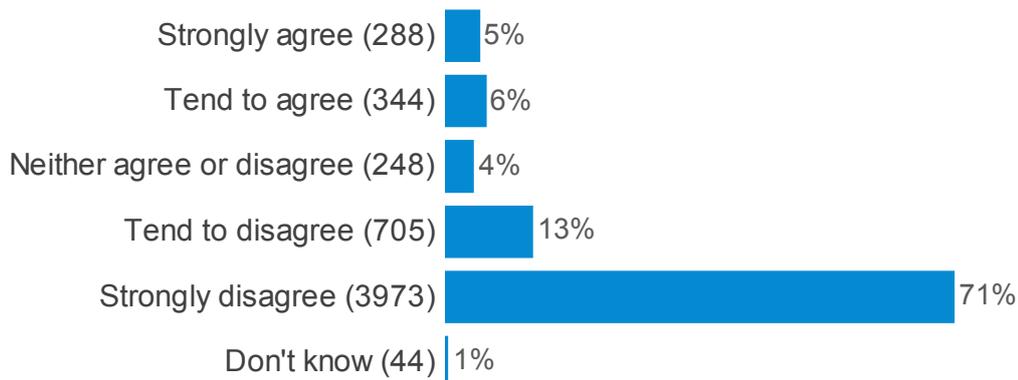
To what extent do you agree or disagree that the Council should adopt proposal 3? **Please select one response** (To what extent do you agree with proposal 2? **Please selec...**)



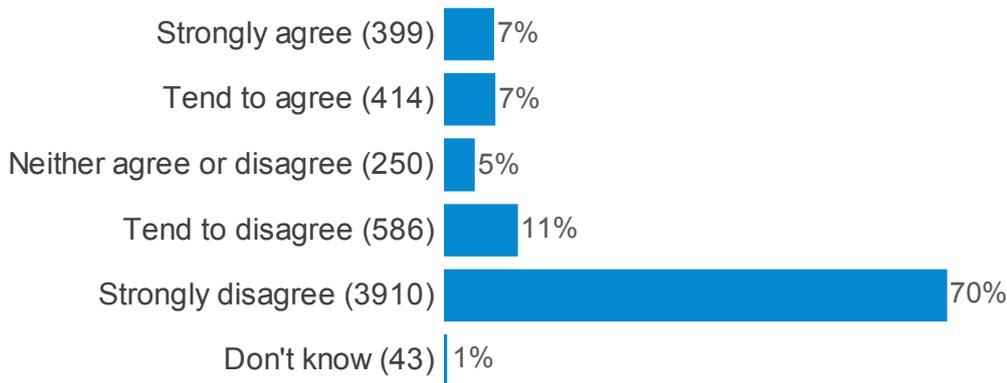
To what extent do you agree or disagree that the Council should adopt proposal 4? **Please select one response** (To what extent do you agree with proposal 2? **Please selec...**)



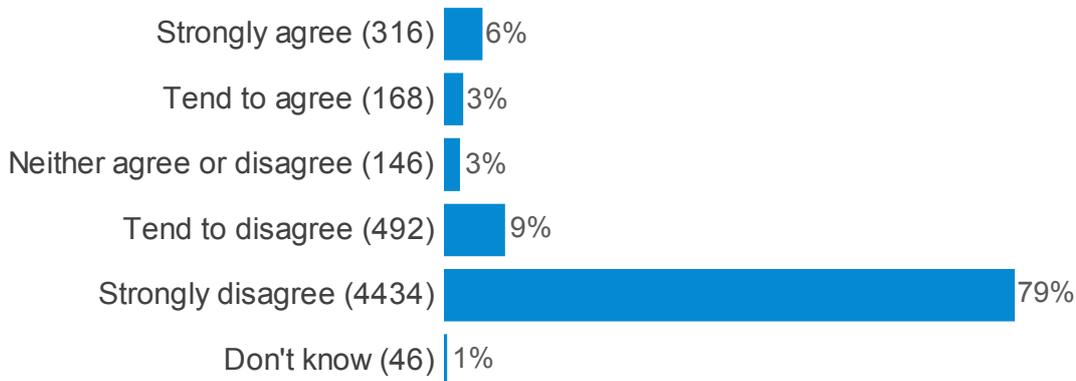
To what extent do you agree or disagree that the Council should adopt proposal 5? **Please select one response** (To what extent do you agree with proposal 2? **Please selec...**)



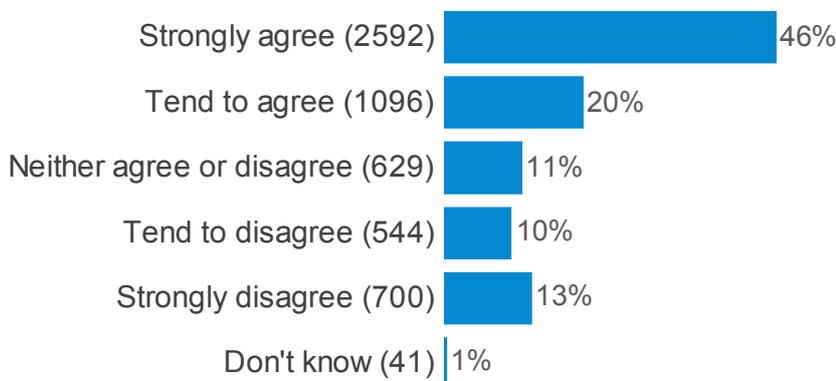
To what extent do you agree or disagree that the Council should adopt proposal 6? **Please select one response** (To what extent do you agree with proposal 2? **Please selec...**)



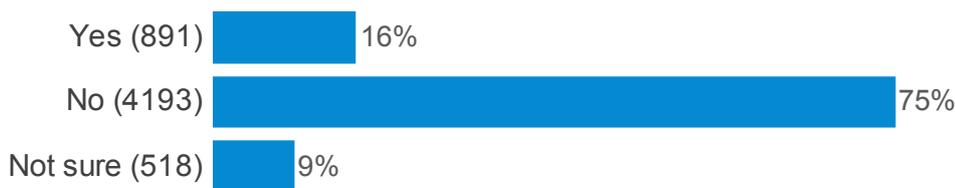
To what extent do you agree or disagree that the Council should adopt proposal 7? **Please select one response** (To what extent do you agree with proposal 2? **Please selec...**)



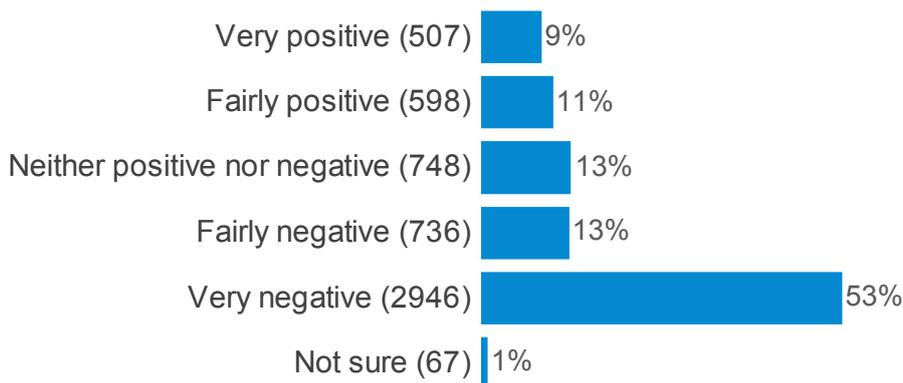
To what extent do you agree or disagree that the Council should not change the way we currently collect household rubbish and recycling? **Please select one response** (To what extent do you agree with proposal 2? **Please selec...**)



Do you think it is reasonable to charge for garden waste collections?



Fornightly collection for household rubbish (Grey-lid bin) (18a) Fortnightly collection for household rubbish (Grey-lid bin))



Please tell us how you think FORTNIGHTLY COLLECTION FOR HOUSEHOLD RUBBISH (Grey-lid bin) will have a negative impact on your household? *Please use the space below* (Please tell us how you think FORTNIGHTLY COLLECTION FOR H...)

Our bin is already too small for rubbish and if you go to fortnightly people will end up dumping it....therefore fly tipping will get worse

House waste will be stored as it won't be taken away. Causing rats and infestation

It's most needed

The rubbish would build up and the area would smell. Each weekly collection is just about right.

Its very difficult to store in small space. Weekly collection of household waste is an essential service. I think the idea that people will recycle more if you reduce refuse collections is wrong. It simply increases fly tipping which has greatly increased around my home. If you disrupt an essential service used by all council tax payers you damage the good will for other difficult spending decisions.

There is no need for the council to change current policy as new policy will encourage some residents to dispose of rubbish on our streets therefore destroying the beauty of our surroundings. In addition, the council has cut most services for schools, policing, libraries etc whilst more new buildings (Caterhatch development) bringing in more revenue for the council. More people moving into the borough means more of the service needed. I cannot see how this proposal will help achieve The Mayor's Environment strategy. National policy is needed to achieve our environmental target. I temporarily moved to Cuffley during the summer and the whole place stunk because of 2 weeks collection cycles.

Too much rubbish builds up and it gives more opportunity for foxes to get to it.

In the summer it will cause smells, attracting rodents and foxes plus fly problem

I already fill my bin every week so unless you're going to provide an extra bin, my waste won't fit potentially causing a pest problem- rats

Please tell us how you think FORTNIGHTLY COLLECTION FOR HOUSEHOLD RUBBISH (Grey-lid bin) will have a negative impact on your household? *Please use the space below*
(Please tell us how you think FORTNIGHTLY COLLECTION FOR H...)

If people cannot get rid of their rubbish some will fly tip. Edmonton is already bad. About time you started to look after it.

The smell of the bin in the summer, south facing front of house so bin in the sun will end up stinking after two weeks. Potentially confusion over which week the bin is emptied could result in bin not being emptied for a month!

Not my household directly but the local environment will have even more rubbish dumped on the streets, by people who don't know or don't care about recycling. Local planning has allowed homes to extend and grow, and the council have failed to follow up on whether these expansions are paying their fair share of council tax, maybe you should be looking at the failure to collect tax as your first port of call, and look at any possible cost saving once EVERYONE is PAYING their FAIR SHARE.

Not clean to store any kind of rubbish, youd also have more money if you didnt waste it on cycle lanes that no one uses!

Would double the amount of rubbish to be collected

Household rubbish if left to fester will cause unpleasant smells.

Build up of rubbish, poor hygiene, smell, maggots in summer. Businesses emerging that will charge for collection.

The bins can contain baby nappies and incontinence pads and nappies. These would smell if left for a fortnight.

We fill the bins within a couple of days so heavily rely on the weekly collection.

More chance of fly-tipping

The bin currently only holds 2 bags of household rubbish and we produce more than this even though we recycle. We would need to visit the amenity centre on a regular basis to avoid build-up.

I am likely to have to store rubbish outside of bin. There is likely to be more mess on streets, foxes and vermin

Family with children, bin gets filled quickly. Fortnightly is disgusting and unhygienic. Bin will be overflowing and the bin is too small as it is.

I would have agreed with the above however I have the small bin and it costs us housholders to pay for an exchange to a bigger bin, the council should consider how many people are in a household and what their needs are in regards to the size of a bin before attempting to change how often the rubbish is collected. I have over six people living in my household and this would make an awful amount of issues leading to pests if bins are full and I have nowhere to put my rubbish.

Our current small grey lid bin is full every week, so we would need a bigger bin, or you would need to recycle more, or we would have to go to the recycling centre which is not close as you closed our nearest one in Carterhatch Lane.

I have a busy household, we separate our rubbish accordingly yet the black bin will not last two weeks, the blue and green bin are fine fortnightly but I strongly disagree with the black bin NOT being emptied weekly. You will find people will begin to fly tip and cause a far worse problem than we currently have.

Fortnightly collections will be not suitable because the rubbish bins are not big enough to accommodate fortnight rubbish.

The smell in Summer

I think that if the rubbish is not collected weekly people will be dumping bags of rubbish on the streets, it already happens around Edmonton now, some people do it regularly and sometimes I go out to the High Road and I feel like I am in a third world Country with all the rubbish and dumping of clothes and fridges and mattresses on the streets. We need the rubbish collected weekly and those who dump it regularly on our streets should be fined.

Please tell us how you think FORTNIGHTLY COLLECTION FOR HOUSEHOLD RUBBISH (Grey-lid bin) will have a negative impact on your household? *Please use the space below*
(Please tell us how you think FORTNIGHTLY COLLECTION FOR H...)

We have the smallest size bin and it is always full each week. Having a bin full of household rubbish for a fortnight outside our house will attract mice, rats, and insects. Especially in the hot weather.

Too much refuse for fortnightly collection.

We live in a world of packaged goods with everything being wrapped .Households can't cope with 14days of packaging

If the decision is to move to fortnightly black bin collections, then households all need to have the larger bins provided. There is a risk that general waste may be dropped into Blue bins to get rid of the rubbish. There is also a risk of a greater surge in fly tipping.

We need weekly for our house as our black bin is always full

Bins are nt large enough and overfilled bins will lead to increase in fox and rat population

Run out of bin space at certain times of the year. where do we store such waste until next collection.? Concerns about health and hygiene.

With two children in nappies I would have insufficient space to store two weeks worth of household rubbish.

Un highgenic , and smells in steert. Heath and Safety issues.

We fill out t every week

The bin will be overflowing causing problems of smell and vermin especially in summer

Bin always full each week.

In the light of the very limited items that are accepted for recycling, this would not be enough. If the council took more positive action on recycling it might be enough.

We have way too much rubbish to be left for two weeks.. it would smell and attract vermin..

There are five of us in the household. The bin is full by the end of the week. We would have to use bin liners. This leads to mess from foxes and rats and the smell in summer from rotting food. We pay nearly £2500 a year on council tax which I think should be sufficient to keep the waste disposal as it is. Obviously I know my council tax goes to other services as well. In addition fortnightly collection of the green bin in summer is ridiculous, as we all cut our grass more often. Perhaps this should be fortnightly during the winter months.

During summer months increased smell and animal activity. Also a smaller bin for a fortnight would not hold entire waste, even when fully recycling.

i have several children who are in nappies and what with other wast products the bins would be smelly and riddled with maggots its bad enough in the summer with weekly collections and i would need a bigger bin if this was to be put in place the bins always over full as it is .

Smell and build up particularly in warm weather

Smell & build up of refuse particularly in warm weather

We have a small rubbish bin for 4 people. fortnightly collections will mean our bin will most likely be overflowing by the time it is emptied & we will have to resort to using bin bags.

If it is in areas where people don't recycle, then it will bring rats and pests.

Because our refuse bin is full every week, as are many of the other residents in our street. If you were to switch to forthnightly refuse collection there will be a exponential increase in flytipping and dumping of refuse in surrounding area.

We have a small bin and fill it weekly. I would worry about overflow and sanitation with an increase in local dumping.

We fill a bin each week. We would have overflowing rubbish bin. Not acceptable to me

Bin size to small

Please tell us how you think FORTNIGHTLY COLLECTION FOR HOUSEHOLD RUBBISH (Grey-lid bin) will have a negative impact on your household? *Please use the space below*
(Please tell us how you think FORTNIGHTLY COLLECTION FOR H...)

Council failed to collect Grey Lid bin 4 weeks ago & we are still storing excess rubbish as a result of not being able to clear it to date - despite even adding to Grey Lid bin of other local residents!!! We MUST have weekly Grey Lid bin collections!

Communal bins require weekly collection - extending this to fortnightly collections would result in overflowing of rubbish and rats, which is already a problem. Fortnightly collection is not appropriate.

It attracts flies not healthy

Unhygienic, possibility of disease, increase of rodents and foxes where bins are not properly secured and increased malodour

Smell....already overflows weeklyfoxes ...summer heatWill be disgusting

The bin is often overflowing by the end of a week

My large grey bin is always full on a weekly basis so I would need 2 large bins if only collected on a fortnight basis

Smells, litter, fly tipping in the borough with the worst problem already. People dumping their rubbish in our bins.

Our bin would be overflowing and the bin men won't take any extra

Yes, this borough is known already for its high volume of dumped rubbish with weekly collections in place with any further reductions higher episodes of dumping

The waste will smell. Why do we pay rates then

Because I'm already recycling as much as possible and my grey bin is always full at the end of the week.

Unhygienic (see experience of some other Councils in London and nation wide). It would encourage fly-tipping by others.

It will mean bad smells In the summer and more frequent trips to the tip for us

Build up of rubbish which could lead to bags not in the bin and could encourage vermin too tear open the bags with the smell of food.

We will not be able to fit all our household rubbish for two weeks in the usual size bin. It will smell. It will attract vermin.

If household waste is left for two weeks, there is an increased likelihood of decay and increased likelihood of rodents and infestation is occurring especially in the summer months. Surely this should be guarded against by collection of waste on a weekly basis

Minor inconvenience

Rubbish would accumulate beyond the capacity of the bin leading to unpleasant environment and illegal dumping.

We do not have any space to keep keep the household we do not have any space to keep keep rubbish in our home. I don't want to keep rubbish like toilet paper is and wet wipes in our house for more than 1 week. If I put them in the bin outside for 2 weeks I'm afraid of rats multiplying in our area.

U don't have a clue

Encourage vermin and foxes and over-full bins in front gardens or streets

We would need more than 1 bin it would lead to a storage problem and increased vermin activity (especially where we live). It would almost certainly lead to an increase in fly tipping.

We produce enough waste each week to fill he bin. Also in summer, the smell from the grey bins tends to be bad, most likely due to people not putting food waste in the right bins.

Please tell us how you think FORTNIGHTLY COLLECTION FOR HOUSEHOLD RUBBISH (Grey-lid bin) will have a negative impact on your household? *Please use the space below*
(Please tell us how you think FORTNIGHTLY COLLECTION FOR H...)

We have had very hot summers and there will be a lot of smell from waste sat in bins for two weeks. Some households totally fill their bins each week, so this may increase vermin and discarded waste on roads if bins are over-loaded or rubbish spills over on to the pavement. Plus foxes, will and do rip in to bags left in front and back gardens if they don't fit in the black bins provided. Many people have a large refuse bins and they are still over-filled, if they have a large family! It will cost the council more money on street cleansing!

Overflowing rubbish is a health hazard , will attract vermin, is unsightly and will smell. Public holidays may cause longer collection times. Not a practical or sensible suggestion.

The current bin are too small for a family even if doing recycling

The bin is too small to accommodate a family of five unless you supply us with a bigger bin the it should be fine

We have recycle rubbish a lot so no way fortnightly.

If food items unable to recycle due to plastic is left for two weeks in hot summer would be terrible.

For hygiene reasons and also it would be completely full if not over full over a two week period

It may not be enough for us. I don't want rubbish lingering round the house. I think it will also encourage fly tipping in the local area.

We usually have a full bin each week and we are consciencious about what we throw away and the amount of packaging we use etc..so our weekly bin useage will not be able to fit into fortnightly collections.

The grey bin is usually full week on week

It will lead to more rubbish being left on black plastic bags as the black bin will be overflowing. more Vermon, more fly tipping

We currently have a small grey-lid bin so I don't believe a fortnightly collection would be adequate. If we were provided with a larger grey-lid bin then fortnightly collection could be more easily accommodated & I would change my response to positive.

This is frankly a misguided proposal given the average household set up in London where we simply cannot store rubbish on site, safely, hygienically and in an environmentally safe way rubbish for 2 weeks. Its a struggle now with weekly collections but fortnightly simply does not work, is inappropriate on a number of levels, risks public health issues, risks increasing fly tipping and is frankly a derogation of the councils statutory duty in light of the public service requirement and the amount of tax already charged. I must also question whether this is genuinely a refuse consultation with a recycling focus given the amount of genuine recycling proposed across all proposals or simply designed to find cost saving measures and nothing else. Charging the tax payer, which the council has done through annual tax increases, for a reducing service is not the answer.

The stench of having waste hanging around for up to 2 weeks, especially in hot weather. It will lead to more people using public bins (including those in parks) to get rid of their waste

Smelling over a period of two weeks especially in summer

We have a small grey-lid bin and it is often well over half-full so would not take a second week's rubbish.

Rubbish collects very quickly within a week in our flats, if left to fortnightly this would greatly impact the building leading to vermin,& unpleasant smells in the building.

The black lid bin (not grey) will most likely start to overflow during the second week and be more smelly, unhealthy. Overflow of the household rubbish bin will likely end up in black bags, create problems with maggots and attract vermin and animal who could rip them open creating a mess.

Please tell us how you think FORTNIGHTLY COLLECTION FOR HOUSEHOLD RUBBISH (Grey-lid bin) will have a negative impact on your household? *Please use the space below* **(Please tell us how you think FORTNIGHTLY COLLECTION FOR H...)**

I say bring back the dustman with the tin dustbin who came up the drive empty your bin as many times as was needed Theresa's no overflowing rubbish back then job comedienne PROPER WAY BY PEOPLE WHO CARED

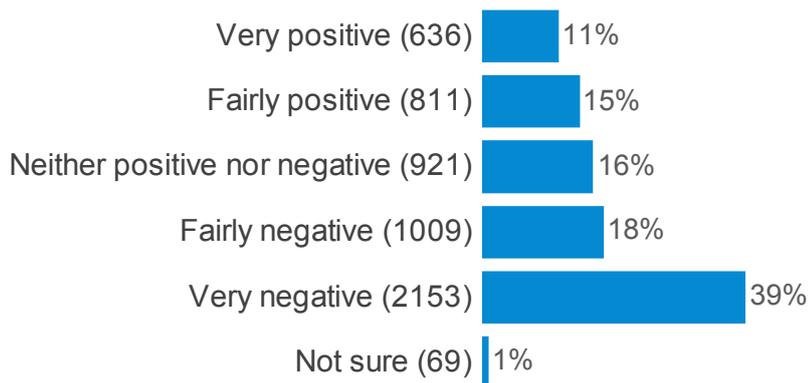
Waste is already a problem.

Our bin is small so we already find them restrictive but we can cope. The thought of having collections fortnightly would cause food to smell and would make people try and store their rubbish in places eg garages. From first hand experience I had a neighbour that wouldn't use their recycling bin, stored their rubbish in their shed until collection day and would then put it out to be collected. Our neighbourhood began to have an increase in rats, which I believe it played a part in them being around. In the summer months the smell from the bins would be heightened

My rubbish bin is always full every week and we're now expecting a baby. More waste from nappies. In the summer the bins are dull if maggots and we have a problem with foxes

Because going to be around on the street as my black bin is full every week what I am going to do with rubbish

Fortnightly collection for dry recycling (Blue-lid bin) (18b) Fortnightly collection for dry recycling (Blue-lid bin)



Please tell us how you think FORTNIGHTLY COLLECTION FOR DRY RECYCLING (Blue-lid bin) will have a negative impact on your household? *Please use the space below* **(Please tell us how you think FORTNIGHTLY COLLECTION FOR D...)**

Our blue recycling bin is already full most weeks so a bigger bin would be required if you move to fortnightly collection. Concerned that this will reduce the amount families recycle.

We recycle so much our bin is full after one week

Already fills up in 1 week

We currently fill our recycling bin each week- fortnightly collections will significantly reduce the amount of recycling done by households and push costs for disposal onto local residents. People will have to travel to local council recycling centres creating more unnecessary journeys that damage the environment.

I have a blue lid bin which would not accommodate 2 weeks rubbish.

If ur encouraging more recyclingpeople will not have the scope and logistics in place to be able to continually do.

Everything is packaged in recycled packaging. How will we dispose of these products. More burning in gardens, which will cause pollution and fines.

Please tell us how you think FORTNIGHTLY COLLECTION FOR DRY RECYCLING (Blue-lid bin) will have a negative impact on your household? *Please use the space below* **(Please tell us how you think FORTNIGHTLY COLLECTION FOR D...)**

As a family of 5, we recycle a lot and basically if the bins are full, recycling would stop which I feel defeats the whole aspect of recycling.

We normally recycle a lot so this bin is nearly full

Its difficult to store the waste in a flat. Food containers etc that I tend to only lightly clean before recycling will start to smell if kept for 14 days. I no longer clean them thoroughly because of water metering and the increased charge for water. If recycling points with pedestrian access were provided at supermarkets this would help. The fact that you need a car to access Barrowell Green Recycling centre makes it problematic to dispose of packaging etc myself/

Same as above. Again places with such policy had rubbish flying around. There are no guarantees that savings will be used to improve other services as this hasn't happened in the past.

My blue recycling bin is often full after one week. I would have to put the second week's recyclables into the grey bin.

If your trying to get people to recycle more the bins will become full quicker.there are 2 people in my household and the bin becomes full quickly fortnightly will not be suitable for higher occupancy.

Too much builds up

Because we believe we should encourage people to recycle more and throw away less - in our area where there are many properties converted, both legally and more to the case illegally, into as many rooms / flats as possible, we have a great problem with all sorts of rubbish being dumped daily onto the streets or next to litter bins ! The Council should be encouraging these the people that do this to recycle by stamping down on such actions. This continuous problem will not be solved by changing the current arrangements

I already fill my recycling bin every week so unless you provide an extra recycling bin , I'll run out of space

where will will the recycled stuff go in the other week not collected? More fly tip

Sometimes we fill the bin in a week, what do we do with the excess recycling when it doesn't fit in the bin?

Not my household directly but the local environment will have even more rubbish dumped on the streets, by people who don't know or don't care about recycling. Local planning has allowed homes to extend and grow, and the council have failed to follow up on whether these expansions are paying there fair share of council tax, maybe you should be looking at the failure to collect tax as your first port of call,and look at any possible cost saving once EVERYONE is PAYING their FAIR SHARE.

Not clean to store any kind of rubbish, youd also have more money if you didnt waste it on cycle lanes that no one uses!

We recycle alot, the bin would become over full and then the excess will go into the genera household rubbish bin instead

Too much rubbish in the house to recycle

We recycle as much as possible and quite often have a full blue lidded bin every week, more so than household rubbish. Reducing the weekly collection for dry recycling would be problematic for us as we'd have overflowing bins which may not get collected as we can't close the lid. This may force us to reduce our recycling efforts and start putting things in household rubbish so that all rubbish is taken.

I do not have room for a large bin and my small one will overflow in a fortnight.

Since only recycling in non overflowing bins is collected, to encourage people to put things in the recycle bin and not overflow into the household waste the bins should be emptied weekly or provide large recycle bins.

We fill the bins within a couple of days so heavily rely on the weekly collection.

Would need a larger bin. This would be much heavier to move. Not getting any younger.

Please tell us how you think FORTNIGHTLY COLLECTION FOR DRY RECYCLING (Blue-lid bin) will have a negative impact on your household? *Please use the space below* **(Please tell us how you think FORTNIGHTLY COLLECTION FOR D...)**

Our recycling bin will be too full of collections are fortnightly. This will discourage us (and probably others) from recycling. The council should be doing everything it can to encourage people to recycle.

More chance of fly-tipping

Currently our blue lid gets filled up on a weekly basis and so we would be forced to visit an amenity centre.

When we purchase products we check if the packaging can be recycled, so we are trying to consciously recycle; our dry recycling is more than the grey lid bin. Having the larger bin would be helpful

My recycling bin is full each week so would have to store rubbish. There is no room for further bins!

Bin gets full after one week, rubbish will be overflowing.

I fill mine up each week. Where will I put all the rubbish?

I recycle as much as I possibly can and have a large recycling wheelie bin, having a large household it is usually not enough space for my recycling weekly, having this changed to fortnight would make it ridiculous and may lead to less recycling and majority of people just trashing their rubbish in any bin.

My blue bin is always packed each week, fortnightly would be inconvenient.

Our recycling bin is full every week, which again means we will have to go to our recycling centre

My bin is always full in one week

We are good at recycling and our bin is always full each week. Having a bin full of household rubbish for a fortnight outside our house will attract mice, rats, and insects. Especially in the hot weather.

We will then have to put items in with the household rubbish and reduce the amount we recycle.

Generally, over a number of years at great expense, Enfield residents have been encouraged to recycle. This falls in line with National campaigns on the importance of recycling and the reduction of waste going into landfill, which I understand brings a high cost to the Council. Personally, my large blue bin is full on a weekly basis. When full, you will be encouraging residents to dump their recycling into black waste bins. Residents will not hold on to recycling if their blue bins are full. You will be working against everything the Council has been successfully influencing over many years. It doesn't make sense.

I fill my recycling bin almost to the brim each week so would prefer weekly.

As above. We fill our bin

Bin is not large enough and will encourage people to use grey bins, burn rubbish or dispose illegally run out of space at certain times of year. where to store until next collection?

We would have to change up to the larger blue bin as we currently use the smaller one.

We always fill our blue bin which is currently emptied weekly

Only have a small sized blue lidded bin which is full each week

I fill up my bin every week !, So every 2 weeks is not on.

Again we often fill it weekly

The bin will be overflowing.

Bin always full each week.

See above.

We try and recycle everything and even after a week our bin is full ..so two weeks would be a complete nightmare

To encourage recycling you should continue weekly, to prevent households putting recycled waste into grey bins to get rid of it on non blue bin weeks.

Please tell us how you think FORTNIGHTLY COLLECTION FOR DRY RECYCLING (Blue-lid bin) will have a negative impact on your household? *Please use the space below* **(Please tell us how you think FORTNIGHTLY COLLECTION FOR D...)**

again i need a bigger bin i repky on the neighbiurs to let me put my cardboard ect in theres when i can as they have a big one and not alot of rubbish

We aim to recycle as much as possible and generally fill a blue lid bin every week. Therefore fortnightly collections do not work for us. They will tend to discourage re-cycling

We recycle most of our dry waste and our bin is often full at the end of the week.

We tend to have a lot of recycling & fortnightly collections could result in our bin overflowing. Will the council collect any bags filled with recycling if left next to the bins??

We fill our blue bin weekly.

Because our recyclingbin is full every week, as are many of the other residents in our street. If you were to switch to forthnightly recycling bin collection there will be a exponential increase in flytipping and dumping of refuse in surrounding area.

As people are now used to recycling this would seem a negative move as our bin is always full despite flattening packaging. At Christmas we store recycling overflow and catch up over the month of January.

It will probably result In us having to put some recyclable material into general household waste bin

We fill a bin each week esp when family come to stay. Not acceptable.

We recycle a lot of cardboard; paper; tins and glass. Whilst there is minor opportunity to reduce cardboard and paper, there are no alternatives for the remaining items.

Blue bin is full every weekWill be rubbish in streets if everyone's bin is overflowing

Bin is full by the end of one week

I have a lot of recycling such as boxes for recycling due to my husband's incontinence and medical needs

Bin will overflow....I already share a bin with a neighbour

Again, we fill our blue bin most weeks as we are dedicated to recycling packaging. A weekly collection is necessary for us.

My bin usually gets filled weekly... if bins rubbish above top of bin risk no collectors

My bin will get to full

Again by recycling all of the packaging on the products I use the blue bin is full at the end of the week.

It could discourage recycling and encourage fly-tipping by others.

With more items that could be recycled, again the bin could be filled up before the fortnightly collection and thus more rubbish on the streets

Our recycling bin is full every week- limiting it to fortnightly collections does not encourage people to recycle.

We have a lot of food packaging like milk and yoghurt pots.

Not enough space in bin - we have smaller sized one as large bins don't fit through side alley

My household generates a lot of dry recycling, due to the amount of packaging used by retailers. The bin therefore gets full quickly.

a fornight once Because I tried to recycle as much as possible and my blue bin is full every week. If it was only once

U want recycling rates to b high ????

Too much waste for fortnightly collection don't want bigger bins which take up too much space

Please tell us how you think FORTNIGHTLY COLLECTION FOR DRY RECYCLING (Blue-lid bin) will have a negative impact on your household? *Please use the space below* **(Please tell us how you think FORTNIGHTLY COLLECTION FOR D...)**

One collection a week is barely enough for us to deal with due to the volume of recycling and the amount of recyclable waste contained in food and domestic products used daily.

Family of five r blue bin alway full up weekly

We have a small recycling blue lid bin therefore we would not have sufficient space to split the rubbish for recycling. However if the blue bin is going to be replaced with a bigger size it should work

Again, it would be full or over full over a two week period

We are big recyclers and fill our bin to the top every single week. If we had less collections I may have to throw some recycling in my rubbish bin.

The blue lid bin is usually full week on week

It will impact on the amount of recycling that we will be able to do

We recycle as much as we can and our blue-lid bin is regularly full each week. A fortnightly collection would not be adequate for us.

See Q18A. In addition its even more difficult to store plastics, boxes etc on site for 2 weeks. This is just a very bad idea all round.

Bin is always full in 1 week and would be overflowing in two weeks

See answer above

there is always a lot of recycling stuff in my household

The blue lid bin will overflow in the second week, ours is full almost every week. Where will all this extra recycling waste go, people might end up dumping it on the streets or put in the black bins.

In my house we recycle everything possible!e collecting this every 2 weeks is not even an option for us or any one it needs to be every week as a council you have a job to do so get on a do it properly !

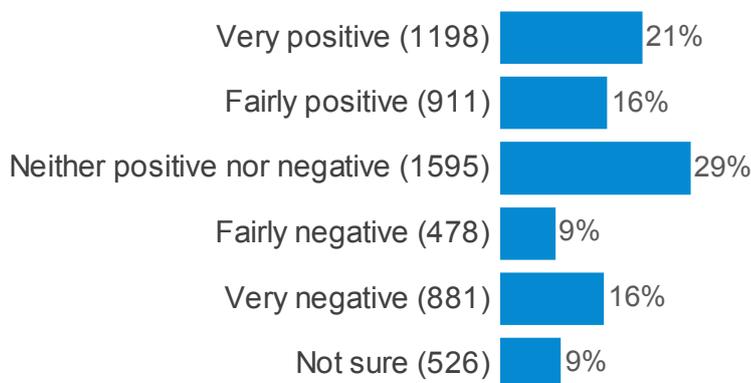
Generally already always full. If it moves to fortnightly it will reduce recycling

There are more items that can be recycled now, so these bins are already being used more than the others due to in use of packaging

Bin always full weekly

Does not encourage People to Re cycle everything they can.

Separate weekly food waste collection (New) (18c) Separate weekly food waste collection (New)



Please tell us how you think WEEKLY COLLECTION FOR SEPARATE FOOD WASTE (New) will have a negative impact on your household? *Please use the space below* **(Please tell us how you think WEEKLY COLLECTION FOR SEPARA...)**

The pathway would be cluttered with bins, as I already have 3 large bins.

do not see the need, the green waste can be composted along side the food waste this is currently collected fortnightly and no need to change this process

Have very little food waste for recycling , mostly composted

This will cost the Council extra money. Why are you doing it when you need to save money?!?!

current fortnightly collection is OK

Limited space deters us from thinking this is practical as we have a designated bin for food and garden waste which are both utilised

I see no reason why food and garden waste should be separated and charged for I am ok with the fortnightly collection of this bin to stay as it is.

Unhygienic

This was tried in Surrey where my son lives and due to the bins being so small caused no end of problems and complaints.

extra cost no good

Do not have enough waste food for a weekly collection.

Summer time will explain my answer

More sorting of waste required and more confusion. More bins required. We have limited space already

Current collection dates and collection of bins should not change

I do not waste much food.

I assume this is the small bin shown in the questionnaire, would have to be kept inside the house due to the rodent/vermin population which could be a problem due to health reasons.

All the options for separate food waste collection come with a new charge for the collection of garden waste. It is not the weekly collection of food waste per se that is negative for our household but the planned costing model that has tied the introduction of weekly food waste collection with charging households for garden waste collection when the combined food and garden waste collection is currently free.

People do not have the time, or motivation to separate their waste even more than it is already.

Almost no actual food waste is produced so this proposal simply means yet another collection service has to be funded. As far as I'm aware very few households recycle food waste which in itself is contentious. The storage of food waste outside the house awaiting collection leads to potential vermin infestation, smells and flies. It's disgusting and extremely unhygienic

Because we don't produce much food waste at all and nor do I believe many households in the borough do , can't afford too! And I also budget and plan accordingly like most people in the borough (with the exception of well off people who can afford to waste food!)

It's a waste of resources to collect one small bin once a week

Do not see the point of this. Extra cost to the current efficient rota we have already

Not necessary as the green bin is never full, even on a fortnightly basis in the winter. But summer months is used for garden waste and should be collected weekly.

It would impact me because I would have to pay for an extra bin.

Unhygienic

As we wouldn't use it due to sinkerator

Please tell us how you think WEEKLY COLLECTION FOR SEPARATE FOOD WASTE (New) will have a negative impact on your household? *Please use the space below* **(Please tell us how you think WEEKLY COLLECTION FOR SEPARA...)**

I don't see the need for waste good collection. I lived in a Borough that brought this in before - all that happened was lots more plastic bins which soon stopped being used, we're left to litter gardens and pavements and no doubt ended up in landfill. I like the current system here as it is practical. People need to reduce their food waste at source by buying less, cooking imaginatively. Please don't go down this failed route.

THIS IS ANOTHER COLLECTION WHICH IS ALREADY COVERED WITH THE GREEN ONE,

Unlikely to use it

The size of the new food waste bin is too easy for rats, mice and foxes to invade to find food. It will be dangerous to the environment.

This will not save money as you are adding another collection when you already have the mixed food waste and garden waste.

We have tried cooked food waste collection previously in the box provided but where unable to continue as the collection box couldn't be kept in our conservatory because of the smell of decomposing food in the heat and when placed outside attracted foxes who would empty the contents over the patio every night and we were concerned that this would attract rats. We compost raw fruit and veg waste and have very little cooked waste which we currently dispose of in the large green bin because of it's size and the inability of foxes to tip this over. Changing to a smaller collection method will mean we will no longer do this so as to prevent attracting rodents to our property and will revert to adding cooked food waste to the grey lidded bin again.

The containers are too small.

See question 18a

Making the system more difficult than required. Keep to the system in place now. Cut services that effect a few people not everyone.

I think it's adte of money.

Icannot see see the need for a separate food waste collection . Why not keep thesystem as it is? cannot see any disadvantage in mixing food waste with the green bin collection. The amount of my food waste is minimal; if it can be composted I put it in my garden compost bin.

This should be collected with weekly garden waste at no extra cost.

Difficult to keep good outside and inside due to smells and attracting rodents

Yeah let the food go mouldy and attract flies etc before you collect it

It is unnecessary as we do not use this or need to. Households need to learn how to reduce rubbish as we do. Why should we all pay for the wasteful and careless.

I don't use food wasye

Not good to have food waste only will encourage vermin and rats

I have my own compost bin in the garden, I wouldn't use this service.

Although we understand that separating food and garden waste is better for recycling, -we do not mind fortnightly collection of food waste -we disagree with an additional payment for garden waste, as we feel this is a basic service which should be included in council tax, and -as elderly people we think it would be a burden for us to collect up and take garden waste regularly to the recycling centre. Other people in our neighbourhood will leave garden waste in overflowing bins or by them, and it will cause more more litter generally.

Please tell us how you think WEEKLY COLLECTION FOR SEPARATE FOOD WASTE (New) will have a negative impact on your household? *Please use the space below* **(Please tell us how you think WEEKLY COLLECTION FOR SEPARA...)**

People, including us, should not keep rotting food waste inside their households and would take food waste outside every time it is produced. So a little waste food bin is pointless unless people are very committed in which case they are already recycling it with their garden waste. It seems unlikely to increase recycling at all. In any case it is highly unhygienic to encourage people to keep food waste inside heated accommodation at all, and many households don't have outdoor space in which to store the part-full bins during the week. A likely consequence is increased illness, which would have knock-on effects for the NHS. Further, no details are given of the structure and robustness of the food waste bin. If they are to be stored outside they must resist the attacks of foxes, squirrels, dogs etc - the Council is presumably mindful of the amount of stre

I have always found leaving out unwrapped food to be unsanitary and objectionable, if this were to happen in the summer the smell would become unbearable in a couple of days.

Would cause terrible smell in the neighbourhood and encourage foxes and rodents.

People aren't up to speed on dry recycling yet

Currently food waste goes in with the green waste which is a good thing and means less bins. Food waste in small bins is difficult for many people as it can be hard to store it - smell, foxes, etc.

I put my food waste in the green bin anyway

Quite happy with current fortnightly collection.

The smell

No need

We don't produce much food waste

We used to have a small food waste green bin and I ended up never using it as when I put it out it always ended up along the road or on a windy day most bins got blown everywhere

Lack of space for storing more bins, we would just add this waste to the normal bin if this was to occur.

I think weekly food collection is not necessary as one hardly ever has a bin full of food waste so, fortnightly ghtly would be adequate for a family of four or five.

Are you paying for our time to separate rubbish we pay for the service in our council tax stop wasting it useless projects

We recycle very little food.

Food waste is unpleasant but is a weekly collection really necessary? How much food waste do people have? We have very little. Surely better public education is the way to go.

In the summer the bins will smell and will have maggots...unless for peelings and not meat based food waste.

I think in the summer it is a good idea due to decomposition and smells. Winter it could be fortnightly

I have almost zero food waste

Small bins full of food waste too attractive to rats and foxes and too easily knocked over spilling food. Also a fourth bin requires more storage space.

Weekly food waste collection would be an improvement over the current service which is collected fortnightly. However proposed options largely couple weekly food waste collection with fortnightly garden waste and household bin collections. Therefore this is just another method of introducing a reduced level of service with no benefit to the householder.

More plastic bins are bad for the environment.

At present any food waste we have is collected in the green bin alongside garden waste. Is it proposed to convert food waste into bio-fuel? More information required.

Please tell us how you think WEEKLY COLLECTION FOR SEPARATE FOOD WASTE (New) will have a negative impact on your household? *Please use the space below* **(Please tell us how you think WEEKLY COLLECTION FOR SEPARA...)**

I do not feel that people will adopt this in sufficient numbers to make it worth while and the majority of food waste will go straight in the bin.

People will leave stuff out food waste smells and attracts vermin the bins are too small and easily knocked over which then needs clearing up

I have concerns that food waste not collected will attract vermin

Don't see why this should be necessary

No point in this.. if there's a lorry being sent to collect the food waste it may as well collect the garden waste too.

Separating everything is a joke

Why change it. Summer months only should be collected weekly

I am currently using the low capacity garden and food waste bin which is collected every fortnight, I have a large household and find that I sometimes have higher waste and not enough space for my foodwaste. I use compostable bags and try my best to use the bins correctly. Having this introduced may be acceptable however you may need to provide more than one for some households depending on their needs. However this may be more costing than what you currently have.

I don't feel that we necessarily need food and garden waste separately, these waste should be collected weekly to avoid health and safety issues during hot summer months.

I put food waste in compost or garden bin

I don't understand the need for an extra bin. It currently works very well putting this with the garden waste. Foxes will very easily get into the small bins while the large green bins are very secure

I understand the need for a weekly food collection, but realistically, how much of it will residents recycle? And at what cost to the Council to collect a small box of food waste? Why can't we continue to drop the waste into Green Bins and the Council collect that weekly?

I want to put food in the normal household waste bin. With animals and young children in the house I do not want to have to store a separate box of food waste. It's unhygienic and takes up too much space in the house.

We don't generate more than two to three compostable bags a week.

From past experience, small waste food receptacles will be attacked by foxes and smell awful in hot weather

You had these bins before and nobody used them. Food waste is easier to dispose of in green lidded bin

Dont.understand what you mean by seperate

More convenient to collect with garden waste.

we would rather combine our food and non food waste

Will require use of another bin (4th) unnecessarily. The small food bins will be prone to be knocked over by people/foxes etc resulting in food waste lying around which will attract rats.

Already goes in green bin...

We have very little food waste as we use majority of it to compost on our own heaps

I think you should collect all waste weekly

The existing arrangements for the green bin works well.

Small bins containing food waste will be tipped open by foxes, cats etc

Judging by the indication diagrams the bins are really small and would not accommodate the volume of waste generated.

Please tell us how you think WEEKLY COLLECTION FOR SEPARATE FOOD WASTE (New) will have a negative impact on your household? *Please use the space below* **(Please tell us how you think WEEKLY COLLECTION FOR SEPARA...)**

Weekly food waste is definitely necessary, however, we don't need to separate food waste from garden waste. Food waste should definitely be collected weekly due to the smell of food as it begins to rot, especially during the summer, when the heat speeds up decomposition.

Why suggest to collect biodegradable food weekly but household rubbish fortnightly. The extra service is not required and we have minimal food waste.

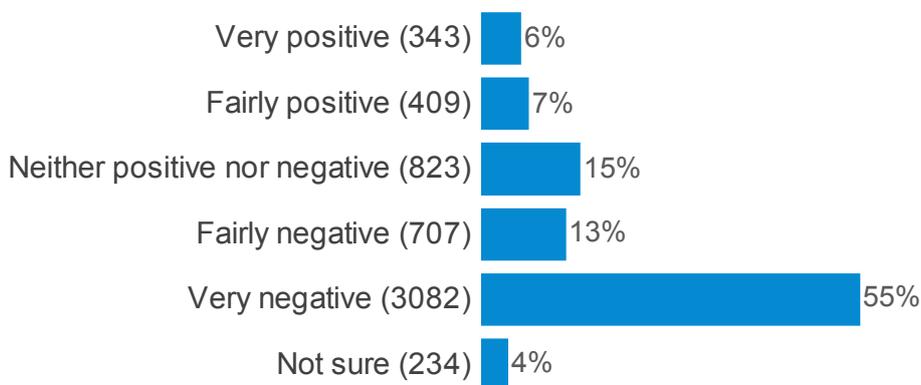
The Council is paid via the Council Tax to collect residents rubbish. Mixed garden and food waste should remain as one bin collection. If you insist on residents sorting rubbish more than is already being done, in effect your making residents unpaid Rubbish Sorters. Which begs the question what are we actually paying the council for? This is a slippery slope in events. Too segregate some rubbish collection and make it a chargeable extra service, begs the question what next? Extra charges for street lighting? Charges to use the Dump in Barrowell Green? The possibilities are endless. You do realise the residents of this borough actually already pay for rubbish collection? You have no right to cancel or charge for a service we already fund. Seems like legalising extortion.

It will be negative if we then have to pay for green-lid garden waste bin collection separately. You do not indicate the size of the food waste bin. Is it larger than a food caddy? If so how big?

It will be yet another bin to find space for.

The food waste will collection idea would need a trial on a small scale, could be very messy and smelly especially in hot weather and would add to the vermin and animal attraction problem.

Fortnightly collections for charged garden waste (Green-lid bin £65 per year) (18d)
Fortnightly collections for charged garden waste (Green-lid bin £65 per year)



Please tell us how you think FORTNIGHTLY COLLECTIONS FOR CHARGED GARDEN WASTE (Green-lid bin £65 PER YEAR) will have a negative impact on your household? *Please use the space below*

The current collection service is perfect for everyone. It's hard surviving with the current climate financially where would we get £65 for each year to pay for collection. What's wrong with the current collection. We have already had to settle for garden bins every two weeks as it is. I think it would be very hard with the rubbish and recycle changing, this needs to remain weekly as the build up will cause chaos and a very bad smell literally. The neighbourhood is kept very well and it would be a shame for the area to have build up of weeks of waste. I

I will not pay any money to the council. I pay £1950 council tax I get nothing back in return. Earnings have been squeezed via income tax. As businesses to pick up this bill

There will be more fly tipping of green waste if this is bought into action. This is just a spin to pay more council tax of which is too high as it is..I for one will refuse to pay this extra money.

Please tell us how you think FORTNIGHTLY COLLECTIONS FOR CHARGED GARDEN WASTE (Green-lid bin £65 PER YEAR) will have a negative impact on your household? *Please use the space below*

Too expensive

We already pay a charge in our Council Tax for such as service, so why should we be charged a separate price for garden waste ? If a charge is introduced then it is more than likely that uncaring people will just dump garden waste onto the street, whereas the Council should provide suitable encouragement to those who take recycling seriously !!

I can't afford it. I am a pensioner and not on benefits, I still pay some council tax and just can't afford any more

The council tax should cover rubbish collection. If you charge for waste collection, there will be an increase in fly tipping. Increase in air pollution and carbon emissions with individuals taking rubbish to the dump in their cars.

Cannot afford it. Who can? You will encourage fly tipping

We have a compost heap so don't use a green bin, don't want to be charged £65 for a service we don't use.

Not my household directly but the local environment will have even more rubbish dumped on the streets, by people who don't know or don't care about recycling. Local planning has allowed homes to extend and grow, and the council have failed to follow up on whether these expansions are paying their fair share of council tax, maybe you should be looking at the failure to collect tax as your first port of call, and look at any possible cost saving once EVERYONE is PAYING their FAIR SHARE. Instead of charging the people you know live in the borough, Find the ones who are using OUR services for FREE, and make them pay their bit. Edmonton and large areas of London have an ever increasing SHED population. FIND them they are costing the honest residents money.

already pay council tax

You get enough money stop wasting it in cycle lanes and other rubbish

Can not afford it

It will discourage recycling of green waste

Pay enough in rates as it is

I think it is unfair to charge for garden rubbish, after all recycling it results in creating compost which can be used in council parks and gardens or be sold to residents. Not all residents have large gardens or some have none at all. People with large gardens do need this service in order to keep their gardens tidy and maintain the beauty/ greenery of the area.

An additional £65 on top of what is already paid is unfair. Other people will dump stuff in those who retain a green bin and it will lead to increased dumping of waste which is already a huge problem in Enfield. I'd rather the council tax went up by a couple of quid than an unfair system open to abuse be put in place.

I would not pay for a service that the council is supposed to provide.

We rely on this particularly in the summer.

I am very strongly opposed to this proposal. This will discourage us (and probably others) from recycling garden waste. The council should not be punishing people for recycling. I would rather the council charged for household rubbish to encourage people to recycle more, use more sustainable things around the house, and reuse more.

It's an extra charge that we or anyone should not have to pay for when we already pay council tax, it will lead to garden waste being dumped in the street or people having to use their cars / vans to take the waste to the dump thus leading to more vehicles being driven when they would not have previously needed to.

Please tell us how you think FORTNIGHTLY COLLECTIONS FOR CHARGED GARDEN WASTE (Green-lid bin £65 PER YEAR) will have a negative impact on your household? *Please use the space below*

Cannot afford the ever rising charges - we are 2 pensioners. Also worried that it will result in dumping, or people will try to burn garden waste causing fire risks. Many landlords on our road have converted the house to 2 flats / maisonettes and this generates more rubbish

The current service of mixing waste ie food and garden is convenient. It would be difficult to fit in more bins. Eg separate food waste. Not against paying re garden waste in principle, very seasonal need though so surely winter collections just for garden waste are inefficient. Suspect there will be very differing needs across community and use of other people's bins or dumping?

It would but be easy to get rid of garden waste for me I pay my share of Council Tax and would strongly object to be charged for this service

The cost would be the negative impact. Also, where are people supposed to pit their grass clippings, it will just lead to more people concreting over their gardens which impacts the environment and rainwater drains.

In the summer especially where will we put all the garden waste, grass etc?

This is an awful decision to make and to charge people for their waste collections, especially for the people who are using their bins correctly. I use this bin for my food waste and have a small bin with a large household and find that it is not enough, being charged for this would make me use the grey lided bin and not recycle my food waste, leading to many people not using the bins correctly as there would not be enough space to throw your rubbish. I had previously requested a larger bin to meet my needs which was not met and find that this is ridiculous to charge people for using the bins the right way.

I have gardens front and rear of my property and take great pleasure keeping it looking colourful and presentable, one of about 5 on my street of dwellings. Gardens, especially front gardens are either used for off street parking or left like a jungle. I am a pensioner and refuse to pay for Green Bins collection. I'd rather join the 'jungle set' or rather revert to concrete! What am I paying £165 a month in Rates for? I think this is disgraceful!

Our green bin is never full in two weeks that is with food waste and garden waste so why should I pay for a half empty bin

I feel we already pay a huge amount of council tax and I strongly disagree on paying an additional charge for any sort of rubbish collection.

As the residence has already paid for waste collection which has been included in Council Tax, why are we being charged again. I am totally against being charged again for waste collection.

Garden waste is just as organic as food waste. The green bins are big and can fit both food and garden waste. We should not be charged for having a garden and wanting to look after it. Gardens are good for the environment too.

Cost.

Why create an extra tax? You are penalising those who want to recycle and many in the borough can't afford this.

If you charge residents, green recycling will diminish. Black bins will be filled. Personally, my Council Tax bill is at the high end of the scale. I WILL NOT PAY anything extra for Green Recycling. I don't feel it is fair to put a price on much needed recycling. It has to go somewhere and this proposal will just increase your expenditure on land fill.

We pay enough in local taxes. Find savings in Cutting bureaucracy rather than charge additional taxes

not having garden waste for every collection makes it a hefty charge as everyone will pay the same whether they have waste or not each collection

We would not pay this. We would choose to make a trip to Barrowell Green with our garden waste. I suspect that you will also have a fair amount of dumping and fly tipping around the borough.

Please tell us how you think FORTNIGHTLY COLLECTIONS FOR CHARGED GARDEN WASTE (Green-lid bin £65 PER YEAR) will have a negative impact on your household? *Please use the space below*

The current collection practice has worked reasonably well without the need for additional payment. Had the multi million £'s not been wasted by the council on the poorly used cycle lanes, there would be funds available for this service thus benefitting the whole community not just the very,very, few who use the cycle lanes.

We seem to fill our green bin with the leaves and small twigs that fill our garden and drive from the London plane trees in our road outside our property. These trees are huge and due to cut backs have not been pruned for many years We should not have to pay extra to keep our property tidy.

We pay enough for council every year.

Another cost for a service that is already paid for. More important to attack the current government's austerity program and reverse cost-cutting in the public sector.

There should be no charge. People in the community of Edmonton are poor enough already and don't need another tax.

Charging us after paying council tax seems slightly unfair

As I have stated above in previous comment. I do not want to be charged. We would go to barrow elk green.

Reducing in council dumps and the limited amount of times you can visit a year will encourage households to put garden waste in black bins.

i cant afford it

The charge is not a problem for us as a household. But that is not the point. If a charge is made this will tend to encourage fly tipping and bonfires with the consequential negative effects. Has the Council considered that and the potential cost?

I appreciate the council has to cut costs but I don't think the cost should be passed on to residents this way. It is a sizable cost to our family and we are squeezed as per so many others. In addition, at present it is simpler to be able to put food and garden waste together timewise.

Produce too much garden waste in summer

We tend to overfill our green bin in the summer with garden waste eg grass cuttings

We don't produce much garden waste over a year to justify a £65 charge. We would be more likely to just put any future garden waste in with the normal rubbish rather than pay the £65.

It's another cost to our household.

We already pay for an extra bin which is fair as we have a largish garden, but cutting back would discourage good recycling practice

We can afford to pay but not everyone can and there will be garden waste bags left in the street and around street rubbish bins where fly tipping is already a problem.

The charge for this service should come out of my council tax. This charge will encourage people to burn waste, damaging air quality.

Garden waste is likely to only fill during summer months - with fortnightly collections - this may amount to only 6 to 8 bin fulls... per year. At a cost of £65 per year - this is averaging almost £10 per binful, which seems a little excessive.

Charging for the service will discourage people from using causing more illegal fly tipping

It is an additional cost to the already high council tax we are paying

i have not had a wage increase and bills are increasing!!! So will not be able to afford this

This should be free of charge and included in the normal council tax. Economies should be made preferably on reducing the frequency of dry recycling to fortnightly. Other economies should be made by pairing neighbours so that bins are placed closer together for more efficient collection. Please call me on 07887626269 if you would like me to explain.

Please tell us how you think FORTNIGHTLY COLLECTIONS FOR CHARGED GARDEN WASTE (Green-lid bin £65 PER YEAR) will have a negative impact on your household? *Please use the space below*

People will just dump it everywhere if payment is needed ..

We're struggling with the fortnightly collections, which used to be weekly, which I guess the reduction of collection was to cut costs.

I would not dispose of any green waste if it was charged

More cost to the rate payer. We already pay a lot for our services.

I cannot afford this charge

We would happily pay for an upgrade to a weekly collection but it seems a bit rich to already have reduced the service and now to want to charge for the reduced service.

Increase of dumped rubbish on street corners... borough already looks like dumping ground

We pay enough rates per year and you still want more money. Money is tight for us all. You are just going to encourage more fly tipping. We are not made of money, if we want to go to recycle place we are told you can only put X amount of rubbish per month. It's unacc, but you do want you want anyway!!!

£65 is a lot of money. We really need the green bin in the summer months, not so much in the winter. Plus NLWA uses all the waste to create compost. The smell around the local area is vile, they then sell the compost on at a profit. Why should local residents pay when we have to suffer the putrid smell at the plant and they are making money out of it?

It will mean frequent trips to the tip

Garden waste only really heavy during summer / autumn period, how about an ad hoc service for green bin collection? I cannot store green bin anywhere other than my front drive and don't want to pay for green bin collection if I'm not using it. What alternative is there for recycling garden waste if we didn't have green bin?

This is basically a 'garden tax' and will only encourage illegal dumping of rubbish.

Cost

I believe we pay enough in council and other taxes already.

We have never had an issue with getting rid of garden waste alongside food waste. The green bin has never been full, even in the summer months, and therefore I don't think it is necessary to pay £65 PER YEAR to dispose of this waste separately to the food waste.

I cannot afford this extra charge! I think it's totally unfair to charge for this. I do not drive and will not be able to do this by myself. I pay a lot of council tax and use a limited amount of services in the community. Some households subsidise larger households which can be unfair, when the limited services you do use, like fortnightly garden waste collection, has been highlighted as one where additional charges may be imposed. I thought it was important to have a clean, green environment to live in?! So why charge us extra to do this? I share my bins with my neighbours as we are two small households. Consider charging the larger households for their extra rubbish...

To charge residents that are already paying council tax, and feel that we are not seeing anything for it is an insult. The extra costs are not reasonable just to meet council targets. You are not thinking of residents in this equation, especially as the currently fortnightly collections are often not made.

The impact on pensioners, disabled residents and low income families will suffer most and/or be driven into debt.

The rubbish collection is already paid/included in the council tax therefore we shouldn't have to pay additional fees

It would Discourage recycling.

Why should I pay for. A service which at the moment is free

Please tell us how you think FORTNIGHTLY COLLECTIONS FOR CHARGED GARDEN WASTE (Green-lid bin £65 PER YEAR) will have a negative impact on your household? *Please use the space below*

We have a child with SEN who has no help where we are providing so much extra support by ourselves in terms of healthcare and education. We can not afford in our household extra charges such as these.

Live in tree lined rd council does not clean pavements. Very dangerous when wet. Our dustbin always full

Why charge?

Why when we pay so much council tax based on the property we have, why should we pay extra for rubbish collection. In summer time fortnightly collection is not enough. It will leads to more bonfires and therefore impact on the environment.

We already pay a lot in council tax to a department which is extremely badly managed as we discovered when dealing with the council tax department when we moved to a new property in August 2018. The service we received during the transfer of our accounts was appalling & took months thus we cannot justify paying more to this service. The council should look to eliminating the blatant incompetence in this department as an initial place to make savings. How will the council ensure that others who have not paid for garden waste uplift do not use the bins of those who have paid when the bins are left out all day for collection?

It is more of a nuisance in the spring/summer months. In the winter months we would hardly need to use the garden waste bins. We would only really be using it during spring/summer.

Additional expense for what should be included as part of the councils refuse service.

I don't think that it is acceptable to charge for garden waste. People won't be prepared to pay for this and it will lead to more dumping

Too much money to pay as pensioner, in summer bins overflowing as grass needs cutting every week and have large garden

Don't agree with charging for this service.

We have a very large garden which is mainly lawned and produces a lot of grass clippings. We also have a lot of large shrubs that need to be continually pruned so that they don't get out of hand and also don't reduce the garden to shade. We cannot take our garden waste to the tip at Barrowell Green as we do not drive and they do not allow pedestrians in. We cannot compost our garden waste as the majority is grass clippings that just produce a smelly sludge and not proper compost. We just about manage with having two large garden waste bins, the second of which we have been paying £35 a year for since the garden waste collection was reduced from weekly to fortnightly. We are pensioners and do not have much money to pay any more. None of your proposals say what will happen about the SECOND garden waste bin. What WILL happen about that? Both our garden waste bins remain empty apart from a small amount of food waste from mid November to mid March. I suggest you save 33% by only collecting food waste and no garden waste from mid November to mid March.

The green bin cost is an unexpected expense as recycling was supposed to bring money in. Obviously the management of the green waste is not being done correctly as it should be paying for itself and residents should be encouraged and not discouraged by charging. This will no doubt have serious knockon effects with the amount of fly-tipping in the area, which is already out of control and the worst in London.

We pay our council tax no need to be charging us extra for a job you as a council should be doing anyway

Already paying very high level of council tax

Already pay high council tax rate which is wasted on the likes of cycle lanes

We pay council tax

Not fair because for wahat for we are paying council tax which is increased every year

Please tell us how you think FORTNIGHTLY COLLECTIONS FOR CHARGED GARDEN WASTE (Green-lid bin £65 PER YEAR) will have a negative impact on your household? *Please use the space below*

Again this will not encourage people to use the Council Service, people will dump their Garden waste in the streets which will cause Health and Safety issues for all Enfield Residents.

What would help you manage any changes? *Please use the space below*

Keeping the collections as they are

Do not reduce dry recycling collections as it'll be counter productive. It'll create a bigger flytipping problem around Bolton Road. If you had to reduce collections, reduce the household rubbish collection but give people bigger bins to accommodate fortnightly collections otherwise there'll be more flytipping. More communication through letters so households know what's happening and any changes councils are planning. Not everyone has home internet.

If grey lidded bin is moved fortnightly, a bigger bin will be needed

I don't want any changes.

Leaflets with information but then these will cost money!

Having larger bins and we have the smaller ones. Charging landlords with multiple occupancy more for their waste collection as they generate more whilst paying the same amount of Council Tax

Fortnightly collections for anything other than food and garden waste would be dreadful in this street. The area often overflows with rubbish as it is. Why not have community garden bins that those who live in streets of small terraces can share? Could put those at end of streets.

Leave things as they are

We'd need a larger grey bin to replace our small one, if you moved to fortnightly collections

A reduction in the council tax and stop wasting money on cycle lanes and PC and snowflake driven petty projects

I need the blue bin every week, black bin every 2 weeks & in the summer the green bin each week. In the winter the green bin can be every 2 or 3 weeks.

Take into account every household needs. The current service provided is not enough, food waste every fortnight large household small bin and not enough paying for this would just make less food waste recycling.

If I'm to be charged for my Green Bin Collection, I would like a similar deduction to my Rates....

I live in a block of maisonette and have a communal bin no recycling bins have had that for 35 yrs why change now

For you to recycle more, I hear there are bins available that compact the waste and inform you when it's full, that sounds more manageable

Poster's for the home reminding what goes in what bin & when

Don't charge again for a service we already pay for. General waste should continue to be weekly, however should it need to be changed to fortnightly then I suggest bigger bins should be provided.

I would need a large blue recycling bin, which I don't really want in my small garden. If the £65 is added to the monthly council tax bill rather than a lump sum charged in one go.

If the rubbish and dry recyclables are only collected fortnightly people should be entitled to ask for a second bin if they have a larger household so as waste does not end up dumped on our Streets.

I think leaving things as they are would help me manage changes.

Provision of biodegradable/compostible food waste bags.

The council should look to reducing household rubbish. That is the only service that should be on a fortnightly basis. If you want to charge for garden waste, then reduce our taxes

DO NOT CHARGE FOR GREEN BIN RECYCLING. Keep Blue Bin recycling weekly.

What would help you manage any changes? *Please use the space below*

Reliable collections - usually good at moment

No comment

No change or much larger bins

An additional bin to store household waste until next collection. Dump centres to be for longer periods.

We do not currently receive a bin, we only have bags. We have constructed our own space to store rubbish but this would not extend to the amount of waste produced by fortnightly collections.

Nothing

Open more recycling centres.

We already recycle as much as possible. The waste service Enfield council has provided up to now has been excellent. Any changes made will be detrimental to the area. We already have fly tipping in our road. There is nothing that would help as I don't want to have larger bins

How would I manage changes ?. With great difficulty. .

Not a lot. this is just another change which will make life increasingly worse.

Nothing. Recycling and rubbish full every week. Why on earth you introduced the giant green bin astonishes me. Small bin only needed to recycle food.

You to date information available (unlike over the new year when the information on the website was incorrect and we missed the collection.

Nothing would. It would all be a great inconvenience and I think people will not bother and there may be an increase in fly tipping.

Allow to change all bins to the larger size free of charge.

bigger bins free without a charge

If, for example there was a blue lid collection every other week then could we purchase a second bin (as we do for garden and food waste at present)

Not to have an upfront cost attached.

Not sure I would not want any larger bin for garden waste nor for general waste

I would not want any larger bins, nor would I be happy to see current collections changed as this is already a more restrictive practice when the green bin collection became every fortnight

A larger grey lidded bin will help with fortnightly rubbish collections. Also the collection of any recycling left in plastic bags will help with fortnightly recycling collections.

A good explanation as to why the change is in my best interest

Food recycling bags. Daily road sweeping in Devonshire Road to clear the already accumulating waste, on top of the additional waste that will be created if fortnightly refuse and recycling is introduced.

Can't think of anything

If there are to be a mixture of weekly and fortnightly collections then an annual printed calendar of what is being collected each week should be provided to households.

Bigger bins if collections less frequent.

None

A larger Grey Lid bin A food waste bin Ability to put out surplus - if a bin was missed to be collected!

I do not want there to be a change

it being free

N/A

What would help you manage any changes? *Please use the space below*

Bigger normal household rubbish bins ...leave it as it is ..community charge is a fortune as it is ..charge big companies more not households. Edmonton is a disgusting dirty place to live as it is your proposals will make things worse .

Bigger bins

I would need 2 large grey bins and 2 large blue bins if they were collected less frequently

Stick with weekly changes.

Assistance to change storage area for bins so that it is easier to get them to the pavement for collection. My small terraced house has limited storage space. I already share bins with a neighbour in an attempt to manage this .

Clear time tables of what will be collected and when. Provision of compostable bin liners for the food waste bins.

I do not want any changes

Taking care to reduce all waste to a minimum and recycle maximum. This is a positive and welcome change.

Nothing

The eco plant should issue a subsidy to the people of Edmonton who have to breathe in the fumes from their lorries, the stench from their compost plant and the PM2.5 particles from their incinerator.

If either grey-lid and/or blue-lid wheelie bin collections became fortnightly, provision of two of each bin. Being provided with a large size grey-lid bin.

Good communication of collection timetable following changes to bin collection dates.

Weekly rubbish collections

Much bigger bins to hold the rubbish/recycling.

Better plastic recycling - wider range of plastic

Not sure.

Certainty that the collections would be made. Also, there are a lot of properties with 2 or less people meaning that many recycle bins are less than half filled.

Free replacement of smaller size bins that we opted for for household waste and recycling if you are now only going to collect fortnightly

A bigger blue lidded recycling bin would be appreciated and the green lidded food waste bin, as long as it collected weekly.

I think if you want to encourage more recycling I think you should be considering a weekly recycling collection.

I would keep the collections as existing i also believe the garden/household waste should be collected weekly.

Not paying an unnecessary amount of money for a collection service we (as a family of four, with a garden) do not require.

Better consultation process. Many people did not know about this consultation as it came out a week or two before a busy Christmas period!

The question needs to be asked of sapphire court, enfield where there are only two bins for all the flats and no food or recycle bins. These are next to us, against our property in fact, how is that fair? The council and government need to enforce on retailers less packaging so there is less to dispose of. We manage food waste effectively and household rubbish. We don't feel we need a change to how we manage waste. You are asking us to do this so financial targets are met.

No change to cost borne by residents. Or a reduction for unused services of rubbish collection. Example charge for garden waste collection too those residents that use it.

Bigger bins

What would help you manage any changes? *Please use the space below*

Garden collection can be made once a month from September to March then every two week for the rest of the year

Better recycling options. Recycling centres for plastic and glass across borough.

An information leaflet explaining exactly what can be recycled as it has changed over the years and bins are left uncollected if there is an item which the operatives think should not be in the bin.

Reduction in council tax if Enfield Council insist on charging for green collections.

Too many leaves from trees in rd. lovely but dangerous when wet. No council sweepers just us. Bin always full

Nothing would help. Fortnightlyngreen bin collection is already not sufficient in the summer periods. Why charge us more for something we already pay for.

This question is simply too broad to provide a sensible, measurable answer forming part of a meaningful survey given the 7 proposals put forward! There is however nothing one can do on a house by house and flat by flat basis which could ever properly address the significant issues which will arise from any proposal involving a move away from the current grey and blue bin weekly collections. In relation to green bin fortnightly is best, but perhaps consider reducing the frequency of collections during the winter months, say December to March where one assumes green bin usage for garden waste is reduced.

Redesigning access arrangements to the Barrowell Green Recycling Centre so that pedestrians are able to use this facility. At the moment only vehicles are allowed access.

By taking away charging £65 for green bins

Larger grey-lidded bin

Keep to weekly collections

Clear notification of what is coming, and outlining what should go into each container. I believe I have all the bins required though not currently using the small food bin.

Collection at present is adequate,why change anything, I are paying a substantial bill for council collection,and I am certain I do not generate the amount of garbage some other people do

Could manage with fortnightly general waste and fortnightly dry recycling collection. Could manage with no garden waste collection from mid November to mid March (though would obviously need food waste collected). Could not manage with any other deterioration in the garden waste collection.

An Overspill collection, especially if or when any changes come into effect so there is a seamless transition to any new scheme. A regular evaluation of any new schemes or changes i.e every quarter of the year or less and if needed, be prepared to go back to the current collection pattern.

I shall tell you what would help us, stop making changes I will let you into a secret the wheel has already been invented.

Keep weekly collections

No change

As we live in a block of flats and use communal bins it would be dependent on others in the block changing the way they dispose of their rubbish. We may need bigger bins.

My suggestion is if we have one black bin every week And blue and green every fortnight

N/A

What are your views on this and do you have any other suggestions of where to re-invest?

Making everything fortnight and then investing into other things such as litter clearances and fly tip removals isn't very thought through. What are the actual reasons why there is litter all around? This should be thought. Making everything fortnight would increase the litter on streets anyway.

What a load of rubbish!. Improved services! The streets have ALWAYS been a mess, ive watched dog extrimment being ignored by street cleaners, ash well as other bits they decide is just beyond their reach. Fly Tipping has always been a fiasco in Enfield as long as I can remember. Even the Council, have brazenly tipped outside private property.....in my alley way, blocking the entrance to a neighbours garage and traffic flow, who then had to complain for several days before the fly tipping was removed! The streets are in a constant mess...weeds growing along pavement and private property boundaries, which, once upon a time were sprayed? The whole Borough is in chaos, the Rates regularly increase and the services decrease! This is yet another ploy to make money from those who try to care for their environment.

À fortnightly collection would not work here 14 families waste just don't make it work we need more bins now so doing a 2 wk collect we will be overrun with more rats

You will end up paying double for street clearance due to fly tipping, also this will cause more vermin, so more costs for extermination, where I live now there is always rubbish overflowing from bins, whilst the street cleaners in the caged lorries are sitting around in the morning, stuffing there faces and drinking coffee, so I suggest you sort your own workforce issues first as you obviously don't need so many workers as they sit around doing nothing.

By reducing the collections to fortnightly you are introducing a problem of additional fly tipping which is going to happen since some people will need to dispose of their waste somewhere. I already find myself taking a bag or two a week to my office bins (my company) how is fortnightly going to help anybody? I have the option of disposing of additional waste at my company. But others don't have that option. There are plenty of money wasting ideas which can be scrapped, for example the flower beds which are appearing in the middle of side roads. Not necessary, waste of money.

Fly tipping needs to be auctioned. I have stopped reporting it as much as nothing gets done even when i offer to give evidence. People should be fined if they cannot pay then ALL benefits stopped. But no lets penalise the hard working to fund scum. Apologies but no action is being taken.

As previously highlighted we shouldn't be charged twice for the same service. I am totally against this proposal.

I'm prepared to pay £65 for garden rubbish but not happy with fortnightly collections for recycling and household waste. Fortnightly collections will cause more fly tipping and street rubbish, as people will put their rubbish in Street bins which will overflow. If not putting in street bins they will dump it by the street bins or elsewhere. Also their own bins will overflow and people will leave additional bags by their bins, or the lids of their bins will be open, encouraging foxes and vermin to scavenge. This will cause even more street litter. I think it is a bad idea and money saved will counteracted by the extra money needed to empty street bins, clear streets of litter and remove fly tipping. I would rather pay extra for weekly collections if need be.

I don't think people will want to pay for garden waste collection. . Why not charge for bins that are left out overflowing on the Streets, and charge tenants and landlords or owner occupants when this happens, maybe they would think twice about doing it then.

I think having fortnightly waste collections will increase litter on the streets and fly-tipping as peoples bins will be too full and they will dump the overflow elsewhere. Yes, there should be re-investment into street services, litter clearance and fly-tip removals, but not at the expense of household collections. If you do decide to go fortnightly, then you should have more public recycling centres in Enfield like Barrowell Green, so if their bins do get too full they can easily go somewhere local and dump their waste safely.

Satisfied with current arrangements.

Your proposals will dramatically increase fly tipping. There won't be any significant savings

What are your views on this and do you have any other suggestions of where to re-invest?

My view is fortnightly collections will cause more fly tipping. You will pay more for landfill as residents will not effectively manage recycling if Blue and Green Bins are full. This will be the case anyway if there is no Green Bin collection, as the Black bins will be full of Green/Garden waste.

I approve

No comment

Street litter and fly tipping will increase as a result of result of your proposals so will completely defeat the arguemeny that more cash will be available. The result being inconvenient taxpayers with no advantages other than desperate attempts to save money. Cut bureaucracy first that will leave plenty of money to spend more on areas above

reinvestment to all of the above seen as positive.

I take my own garden waste to the tip and do not wish to pay for others to do this.

Fly tipping has probably increased as you have made it more expensive and difficult to dispose of items. Perhaps you could think about making it easier for people to dispose of larger items.

Open more recycling centres. Sieze and destroy vehicles of people using them for fly tipping.

That proposed £500k saving wouldn't be enough because litter and fly tipping would definitely increase with these proposals

Totally against it. Will protest .

If proposal 7 is implemented, litter and fly tipping will necessarily increase so there will be no net gain.

"Possible" is one of the biggest words in the dictionary. "Possible" guarantees nothing at all. Re-wording is required for this question. Fortnightly collections will add to fly tipping. How ridiculous is this suggestion. The person suggesting it needs advice on their career choice.

Make the waste centres more accessible so that people do not resort to fly tipping, and offer rewards for information on offenders.

As a family of 4 our dry recycling and household waste is overflowing after 6 days! There are often problems with foxes so excess rubbish cannot be stored in bin bags. Bin bags that are dumped are often left by the river and attract rodents. I doubt many people will have time to go to the dump so fly tipping will increase.

I don't think by changing to the new system will make things better. Money invested into the super cycle highway which NO ONE uses should of been used for this instead.

Fortnightly collections may increase fly tipping therefore negate the £500k savings.

im not gonna be happy with anything that vost more who would be . There has got to be other ways. less packaging ect

This is a completely biased question. There are also savings with the other options. No informatuon is given on the need for savings, effects on Council Tax etc of any of the proposals and therefore it is not possible to make a judgement. Is this the only option that provides more funds for these elements (as they all produce savings). what estimates has the Council made of the additional fly tipping that will occur as a result of these proposals.

Dog fouling has been getting progressively worse in the last year, particularly on residential streets and should be looked into.

We would be paying more for less of a service

I do not want to see kerbside collections changed, impose larger fly tipping fines as a preventative measure

I think this is a good idea but I'd prefer to stop fly-tipping in the first place.

At a time when people are being encouraged to recycle more I can't understand why it make sense to start charging for garden waste collections.

What are your views on this and do you have any other suggestions of where to re-invest?

You should be doing this anyway. My council tax hasn't gone down EVER. Even after the so called supplement that Londoners paid for the Olympics. We had the Olympics and still continued to be charged at the same rate. Use that supplement to reinvest in those services

By introducing this option you will create an enormous refuse and problem with the dumping of rubbish. And in the long run I expect it will cost more than your expected savings, to say nothing of the environmental health and endemic rodent problems in the borough.

Seems to be encouraging bad practice rather than responsible practice.

The benefits of the reinvestment (if it actually happens) would be negated by the cost of increased litter clearance and fly tipping clearance that would be needed as a result of the reduction in the waste collection service.

Youth services.

If you implant any of these proposals it will only increase the occurrence of litter and fly tipping.

Fly tipping is a problem in my local area - I do not see the logic in extending bin collections to fortnightly service

Lack of rubbish collection will cause further fly tipping and therefore further cost to council

It is not sustainable in terms of health especially during summer. The frequency should vary according to season. In winter when rubbish does not provide putrify as fast, the fortnightly collections could work

Continue to invest in current services.

Everyone is struggling financially as it is in Edmonton why make things worse? It's a dirty place now with rubbish everywhere. The most poverty in the borough why would you think people can afford more money?

If refuse was collected less frequently, more rubbish would be left on the streets, there would be more fly tipping too.

Surely they would be under more pressure if the bins were collected less so there would be no benefit. Also how long would it be before this money was used for something else.

What guarantees are there that this saved money will really be used in the way you are saying.

This would be good for those areas affected by this. Education to increase pride in ones community/ cleanliness etc would be good

Surely fewer bin collections would lead to MORE fly tipping and so this is a false economy! Street services seem satisfactory at the moment so they don't need improving? Litter clearance could be improved but that is largely down to personal responsibility, not to the council. Again, fewer bin collections could increase the amount of litter.

You most probably will end up paying more

I agree with these proposals & see them as positive change for the better. Anything to change and reduce waste (to landfill esp) is a good idea and the way we should be thinking for good ecological economy.

You don't do enough at the moment with fly tipping and street cleaning

It's a false economy. They will be far more fly tipping after you reduce waste collection. I would suggest to leave the collections as they are and heavily fine fly tippers to help with the shortfall.

We fundamentally disagree with Proposal 7. This suggests that the proposal is actually a 'net revenue generator' as distinct from how to provide a given service at a reduced cost. The consultation should not look to, in effect, cross-subsidise services, which may also be subject to potential legal challenge (and wasted Council legal fees and management time etc.) - if you wish to raise funds for investment, please consult properly upon increasing council tax.

What are your views on this and do you have any other suggestions of where to re-invest?

Improvement of local public parks.

More people to help investigate fly tipping and clearing up the rubbish that gets fly tipped

No I believe the standard of cleanliness on streets will automatically go down if people don't have adequate facilities for disposing of their rubbish. If you want more money stop ridiculous schemes like the planters on the lakes estate which are a road hazard.

Household & food waste where applicable needs collecting weekly. Nothing else works!

There is a lot of fly tipping in N9 which needs stopping not just moving once it happens

Use this money to continue the bin service to its best possible level!

Household rubbish collection must remain weekly otherwise the environment will suffer.

Social care services. Increase fines for fly tipping

Enfield currently spend on collecting fly tipped rubbish from regular known areas. It would be a good idea to invest in temporary camera's to identify the regular offenders. Savings will then be made in the long run.

To me waste collections is all part of street services Perhaps more recycling centres. I pay quite a substantial amount in council tax every month so I have to say I not impressed that so many council services are considering being cut or reduced.

Fortnightly collections may cause more fly-tipping or litter left on the streets

Any money saved would only be spent clearing up the additional rubbish due to the increase in fly tipping and required litter clearance which would be caused by changing to fortnightly collections.

Fly tipping is an increasing issue in my area, and I don't think that removal services are enough. I think it is vital that Enfield Council crack down on those fly tipping in order to discourage this behaviour. Cameras need to be put into place in hotspot areas for fly tipping, and there should be more severe penalties inflicted upon those who continue to fly tip.

A big NO to extra charges!

Only a possible reinvestment ? Not guaranteed ! ?

Negative views on extra charges, charge users and free/reduction too non users.

Reinvesting on parks and on our streets and high streets

No

This may discourage recycling and cause poorer recycling all together.

This would make our lives very difficult, I don't know how we would manage if our bins were left for a fortnight. I would feel very disgruntled with Enfield Council, if these change were adopted.

I think fortnightly collections and charging of green bin collections is going to make fly tipping and dumping of rubbish even worse than it already is. Cutting costs like this is not going to encourage residents to be more respectful of our environment, our borough's living spaces.

Don't agree

Not against the payment

I strongly support this idea.

What are your views on this and do you have any other suggestions of where to re-invest?

years back the council used to take small amounts of items away from the home for no charge and more than 3 items incurred a small charge. now the council charges so much to take items away that there has been a huge increase in fly tipping. Why should good citizens incur charges for other people breaking the law and fly tipping. Street services - why should we pay more when you are shutting down the police stations - get rid of your fat cat salaries and put more police on the street. Drivers already pay road tax - explain clearly why you need more money. Have you thought of getting rid of the water feature outside the civic centre. What does it do to enhance the area. how much does it cost to use the pump and how much does it cost to maintain. Do we really need it.

I am happy for any savings to be reinvested in this way however I do not believe fortnightly collection of dry recycling is enough, nor do I believe we should be paying for garden waste collection.

I think you'll end up with more fly tipping and mess on the streets so that extra 500k reinvestment would be wasted on additional waste that wouldn't be there if collections were done frequently.

I strongly disagree with this proposal as per my responses above. The disbenefit to the people of Enfield, who pay enough taxes for their dwindling services, far outweighs a £500K short term saving. It is illogical to seek to put forward such a proposal for such a small windfall given the impact on the tax payer.

I am not in favour of this option, and as I have already said, I think that it will lead to more dumping because people will not be prepared to pay extra for garden waste collection

Higher the charges for fly tipping or imprisonments

If this option had free garden waste collection it would have my strong support.

Fly tipping is a problem in the area already, but if the collections go to fortnightly this would make it worse, as the bin stores in my flats already are at max capacity by the end of the week

Sounds like a good idea as there is quite a lot of casual littering, and larger pieces of rubbish (eg furniture) left on pavements. More bins would be good but obviously they have to be emptied. Maybe more education in schools (visits from council staff and competitions?).

I would worry about fortnightly food waste collection from a health and hygiene point of view especially in the hot months

Revisit the cost of green lid collection and fortnightly collection of house hold waste

Would prefer not to have to pay or pay any more for garden waste collection.

Proposal 7 is far too drastic and will only result in fly tipping escalating out of all control. It's infuriating to even consider putting more money into fly tip removals, which indirectly is condoning it. Drastic action is needed to stop fly tippers, your past performance in catching them is pathetic. Your current strategy is weak, inadequate and is encouraging fly tipping to escalate. There must more fines and more prosecutions. Cameras have been suggest at hot spots of which there are many, just look at FIX MY STREET, same places come up each week. Why are the council so reluctant to use camera's at hotspots, which after a relatively small investment in equipment, would in the long term be alot more cost effective at dealing with the flytipping epademic in the borough. People are making a living flytipping on a daily basis at the taxpayers expense and this is not acceptable. The £500k would not be re-invested as you put it, but wasted and thrown away on a lost cause.

My views are as follows ,do the job your supposed to do but do it properly collecting all types of waste in their correct bins we recycle everything in our house I am very strict about that but collect all of them every week like a proper bin man would do . Money should be spent on providing something for young people to do espically in N18. Stopping so many takeaways and betting shopsp opening in N18 and N9 they are no use to anybody.

Doesn't solve the problem less waste collection will increase these problems

What are your views on this and do you have any other suggestions of where to re-invest?

Collection of separate food waste would assist with recycling food waste during the winter when insufficient green waste is generated to enable the green bin to be put out for collection. However it would be interesting to understand from other authorities how successful separate food collection has been. From driving around Barnet on a bin collection day there appears to be reasonably low take up of separate food recycling. I would be concerned that fortnightly collection of household rubbish may result in more fly tipping or people attempting to dispose of general household waste into street litter bins and therefore the saving and reinvestment may actually have nil overall effect.

Fly tipping will get worse with fortnightly collections

Pot holes

If you do fortnight household rubbish you going to end cleaning the street every day household should be every week to keep clean Enfield if you mention to pay for garden waste charge all gardens going to be messy not everyone can effort

I do not understand why Enfield Residents should pat for people, who are breaking the law, The council should put in stronger Measures to prosecute.

If you have any other comments, suggestions and/or alternative proposals you would like to make that you feel you have not been able to make elsewhere in this survey, please let us know below.

Any additional charges for waste/rubbish collection will most likely result in increased fly-tipping.

Do not target refuse collection This is only part of councils work that most of rate payers see ! 1/ As their are more house's being built and more people living in our borough their will be more rubbish to be collected. 2/ If you change / reduce the collating day's this will mean the bin's will have to be larger for same amount of rubbish. The refuse collectors will be moving heavier bins, not good for these people. 3/ If do change this will bring more fly tipping, That cost's more to clean up than collecting How to reduce cost of the councils expenditure 1/ No salary employer should be payed in total with perks like pension and healthcare more than the Prime Minister 2/ They bonus system should be stopped for all salary employe people 3/ If their is any bonus system, it should be agreed by more than 65 per cent of the rate payers of Enfield 4/ The final golden salary pension should be stopped, and transferred to the normal pension system. If they wish to obtain a better pension they can go private and pay in themselves, as the private sector. 5/ Publish the accounts of this final golden pension fund. 6/ Look if Councils members are in Private Health care care policy's, this should be stoped, and placed into the Nation heath service. If they wish to have private Health care, they pay for it out of there pay 7/ Have a good look at the top management, can some of these be reduced in numbers. No extra pay out's on top for redundancy's, to be at the normal rate 8/ The Union Represented on/in the councils organisation should be payed by the Unions, and not payed by the rate payer. 9/ No more council property to be sold off, they should upgraded and let out as a rented property, to bring in money into the council. 10/ The wages of the top earners with perks [over £90.000] should be published, there should savings in this department. 11/ Proposal 4 is the only option if you do not address the above issues 12/ Remind the council that they work for the Enfield rate payer's. Respect the local people's opinions and work with us, and not on there own agenda against us.

How secure would the food waste collection bin be? A concern; would be that foxes or strong wind would tip them over creating a mess and attract vermin.

As usual some people like me will follow rules but other will do as they like as usual leaving rubbish anywhere but in the bins. I live in an area with lots of rented accommodation and most do not take any pride in there surrounds leaving rubbish all round bins.

If you have any other comments, suggestions and/or alternative proposals you would like to make that you feel you have not been able to make elsewhere in this survey, please let us know below.

1. Schedule street cleaning post refuse collection not the day before Fortnightly recycling collection ok Green waste monthly collection would be ok as grass cut on average mthky in summer/spring In winter months you could reduce this with dates 'when' green box collection will be available? Change collection time of refuse- why rush hour period? There's a traffic calming scheme... do this from 10am?

This is no easy task. We do have a great service at the moment but I understand the need to save money and also increase the potential to recycle. However, the government needs to look at the causes of so much waste. If there wasn't so much unnecessary plastic packaging of our food and other items, the general public would have less to recycle!!! The issue is not really about what to do with our waste but how to reduce it in the first place! If supermarkets and manufacturers were held more responsible for their packaging, the rest of us would not be trying to deal with the surplus waste.

Only that the incidence of fly tipping in Enfield is high and horrible . I don't know the best way to reduce this but increased communication regarding reporting of fly tipping would be helpful. Thank you for giving the opportunity to comment on your proposals. I look forward to knowing the outcome

Incentives for glass/ plastic/cardboard recycling would be great

I have struggled to find any publicity around this consultation outside of a few obscure pages on the council website. Much of the consultation period has happened over the Christmas period when people would have been away or busy with other things. This looks like an attempt by the council to do consultation "under the radar" so they can say they consulted without actually reaching the affected audience.

If fortnightly waste collections are imposed then large bins have to be issued

Question 16 was very difficult to answer because of the double negative in the question, not well written I'm afraid.

Most long term residents have seen such a marked deterioration all over the borough in the last ten-fifteen years. Meridian water will just compound all these issues. Upper Edmonton used to be a very community minded borough, and considered a sort after area to live in, having good public services and high street conveniences. Now there is rubbish everywhere and the high street only caters for the few with no variety or choice. We should not feel compelled to move house just to receive the basic services paid for.

What would be the cost of providing separate bins for weekly food waste collections? Is this taken into account?

Making it easier for households to have larger items collected from their home, should result in less fly tipping.

Do the council still provide a service for collection of large objects, such as sofas and fridges? This should be better publicised. Also, I feel it might be an idea to offer a once a year only opportunity for households to have a clear out or a rubbish amnesty for a nominal charge of £100 or just have a date where you publicise an amnesty where everything is collected, thus saving overall. Warnings and fines for non compliance. Seasonal changes for green waste. Eg once a week during peak summers vs once every three weeks in November to Feb. This would demonstrate some savings or be cost neutral overall. Publicise dates or put prominently on the council website. Composting bins and composting exchange.

Increase commercial waste costs and services enforce contracts and prosecute Use funds to support core service. - the least you can expect as a resident is a basic cleansing service

I reiterate that there needs to be a weekly collection of the grey bin and recycling. Monthly garden waste collection and a weekly food bin collection are other options to consider.

N/a

Somewhere to put broken glass is always an issue for me

If you have any other comments, suggestions and/or alternative proposals you would like to make that you feel you have not been able to make elsewhere in this survey, please let us know below.

I understand that budgeting is an issue but since I have been a resident I have been impressed with the service Enfield offers in comparison to other regions. It'll be a pity to see standards dropping too low so hopefully you can find a compromise that meets the needs of residents.

Yes. Increase the business waste disposal charges for all the food outlets, chicken and chip shops, restaurants, kebab shops etc the create an enormous amount of waste and from what I see around Fore Street, they do not manage it well

I would suggest using the word 'Landfill' on the grey lidded bins, as this is a reminder of where that refuse ends up. Who knows, it might encourage some people to be more careful in sorting their refuse. I know Kingston do this.

Should focus on fining people who fly tip/ drop litter

This is a very biased survey which will appeal to those with no gardens or those able to pay for a sub standard service.

The council should look around the borough. It is already a disgrace with rubbish being dumped and people not managing rubbish.....you will not change the habits of these people from countries where they are not used to this....they will just continue to dump black bins of rubbish where they want.

To be honest, I said everything i the earlier questions. I just wouldn't change a thing with the current collection service we have. In my opinion, Enfield borough is well maintained, roads etc. Please don't take away our weekly collection service, it will really affect my family.

Extend the consultation. Most of my neighbours had not heard of these proposals and with the deadline so soon after the holidays most have not had a chance to respond when I've told them about it.

None

Instead of the proposed charging people for disposal of garden waste which must be one of the most disposable bi-products, why hasn't anyone thought of basing the charge for how many people reside in the household for household waste. The whole refuse collection service should be based on how many persons are living in the household producing the refuse ...twice as many people..twice as much rubbish!

See comments made on Q23

We need to encourage less waste. The council should be working with supermarkets and delivery services like Amazon to reduce packaging, greatly reduce the use of plastic packaging, and if plastic packaging has to be used, it should be recyclable.

Only collect garden waste once a month in the spring/ summer or even less. We barely use it. Don't collect garden waste in the winter , save money that way

Bring someone in who knows what they are talking about.

Local planning has allowed homes to extend and grow, and the council have failed to follow up on whether these expansions are paying there fair share of council tax, maybe you should be looking at the failure to collect tax as your first port of call,and look at any possible cost saving, if needed, once EVERYONE is PAYING their FAIR SHARE. I would leave the current collections as they are, and urge the council to seek out, and make the council tax dodgers pay their bit. (This could possibly be the £500k you are looking for) The current trend is to hit those who are doing the right thing, as it is the easiest way forward, and not face up the fact the borough has a massive waste problem, due partly to the fact they do NOT know how many people they truly have residing in the borough. GET YOUR ACT TOGETHER.

Stop wasting money on cycle lanes in enfield and start fixing roads and services. High level managment get paid to much for doing to little.

recycling should be made a priority, we should be given incentives to recycle, fly tipping is a nuisance, Keep collection as they are and add weekly green collection during summer months

If you have any other comments, suggestions and/or alternative proposals you would like to make that you feel you have not been able to make elsewhere in this survey, please let us know below.

See previous views and comments.

The council has already had a consultation on charging for green bin collection and the result was to change the collection to fortnightly and not charge. How many times is the council going to have consultations on this subject? If the council decide it is acceptable to charge for green bin collection then those people not willing to pay will be driving to Barrowell Green resulting in avoidable pollution being added to the environment in a residential area.

The council should absolutely not charge for garden waste collection. The council should also be more responsive to requests to remove fly tipped rubbish. The focus of the council's policy should be to encourage sustainability and recycling and reduce non-recyclable household rubbish.

Weekly food waste collections without charging for garden waste would be preferred, the smell that emanates from the bins during the warmer months is not pleasant after one week let alone two and only encourages flies and vermin.

Charging landlords with multiple occupants more for their waste collection as landlord still pays the same amount of Council Tax yet their properties generate more rubbish. For example we have noticed that multiple occupants generate more rubbish in form of ready meals and takeaways which are often not recyclable. For those whom English is not the first language this survey is quite complicated - would have been better to allow people to put and number in terms of priority their first 3 options

Sharing bins in more areas is worth exploring.

Start actively prosecuting fly tippers instead of investing in expensive clean up operations.

I'm very unhappy with fortnightly food waste collection, as it means smelly, rotting waste hanging around either in the house or messing up the bin. However all the options offering weekly food waste collection involve imposition of £65 charge for garden waste collection, which I object to on principle and see as the thin end of the wedge.

Enough said!

You also need to educate new residents to the area on how to recycle.

I have no issue with the reductions. But i feel it will just increase flytipping

a fine for overflowing bins and rubbish left on the Streets

Strongly prefer the current service.

We have a big problem with fly tipping due to the very strict regimes in our refuse centres. We did not have this problem before

At long last the government appear to be taking an interest in waste management. Enfield should be moving forward with this not going backwards

No comment

As ever a waste of a time survey as we really as taxpayers have no say. I would bet on decision has already been made. Imagine what money could have been save by not undertaking this survey? It could have been put to not inconveniencing taxpayers and put towards reducing street litter and fly tipping. Just a thought

never had maggots in green bin till collections went fortnightly

Graying for garden waste should be optional. I do not want to have a food waste bin in my house with young children and animals in the house.

You might actually do away with the "Our Enfield" magazine and reinvest that money into refuse services. Make better use of the internet and notice boards for the stuff you do put in the magazine.

The council.should be making cuts in senior.members of staff.and the waste on contact workers.

Get rid of the large food waste bin and introduce a small food waste bin.

If you have any other comments, suggestions and/or alternative proposals you would like to make that you feel you have not been able to make elsewhere in this survey, please let us know below.

Money by the council should not have been wasted on replacing pavements from slabs to tarmac or in the case of The Mall putting bricks that lead to house driveways, (dropped kerb). Or on the super cycle highway hanging flower beds etc which has resulted in more traffic jams and more pollution.

This consultation is fundamentally flawed and lacking in fairness for the following reasons: As a household in Enfield we were not advised of the consultation, we happened to see it on Facebook. Surely every household should have been informed and given the opportunity to respond. There was no reference to the website where the reasoning for the changes are set out. The consultation has been held over the holiday period when people may be away. There is nothing to prevent someone giving multiple responses and indeed not living in the borough since there are no address or other details.

It seems that the council is very keen to introduce charging for waste collection and I would strongly urge you not to do so.

Bigger fines for fly tipping

Having had one amendment to our collection service, I am extremely disappointed that the council is seeking further potential reductions in collections. I gets arevtight but as householders we recognise the value in the current collection pattern, and would pay the additional £65 per annum to retain what we currently benefit from

Whilst we appreciate that councils are under increasing pressure to save money with budget cuts, council tax in Enfield is already very high and we are not willing to pay any more towards services which we are already paying for. Perhaps the council should look to reduce the salaries of high earning council officials rather than squeezing more money out of residents who simply cannot afford it.

The survey is good but I have been sent it by a friend which means that we overlooked it initially. My guess is that it will have a low response rate as it was not widely advertised. Hi

Increased costs should be covered by increases in council tax not by service reductions and charges to individual households. We are in Palmerston Road, Enfield N22 which is not included in your list of postcodes

Litter and fly tipping is at present an ever increasing issue, reducing waste collection services will only make this matter worse.

Household waste should be collected weekly

Flats need to recycle!!!!

Use Community Service to collect roadside rubbish. We walked in Trent Park this week and were disgusted by the amount of rubbish that has been thrown into the ditches by the lay-bys on Ferney Hill.

Stop trying to make money off people struggling . Make it a better place to live and may be you would get cleaner more affluent people living here who could afford to pay .

I feel refuse and recycling collections should be left as they are

Make sure that those that do not comply with the current rule are fined. Catch and fine fly tippers.

Please consider making the financial savings that are necessary elsewhere. Keeping rubbish and waste collections frequent hugely improves the environment of Enfield and makes it a nice place to live.

Any thing that reduces waste to landfill and educate us all to act responsibly over wastage is a good move.

You should NOT Charge us

If you have any other comments, suggestions and/or alternative proposals you would like to make that you feel you have not been able to make elsewhere in this survey, please let us know below.

Please focus upon how to deliver effective household waste collection services in a more cost-effective and environmentally friendly way. Do not be distracted by any other ancillary considerations. Thank you.

Perhaps a stick on the green bin for garden waste that lets the refuse collectors know that the household have paid for the collection and the sticker changes each year i.e 2019-2020 , something along this line because if the government in the end is going to make councils take away the household s food waste away each week then it is only garden waste that we as householders have to pay for

No

Have you considered larger household rubbish bins as this would open up the possibility of biweekly collections?

Charge for garden waste of those huge gardens and not for flats without gardens.

If the grey lidded bin collection is going to fortnightly, then a bigger bin would be appreciated.

We just about cope with the system we have in place at the moment which is not ideal as we have to make regular visits to the tip as do most of our neighbours and family in the area. Fly tipping is a problem where we live and this will increase if the system is changed. Access to tips is limited in the borough and there is only one site we can visit which is some distance from where we live. Enfield council should open there eyes and provide more sites for recycling and general waste for the residents of the borough to use.

I feel that we, as tax-payers, should not have to pay more for these services which have been provided until this point without issue.

Think of the bigger picture, less collections means more street rubbish so you would certainly need cash to invest into targeting a new problem created by offering a lesser service. Offering fewer collections yet charging for a lesser service is outrageous. How are larger families and the elderly meant to adapt to this. In our street , Shirley Road, we are told there is no budget to maintain the trees which is supposed to be covered in our council tax. We already pay and large council tax and quite honestly don't feel there is much value or service to the residents for it. We have to pay to park in the street we live in. Enfield council are squeezing residents too tightly already

The Council Tax is not a reasonable charge to residents it is however very expensive for services rendered. Years of cut backs but no reduction on Council Tax have led to this. I propose NO CHANGE in cost to residents with an opt out clause at lower cost to those not making full use of all rubbish collections.

Encourage recycling by allowing a weekly collection and every two weeks for households waste the green lid can be every four weeks

I feel you have to tackle certain parts of Enfield's residents sense of pride in living and working in those areas. Start with teaching the kids in the schools the old fashioned ideals of taking your rubbish home, not spitting on the floor.

No

Fortnightly household rubbish if larger bins the same size as the blue & green lid bins are provided Weekly dry recycling (blue-lid) Weekly food waste Free weekly garden waste (green-lid) from March to October. No green-lid bin collection November to February. This system is used in some local authorities in Scotland & is successful.

Grey and blue bin collections should remain weekly - see above. The social, household, hygiene and environmental impact of changing this far outweighs the modest 'estimated' savings being suggested. As for garden waste, this may be something you can streamline, perhaps during the winter months.

If you have any other comments, suggestions and/or alternative proposals you would like to make that you feel you have not been able to make elsewhere in this survey, please let us know below.

I am disappointed that this whole issue has been 'over complicated' and there are far too many options presented. This will put many people off from commenting at all. I would suggest the following: Keep the existing arrangements for collection Enable pedestrian access to the Barrowell Green Recycling Centre Introduce recycling bins in Parks (at present all waste collected by LBE in Parks goes for incineration/landfill). Shame on you Introduce composting bins in all parks for LBEs/Friends of Parks green waste.

Cutting back trees in Ridge Crest.

The grey general rubbish bin we have at the moment is smaller than the other two bins. We are a two person household with a cat so we only put one bin bag out a week. Not sure how larger households will manage if the collection becomes fortnightly.

Green Lid Bin collection every two weeks is fine, House hold waste must be weekly, to avoid all the consequences which may occur eg increase in vermin, pests, dumping, fly tipping. Blue Lid Bin collection every two weeks can accept

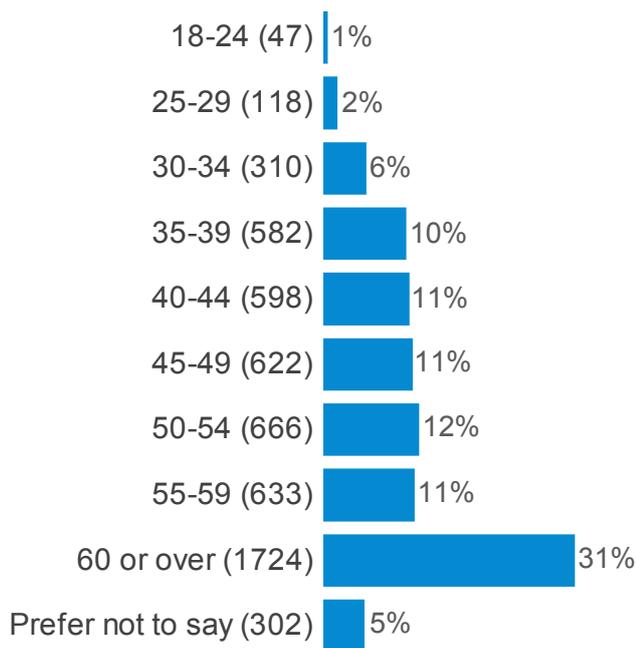
Proposal 7 is asking for problems. I recommend a gradual change is recommended, starting with Proposal 1 until you get to grips with the fly tipping and have evidence that most of the weekly black lid (household waste) bins are only half full. Only then would it justifying changing for a fortnightly black lid (household waste) bins collection, as in Option 5 as the rest would remain the same, with a saving of 2 million pounds and 50% recycled waste. Note: Barnet has discontinued food waste collection costing 300K as only 25% participated and food waste will instead be disposed of in the black residual waste bin and sent to an energy from waste facility. Clearing fly tips up is not the answer to fly tipping, deterrents are, cameras help, hefty fines and prosecutions send out a strong message. The intended charge £65 for garden waste disposal should be part of the council tax bill as very few will want to pay it and will encourage more fly tipping. Concentrate on eradicating fly tipping and the savings will be abundant. Residents that are not recycling should be approached and educated on what is required. The dustmen must know what households are not recycling by the content of their bins.

Do you job but do it properly.

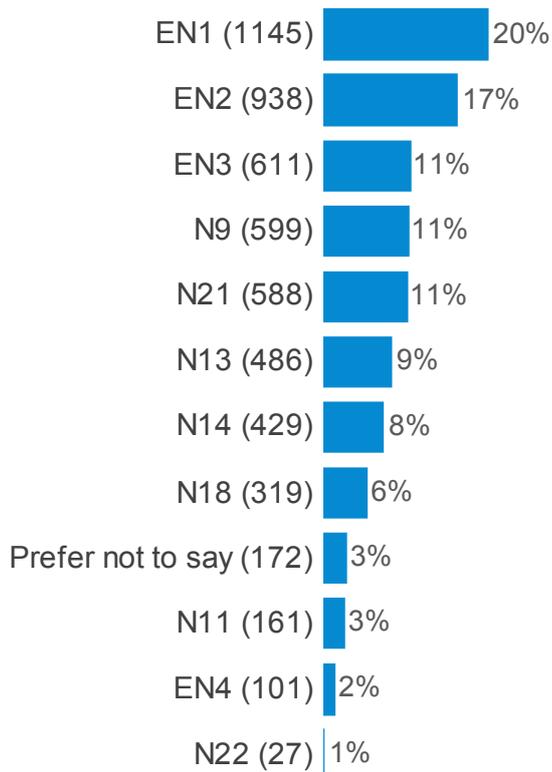
Listen to people. Waste needs to collected weekly

The reduction in Food waste could cause major Health and Safety issues in Enfield.

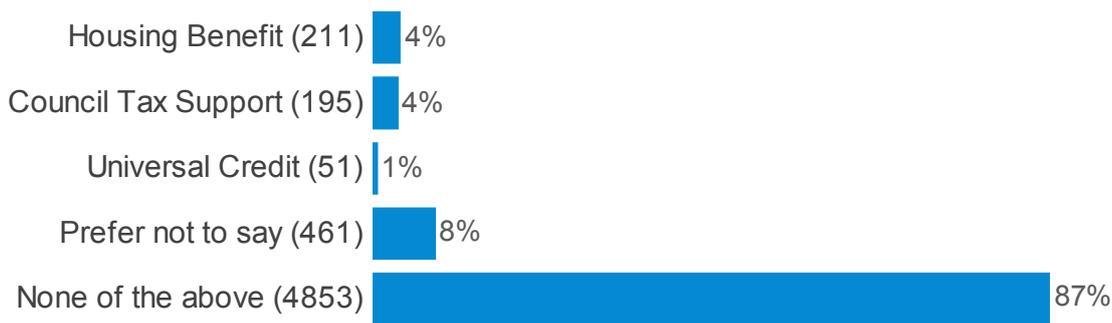
How old are you?



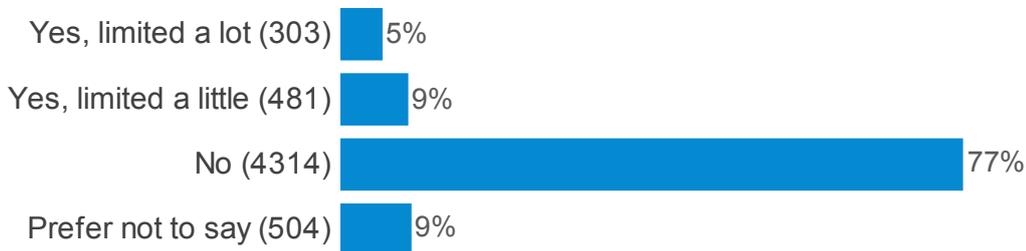
In which postal district do you live?



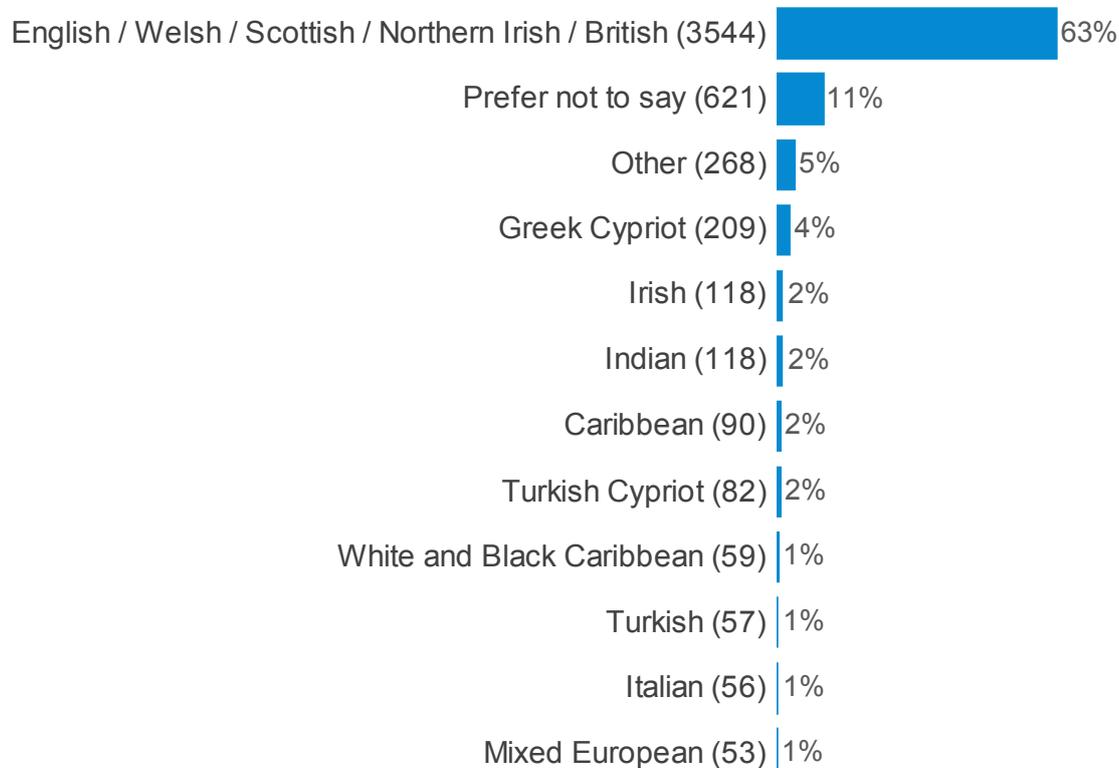
Please let us know if you receive any of the following? *Please select all those that apply*



Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?



How would you describe your ethnic origin?



If 'Other', please specify

White other

Asian and White rather than White and Asian

Romanian

Albanian

British Black

Black Caribbean british

White European

British white London born.

African

European

African

Algerian

Romanian

Scottish

Persian

Bulgarian

German/Chinese/Dutch

Bulgarian

Anglo indian

Mauritian

British Ghanaian

French

more than one ethnicity in house and yet can only tick one

European

Jewish

Anglo/German

I don't see how this is relevant

N/A

White other (German)

European

British Greek Cypriot

Cornish

Northern European

Scandinavian/White / Western Europe.

Black British

Asian - Indonesia

Mixed

Australia

European

Rather not say

East African asian

If 'Other', please specify

English/Cypriot

Why does this matter?

What has this to do with anything

English.

British

british asian

How about West Europe. Portugal and Spain not on ur list/just white origin no need to put 20 countri

Half Turkish, Half Turkish Cypriot

Latine European

White

Don't see why you need to know!!

why is this relevant?

Mixed British and half Arab

Black Caribbean

Not relevant

Why do u need to know this very invasive and not relavant

English / Irish

British born Mauritian

Mixed Asian & black Malawian

Other white

Not relevant

What relevance is this to the survey

French

Spanish

Scandinavian

Swiss

Sikh

Swiss/German w French ancestry. A TRUE minority in Britain.

Anglo Indian

Swedish

Latinamerican

Black British

My partner and kids are white and black caribbean

Black British

Other asian background

Iranian

British Asian

Human being

Black British! Not sure why it's not an option here?

African

Jewish

If 'Other', please specify

Filipino

British/Indian

Equality for all should not need this question!

Irish and Greek Cypriot

No

English and Greek Cypriot

I object to this question we should all take pride in our surroundings

Mixed race household

British mauritian

Indian Caribbean

This question is a complete waste of time - but if you must know then its Irish / Dutch !

Asian other

Pilipino

White African

British Asian

Algerian

European

British of West Indian, Indian Descent

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APPENDIX 2

**Call-in request form submitted by 8 members of
the Council**

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CALL-IN OF DECISION

(please ensure you complete all sections fully)

Please return the completed original signed copy to:
Claire Johnson, Democratic Services Team, 1st Floor, Civic Centre

TITLE OF DECISION: POTENTIAL CHANGES TO WASTE + RECYCLING COLLECTIONS

DECISION OF: CABINET KD 4810

DATE OF DECISION LIST PUBLICATION: 15 FEBRUARY 2019

LIST NO: 1/51/18-19

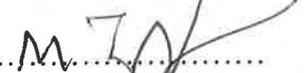
(* N.B. Remember you must call-in a decision and notify Democratic Services Team within 5 working days of its publication).

A decision can be called in if it is a corporate or portfolio decision made by either Cabinet or one of its sub-committees, or a key decision made by an officer with delegated authority from the Executive.

(a) COUNCILLORS CALLING-IN (The Council's constitution requires seven signatures or more from Councillors to call a decision in).

(1) Signature: 

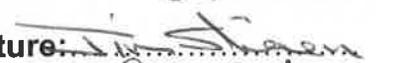
Print Name: JOANNE LARAN

(2) Signature: 

Print Name: MIKE RYE

(3) Signature: 

Print Name: MARA ALEXANDER

(4) Signature: 

Print Name: CLARE DE SILVA

(5) Signature: 

Print Name: CLARE DE SILVA

(6) Signature: 

Print Name: LINDA JAY RAWLINGS

(7) Signature: 

Print Name: Terence Neville

(8) Signature: 

Print Name: Glynis V. MCG

(b) SCRUTINY PANEL RESOLUTION (copy of minute detailing formal resolution to request call-in to be attached).

NAME OF PANEL:

DATE OF PANEL:

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APPENDIX 3

**Reasons for Call-in by Councillor calling in the
decision**

&

Briefing Note in response to called in decision

TO FOLLOW

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(1) Reason why decision is being called in:

1. 3.13 states *'the feedback from the consultation has been conscientiously considered to help inform the recommendation for change'* whereas 3.30 says that the primary driver of the evaluation is the financial, savings that can be achieved. Are these two statements not at odds with one another?
2. Table 9 says *"there is no correlation between charging for garden waste and/or collecting refuse fortnightly with significant increases in fly tipping"* but then goes on to say that additional recycling and enforcement resources will be employed during the mobilisation stage to ensure the service rolls out smoothly and no unforeseen impacts occur such as increased fly tipping! As it then goes on to specifically mention the two new jobs and new street cleaning operatives what are these additional resources?
3. The report fails to talk about missed collections because as it stands you need to report them within one working day. If you are away or cannot get through to the call centre etc. are you then expected to wait another two weeks before collection? There is no mention of giving a slightly longer time period for people to get in contact.
4. 3.59 - £1.06 million for dedicated mobilisation team - the report does not set out whether new vehicles are needed for weekly food waste collection?
5. 6.1.6 vehicle and staffing costs are calculated from the reduced number of vehicles rounds but how is weekly food waste fitting into this?
6. 6.1.16 - it talks about reducing existing agency staff. It does not go into detail on the number of agency staff that will leave.
7. The result of the consultation was that 66% of respondents wanted to keep the current service yet the option taken forward was the least supported out of all them.
8. The decision does not state how much Eunomia was paid for its work on this decision?
9. Redbridge Council moved to a paid for garden waste collection service and had to reverse its decision. Eunomia states that it has high confidence levels for the take up of this, but that was not the case in Redbridge and it is a very similar borough to Enfield. Why was there not any information on this and how we will not have the same the problems?
10. It states in 3.36 *The Mayor has regulatory powers to ensure that the statutory waste authorities' plans, services and contracts are in general conformity with Mayoral waste strategies and policies. The Mayor has the power to direct a waste collection authority where their waste activities are considered detrimental to the implementation of the municipal waste provisions of the London Environment Strategy. The Mayor also has a role to play in facilitating and supporting good practice.* Why then did the Cabinet Member put 3 options that did not comply with the Mayor's Environment Strategy on the table as part of the consultation?

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OVERVIEW & SCRUTINY COMMITTEE - 12.2.2019

**MINUTES OF THE MEETING OF THE OVERVIEW & SCRUTINY COMMITTEE
HELD ON TUESDAY, 12 FEBRUARY 2019****COUNCILLORS**

PRESENT Derek Levy (Chair), Huseyin Akpinar, Tolga Aramaz, Susan Erbil and Gina Needs, Andy Milne and Jim Stevens

ABSENT Lee David-Sanders

STATUTORY CO-OPTÉES: *1 vacancy (Church of England diocese representative), Mr Simon Goulden (other faiths/denominations representative), Mr Tony Murphy (Catholic diocese representative), Alicia Meniru & 1 vacancy (Parent Governor representative) - Italics Denotes absence*

OFFICERS: Peter George (Programme Director, Meridian Water)
Bindi Nagra (Director of Health & Adult Social Care)
Doug Wilson (Head of Strategy & Service Development)
Clara Seery (Assistant Director, Education, Schools & Children's Services)
Kari Manovitch (Acting Director of Customer Experience & Change)
Pragati Somaia (Transformation Manager)
Andy Ellis (Governance & Scrutiny Officer)
Stacey Gilmour (Governance & Scrutiny Secretary)

Also Attending: Council Nesil Caliskan (Leader of the Council)
Councillor Alev Cazimoglu (Cabinet Member for Health & Social Care)
Councillor Edward Smith (Call-In Lead)
Councillor Lindsay Rawlings (Observing)
One member of the public

957

WELCOME & APOLOGIES

Councillor Levy welcomed all attendees to the meeting. The following substitutes were noted:

Councillor Andy Milne for Councillor Lee David-Sanders
Councillor Jim Stevens for Councillor Edward Smith

Apologies for lateness had been received from Councillor Edward Smith who had unfortunately been delayed by traffic.

In view of Councillor Smith's delayed arrival, the order of the agenda was changed, and Item 5 was taken first. For the interest of clarity however, the minutes are shown in the agenda order.

OVERVIEW & SCRUTINY COMMITTEE - 12.2.2019

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DECLARATIONS OF INTEREST

There were no declarations of interest.

959

CALL IN OF REPORT: MERIDIAN WATER - NATIONAL GRID OVERAGE

The Chair opened this item by making a statement about the call-in process and his observations regarding items coming forward as a lot of the recent call-ins seemed to focus on what 'is not in the report' rather than what is included. The call-in process should not be used for simply seeking information as this could be gained by other means, e.g. talking to officers.

Call-Ins have a very specific function and OSC is not necessarily a surrogate for information exchange. Call-Ins are welcomed as they are very much part of the democratic process. However, the reasons cited for the call-in should be based on information that is deemed weak in the report and not what is thought to be absent. It can potentially make a call-in weaker if using them to procure additional information.

The Committee received a report from the Director of Law and Governance outlining details of a call-in received on the Portfolio decision taken on Meridian Water – National Grid Overage (taken on 25/01/19)

NOTED that this report was considered in conjunction with the information in the part 2 agenda.

All the discussion on this item took part in the part 2 section of the meeting.

960

UPDATE ON MERIDIAN WATER

RECEIVED an update from Peter George, Programme Director, Meridian Water.

The Leader Councillor Nesil Cazimoglu left the meeting at this point but advised the committee that she was happy to take any further questions from Councillors regarding Meridian Water outside of the meeting and she would respond to them accordingly.

NOTED:

- i) Background information was provided on the Meridian Water project. It will deliver 10,000 homes and thousands of jobs. The council has acquired 35.5 hectares of land within the site to date.
- ii) Following the withdrawal of Barrett and subsequently PCPD (as reserve bidder) the procurement process for a master developer partner was concluded by Cabinet on 25th July 2018 (KD4022). The

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- Council has since taken on the role of master developer and will lead the development of Meridian Water.
- iii) The Council will lead the phasing of the development by creating contiguous plots of land that can then be developed. The first phase of development is Meridian One on the Willoughby Lane site.
 - iv) The new Meridian Station is part of the wider £170m Lea Valley Rail Programme. It is set to open on 19th May 2019 and will take up to four million passengers per year directly south to Stratford, with onward connections to Liverpool Street, City Airport and Heathrow, and north to Stansted and Cambridge.
 - v) Angel Road mainline service is currently 0-2 trains per hour (tph), this service will commence at Meridian Water Station in May following the existing timetable. From September services will commence on the 3rd track which will layer an additional 2 trains per hour through day service. This will realise a 2-3/4tph. Construction is progressing well, and delivery of the station is on time and on budget.
 - vi) The Council has submitted a bid in December for £156M of the MHCLG Housing Infrastructure Fund (HIF). The bid is seeking funding for strategic infrastructure in Meridian Water to unlock the site for housing development. If successful, the funding will provide infrastructure required for the 10,000 new homes in Meridian Water.
 - vii) The bids are currently being assessed by central government and the announcement of the schemes that have successfully secured funding is expected in March 2019.
 - viii) Procurement of a developer partner for Meridian One is progressing. Tenders are returned on 15th February and the Council is expecting to enter into contract during the summer subject to Cabinet approval.
 - ix) Further information was provided on Meridian Two as well as employment uses. The ambition is to secure two thirds of ground floor space as non-residential space, this is likely to be a mix of retail, community and workspace.
 - x) If the Council is successful in securing the HIF funding and delivers key strategic infrastructure, the attractiveness of the site will be greatly increased to developers of employment offers.
 - xi) The Council is progressing with its major meanwhile project Meridian Works with support from the GLA. The Council is marketing two meanwhile sites: Teardrop and Stonehill and further information was provided on these.
 - xii) The Council is working in partnership with the Vibration Group to activate the Orbital Business Park site as a cultural and creative hub. Notably this involves Meridian Water hosting Field Day Festival in June this year, one of the UK's leading festivals this summer.
 - xiii) With regards to Project Management the restructure report detailing the resourcing of the Meridian Water Team is in the final stages of approval. The restructure will provide the team with additional resource to deliver projects.
 - xiv) The Meridian Water Team has project management support from Stace, including a full-time programme manager. The team regularly reviews the strategic and urgent risk registers to monitor the main risks concerning Meridian Water.

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Following Peter's update, the following comments/questions were raised:

- The project is still viable without the success of the infrastructure bid but viability becomes more marginal. In the event that the investment is not secured Peter advised Members that he will bring forward a report to Cabinet in July outlining the intentions to move the project forward and providing details of what other funding opportunities can be explored.
- Discussions took place regarding the Risk Register (Appendix 5 of the report) and explanations were provided.
- Concerns were raised regarding the size of Field Day Festival. The Chair, Councillor Levy advised that there is a licensing application coming forward in relation to this music event. Any decision will be underpinned by a Safety Advisory Group. If they feel it is an unsafe event it cannot go ahead despite whether a license is granted.
- 80,000 people are expected to attend the music event across the weekend of the 6th/7th June 2019. Meridian Water station is scheduled to open on 19th May this year, therefore visitors to the event can access the site via the station. Contingencies are also in place with a coach drop being set up. The site is also only a 25-minute walk from Tottenham Hale station therefore within walking distance. The operators of this event, Vibration Group are leaders in their field and successfully run multiple festivals across England and Europe.
- With regards to the tenders for a developer partner for Meridian One, Peter said that overall the council is looking for good design quality, speed of delivery, best price and the highest number of affordable housing.
- The Strategic Planning Document that governs Meridian Water has been for inspection and will be adopted shortly. This plan sets out the Planning Policy Framework for Meridian Water in determining the numbers of affordable housing at Meridian water.

The Chair thanked Peter for attending the meeting and looked forward to receiving further updates as and when they became available.

961

CABINET MEMBER FOR HEALTH & SOCIAL CARE, COUNCILLOR ALEV CAZIMOGLU

The Chair introduced this item and welcomed Councillor Alev Cazimoglu as Cabinet Member for Health and Social Care. He asked Councillor Cazimoglu to give a brief overview of what she considers to be the key objectives and priorities in respect of the portfolio.

Councillor Cazimoglu thanked Members for the opportunity to attend the meeting and felt that it was a good time to come and talk about what she wants from her role as well as providing an update on progress to date.

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She introduced Officers from the key areas of her portfolio; Bindi Nagra, Director of Health & Adult Social Care and Doug Wilson, Head of Strategy & Service Development.

Councillor Cazimoglu highlighted the following:

- Social Care is under greater challenges nationally and the sector is very much in crisis.
- There has been some short term, limited solutions however there appears to be no long-term plans in place and there doesn't seem to be any real solutions or guidance coming from central government.
- Despite this uncertainty Enfield should be very proud as we continue to deliver very safe and good quality health and social care services.
- During the nine years of central government cuts and austerity the department has risen to the challenge and been innovative in an attempt to deliver the very best services that it can under the current circumstances.
- Despite the national picture we are doing very well locally. However, the pressures do not go away, they just pop up somewhere else and therefore this impact is often seen in other services across the council.
- Lack of sufficient social care funding will have a huge impact on health services. There is currently a lot of talk regarding integration and the possibility of the health service and social care services working more closely together to make the users' experiences and outcomes better.

Bindi Nagra, Director of Health & Social Care provided some further information on the service highlighting the following:

- A lot of work has taken place over the past nine months in an attempt to live within the budget set and the service continues to put effort into this to deliver the agreed savings.
- The values of the organisation and staff here at Enfield are much better than other places. Although money and resources are tight, we continue to do the very best for our service users and aim to continue this.
- We provide our service users with Direct Payments to allow them as much independence as possible and to make their own choices. This proves the most cost effective and results in better outcomes.
- Relationships with our health partners is challenging. The CCG in Enfield has been in difficulty for a decade which therefore causes ongoing problems. We are currently looking at how to join up and integrate services at an operational level. We will also continue to work with the CCG on budgets and over the coming year there will be a much clearer picture of the Council's agenda for working with health services.
- We will continue to work closely with North Middlesex Hospital as this relationship has resulted in low levels of delayed discharges in Enfield.

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- In response to a question about customer satisfaction levels Bindi explained that most members of the public who have no contact with Adult Social care, as it is not a universal service and therefore does not affect them, only have something to say/an opinion when it actually impacts them, therefore it can prove somewhat difficult to gauge public perception and how satisfied they are with the services provided. We can only really talk to and obtain feedback by people who are directly impacted by Adult Social Care.
- Councillor Alev Cazimoglu felt that as a society we do not talk about, understand or fund social care services enough. Fifty thousand people a year die waiting for social care (figures published by Age UK), which is a massive and alarming number.
- Further discussions took place around mental health and sheltered accommodation and some of the problems relating to this. Doug Wilson, Head of Strategy & Service provided information on supported living and how Enfield often imports people from other boroughs. He explained that landlords often buy properties then set themselves up as supported living providers therefore Enfield Council are not always aware of who has been housed there.
- He went on to say that Enfield is proud of how it's been able to safeguard its early intervention offer to mental health services, as this is the difference between individuals being able to live independently or falling back into crisis. We have also safeguarded out early intervention offer to the Voluntary Sector and will continue with this work.
- Bindi added that he is always conscious how the quality of housing and useful employment impacts on peoples' mental health. Fundamentally we would have less people in distress if we had decent levels of housing and adequate employment opportunities.
- Councillor Erbil spoke about the Deaf Community Forum and advised how they were not happy with the new service provided by CommUNITY Barnet. She was interested to know whether feedback from service users was taken into consideration. Doug advised that he had been very deeply involved in this whole process and explained in detail the conversations and meetings that had taken place with the Deaf Project/ENDIG and Enfield Disability Action (EDA) with a view to reaching a mutual agreement for the service moving forward. The council had been extremely mindful of working with the Deaf Community when making decisions about funding for the Deaf Project and did everything possible to reach a solution that best suited the service users. However, despite numerous meetings/conversations the EDA/Deaf project were not able to submit a plan for the best use of the funding available. Therefore, Enfield Council commissioned a service and the contract was awarded to CommUNITY Barnet. The service (which is a like for like service with that previously offered) is now up and running and available for service users.
- In response to a question about the uptake in Enfield for Disabled Facilities Grants Bindi advised that this system is well used with over £2M being spent each year on this.

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The Chair thanked Councillor Cazimoglu and the Officers for their interesting and informative update.

962**SPEECH & LANGUAGE THERAPY (SLT) SERVICE**

Clara Seery, Assistant Director, Education, Schools and Children's Services presented this report which provided updated information regarding the Speech and Language Therapy (SLT) Service for school-aged children in Enfield. It sets out the progress to date in improving the customer experience for responsive repairs and a timeline for a full options appraisal of future delivery models, and a recommendation to Cabinet based on the outcome of that analysis.

The Overview & Scrutiny Committee were asked to note the report and comments were welcomed.

The following was highlighted:

- i) Local Authorities have a statutory duty to work with Clinical Commissioning Groups (CCGs) in their local area to deliver the SEND Reforms. This includes Speech and language Therapy.
- ii) Provision of the Speech and Language Therapy Service for Enfield's school-age children and young people is primarily provided by Barnet, Enfield and Haringey Mental Health Trust (BEH-MHT). Enfield Council and Enfield CCG fund this provision jointly.
- iii) The latest (December 2018) figures from BEH-MHT show a caseload of 694 children accessing SLT services as part of their Education, Health and Care Plan (EHCP) provision. This is a 56% increase on caseload data from 2015 (445 children).
- iv) This caseload is covered by 7.3 FTE therapists for mainstream schools, and 6 FTE therapists for special schools. In addition, there are 4.8 FTE specialist Clinical Leads. Provision is also provided within six Additional Resource Provision (ARP) settings (a total of 0.6FTE) and four Speech and Language Resources Bases (SLRBs) (a total of 2 FTE).
- v) Further provision in Enfield includes the following: Youth Offending Unit, LAC Virtual School, Orchardside School, Early Years Social Inclusion and West Lea School. These are commissioned separately to the local authority/CCG partnership, by the organisations themselves.
- vi) As of September 2018, referrals to the Speech and Language Service provided by BEH-MHT have been accepted for children who meet one of the following criteria:
 - The child or young person has a primary health, speech and language need.
 - A request for a statutory needs assessment has been agreed by the SEN Panel.
 - The child already has an EHCP and has/is suspected to have a significant speech and language need, but no speech

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and language assessment was carried out when the EHCP was issued.

- vii) In order to support them in continuing to support speech, language and communication needs, BEH-MHT also offers schools a purchasable range of support packages. These may include staff training, support and additional assessments, and are tailor made to the school's requirements.
- viii) Clara said that they believe there are children who would benefit from the service who don't meet of the three criteria (please see above). Parents are also frustrated at not being able to access Speech and Language Services.
- ix) She felt that the service was now in a position to know where the pressures are and now need to go back to the CCG and Health Services to look at different ways of working and possible changes to the service.
- x) Overall there has been an increase in caseloads but a decrease in resources. Enfield Council's available funding for school-aged SLT was reduced by £52,191 in 2016 due to reduction in Dedicated Schools Grant funding; the available funding has since remained static at £693,389. The CCG provides approximately £1.25M. This means a total of circa £1.95M is available each year to provide the SLT service, for a current estimate of 700 school-aged children and young people.
- xi) It is therefore proving a challenge to provide the SLT service in the same way it has been delivered in the past.
- xii) The total number of children and young people aged 0-25 with EHCPs reported as being supported at the end of 2017 was 2,187. At the end of the financial year 2017/18, there was 2243 pupils supported.

Following Clara's update the following questions/comments were made:

Q. What is driving the increase in referrals?

A. The numbers of children diagnosed with autism is increasing. The age for accessing support has also increased from school age only to 0-25 years, which has subsequently had an impact on the number of referrals.

The Chair thanked Clara for her informative update and said that the report leaves very little room for manoeuvre as clearly the service is doing all the right things which was very much applauded and appreciated.

963

CUSTOMER EXPERIENCE ACTION PLAN-TO FOLLOW

RECEIVED a report from Kari Manovitch, Acting Director, Customer Experience & Change, setting out the progress made to date in delivering the Customer Experience programme and the future plans.

NOTED:

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- i) The Customer Experience Strategy 2018-2022 was approved by Cabinet in September 2018 and sets out how the Council will deliver on its vision of a positive customer experience despite the challenging times faced by local government.
- ii) The strategy recognises that delivering a positive customer experience, the vision of the strategy, is everyone's responsibility in the council.
- iii) The Customer Experience Programme was set up to implement the strategy and this programme is run by the Transformation Service, but every single service in the council has a vital contribution to make.
- iv) The Customer Experience Programme has initiated five workstreams and made positive progress. The five workstreams are:
 - Customer journey reviews;
 - Developing a learning, development and culture change offer;
 - Improving customer data and performance management;
 - Maximising the roles of libraries;
 - Developing an improved digital offer.
- v) The programme of activities completed and planned is included in Appendix A of the report. This programme is constantly being reviewed and updated as new activities are added. Examples of progress to date were also detailed in the report.
- vi) Kari said that the programme is very broad and ambitious which inevitably presents challenges. She went on to speak about some of the challenges faced in more details and the measures being taken to address these.
- vii) She added that it is important to look at what is our starting point, where we are letting customers down and pinpointing this from a factual perspective. Efforts can then be targeted to priority areas, action taken, and success measured.
- viii) The programme team are working with the senior managers responsible for the various projects to identify how the benefits for the projects can be measured, drawing on data that is included in the new dashboard under development, as well as by collecting data that is less regular and lower volume than performance statistics.
- ix) There is a small, hardworking, committed team in place chipping away at a wide range of areas. Progress is being made but the road is a long one, however the end plan is to achieve a cultural change.
- x) The programme plan will continue to be further reviewed and refined, as will the staffing resources assigned to the programme.
- xi) The Customer Experience Strategy and the activities of the programme are monitored via a monthly programme board and reported to all Council Directors monthly. It is also being communicated to staff via a variety of methods.
- xii) Kari said that progress updates can be reported to this committee on a quarterly basis.

Following Kari's update the following comments/questions were made:

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- Concerns were raised regarding the ongoing issues within the Council's Planning Department. Kari advised that Planning is one of the three areas that the team has chosen to focus on in this phase of the programme. The Planning Department recognises that they have a problem as they are dealing with high volumes/low capacity as well as recruitment issues. They are however doing their very best to deal with these challenges. The programme team have been looking at some 'quick wins' to address these issues. Work has taken place on the Council's website to allow easier access to some Planning information. This, along with some other changes that the team have been working on will shortly be delivered and it is envisaged that positive outcomes from these changes will be seen in the very near future.
- Discussions took place regarding the Council's Out of Hours Service. Kari explained that this service is provided by a third-party supplier, however it is commissioned by Enfield Council. A retendering exercise has recently taken place for the Out of Hours provision and this process will be concluded shortly. Kari said that her fear is rather than the service being bad it may be that the specification is poor. However, if the Out of Hours provider cannot adhere to our customer promise then this needs to be addressed with them.
- Members agreed that the Front of House in the reception area looks better and much more personable.

The Committee noted the report and the Chair thanked Kari for her interesting and informative update and was pleased to see that things were moving in the right direction.

964

DATES OF FUTURE MEETINGS

NOTED the dates of future meetings as follows:

Call in meeting

- Tuesday 19th February

Provisional Call-Ins

- Tuesday 12 March 2019
- Tuesday 26 March 2019
- Thursday 11 April 2019

Please note, the business meeting of the Overview & Scrutiny Committee will be held on:

- Wednesday 3 April 2019

965

EXCLUSION OF PRESS AND PUBLIC

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Resolved in accordance with the principles of Section 100A (4) of the Local Government Act 1972 to exclude the press and public from the meeting for the following item of business on the grounds that it involved the likely disclosure of exempt information as defined in paragraph 3 of the Part 1 of Schedule 12A to the Act (as amended by the Local Government (Access to Information) (Variation) Order 2006

966

PART 2 AGENDA CALL IN OF REPORT - MERIDIAN WATER - NATIONAL GRID OVERAGE

The Committee received the information provided on the call-in report: Meridian Water- National Grid Overage which had been included in part 2 section of the agenda

NOTED

1. The information was considered in conjunction with the report on the part 1 agenda.
2. Councillor Smith set out the reasons for calling in the decision:
 - The report to extinguish the overage is not satisfactory in terms of the information provided to justify the decision.
 - No reference to the original report authorising the purchase of the three sites for the National Grid. No details either of the proposed overage agreement etc.
 - Concern regarding contradictions within the report about the gross development value of Phase 1 of the site.
 - No explanation on how the council will recover the total cost of the site.
3. The response of Councillor Caliskan, Leader of the Council. She highlighted the following:
 - Details of the overage agreement have been provided in the attachment to the DAR.
 - The gross development value of Phase 1 of the site quoted in the report is an error. The correct value was advised. This does not change the rest of the section or any of the conclusions in the report.
 - An explanation on how the council will recover the total cost of the site is covered in detail in the Part 2 report.
4. Other issues highlighted by officers in support of the decision included;
 - Further information and clarification on Meridian Water- National Grid Overage deed.

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- Alternative options were discussed and the consequences these would have for Enfield Council. The buy-out of the NG Overage reduces the Council risk and administrative burden.
- In considering whether to buy out the overage, it is necessary to consider whether the buy-out will be a prudent use of the council's resources both in the short and long term. The report sets out the reasons why officers are of the view that the buy-out would be in accordance with the Council's fiduciary duty.

5. The summing up by Councillor Smith:

- He felt that the report was not as comprehensive as it should be in order for the Leader or the Cabinet Member to make an informed decision. He felt that the report lacked sufficient information in order to be able to fully understand the process.
- Time scales are very limited (5 working days) from when a report is published to address any issues/questions with officers.
- At this stage he would expect officers and the Administration to have a very clear knowledge of the financial outcome of Phase 1. There is no evidence of the surplus/profit expected to be made. This information could have been included in the report in a simple schedule.
- He did state however that he did not feel that the decision should be referred back to the decision-making person or body

The Leader, Councillor Caliskan felt that it was a misrepresentation to say that she did not have a clear understanding of the report. This was certainly not the case otherwise she would not have made the decision.

She was pleased to hear that Councillor Smith was not suggesting that the decision be referred back. She did agree however that political debate is very important and there are always lessons to be learnt about any agreement.

Meridian Water is a huge project therefore it is only right and proper that reports are scrutinised and discussed when they come in. But to suggest that every time a key decision is made a report must then be produced that covers every section of everything is disingenuous.

The financial modelling evidences the profit/surplus expected to be made. This overage decision stacks up and is the right deal financially and unlocks potential for more homes on this site.

She also reminded Members that regular updates on Meridian Water are a standard Part 2 Agenda item at Cabinet and therefore suggested that all Members read these reports.

Following the discussion and noting all the comments made a vote took place and the committee voted unanimously to **AGREE** the original decision.